

Replacing your Student EasyPass loaded with other transit products

- Call Clipper to block your old EasyPass Card: (877) 878-8883.
- Go immediately to UC Berkeley Parking & Transportation* to get a replacement EasyPass Card. Pay the \$25 fee unless you have a police report for a stolen Pass.
- Register your new EasyPass Card with Clipper at clippercard.com
- Now call Clipper to transfer all your other transit agency products and funds to a separate Clipper card. Clipper will charge the mandatory \$5 Balance Restoration Fee and send you the separate card (without EasyPass) loaded only with your transferred balances.
- Keep in mind that it can take between 7 to 14 days to receive your card with the transferred balances. You can use up the transferred balances and keep the card for backup.

*Parking & Transportation is located at 1995 University Avenue, Suite 110, Berkeley

Replacing your Student EasyPass loaded with other transit products (cont.)

- To add new transit agency products or fares to your new, replacement EasyPass Card, call the transit agencies and make a request. Once the new agency products are loaded on your new EasyPass Card, you will again have only one Card with everything on it.
- Always carry cash for your ride just in case your Card is not working. Neither AC Transit or Parking and Transportation can reimburse your cash fare.
- Check the Clipper card reader when you tag to make sure your Card is working properly; you can check your tag history at clippercard.com once you have registered your Card with Clipper.