Regional Performance

- The most common passenger complaints for the region are bus maintenance and early departure.

- Line NX3 received the highest number of general complaints and saw the largest increase in overcrowding complaints.

- Overall, ridership span spread has stayed relatively consistent in the morning peaks, however, afternoon peaks have increased by 45 minutes. Line NX3 has the largest increase.

- Line NXC is the longest regional line: a hybrid route comprising all the NXs lines and operates only two evening sweeper trips. It has a high subsidy per passenger and low average passengers per trip.

- Lines NX2, NX1, NX and NL are in the lower average subsidy per passenger range.

- Local ridership on all lines in the region except for Line NL is 3% or lower. Line NL skews heavily towards local ridership at 65%.

- The split between morning and afternoon ridership is by line; Line NX operates the morning route and NX1 and NX2 operate in the afternoon only. Combined afternoon ridership is 27% higher than the morning ridership, suggesting use of casual carpool in the region.

QUESTIONS OR COMMENTS? PLEASE SEND THEM TO PLANNING@ACTRANSIT.ORG

COST & TIME OF A ONE-WAY TRANSBAY TRIP

- **$7.20** INCLUDES BRIDGE TOLL 40 mins
- **$4.20** AC TRANSIT TRANSBAY 36 mins
- **$3.61** ROCKRIDGE 16 mins

Average AC Transit Subsidy Per Passenger

- NXC: $14.00
- NX3: $12.00
- NX2: $10.00
- NX1: $8.00
- NX: $6.00
- NL: $4.00

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