

**AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, DECEMBER 12, 2017
1:00 P.M.**

INDEX OF ATTACHMENTS

- 1. Minutes from November 14, 2017**
 - 2. 2017 State/Federal Advocacy Program**
 - 3. Lift/Ramp Road Call Report**
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MEETING LOCATION

**East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.**

Transit to AAC Meeting

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.**

For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.

AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
EAST BAY PARATRANST OFFICE
1750 BROADWAY, OAKLAND, CA 94612
1:00 P.M., TUESDAY, DECEMBER 12, 2017
REGULAR MEETING

AAC MEMBERS:

JANET ABELSON

MARY CLUTTS

PAMELA FADEM

JIM GONSALVES

DON QUEEN

WILL SCOTT

BARBARA WILLIAMS

CHONITA CHEW

SHIRLEY CRESSEY

SALEEM SHĀKIR GILMORE

SUSAN GONZALEZ

JAMES ROBSON, CHAIR

TANYA WASHINGTON

HALE ZUKAS

1. Roll Call and Introduction of Members and Guests
2. Order of Agenda
3. Approval of Minutes for November 14, 2017 [Attachment 1]
4. General Manager Update (Mike Hursh)
5. Future Bus Procurement/Replacement Schedule (Salvador Llamas)
6. Development of 2018 Federal and State Advocacy Program (Estee Sepulveda) [Attachment 2]
7. Discussion/Comments of MCI Two-Door Prototype
8. Chair's Report
9. Board Liaison Report
10. Review of Lift/Ramp Road Call Report [Attachment 3]
11. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
12. ACTC PAPCO Report (Hale Zukas)
13. Public Comments
14. Member Communications and Announcements
15. Staff Communications and Announcements
16. Set Next Agenda & Meeting Date
17. Adjournment

ATTACHMENTS:

Meeting Minutes: November 14, 2017	[Attachment 1]
2017 State/Federal Advocacy Program	[Attachment 2]
Lift/Ramp Road Call Report	[Attachment 3]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager	(510) 891-7213
Kim Ridgeway, Accessible Services Specialist	(510) 891-7261
Tammy Kylo, Administrative Coordinator	(510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kylo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1
DRAFT MINUTES
SPECIAL MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
November 14, 2017**

The meeting came to order at 1:07 p.m.

1. Roll Call and Introduction of New Members and Guests

AAC members present:

Janet Abelson	Chonita Chew
Mary Clutts	Saleem Shākir Gilmore (1:15)
Don Queen	James Robson, Chair
Tanya Washington	Barbara Williams

AAC members absent:

Shirley Cressey (excused)	Pam Fadem (excused)
Jim Gonsalves (excused)	Susan Gonzalez (excused)
Will Scott	Hale Zukas

Staff: Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Accessible Services Specialist
Michael Eshleman, Service Planning Manager
Roland Fecteau, Assistant Director of Maintenance
Robert del Rosario, Director of Service Development and Planning
Mitra Moheb, Senior Project Manager

Guests: Arnold Brillinger
Tomas Oliva, Parkeon

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Abelson/Gilmore approved the October 10, 2017 AAC meeting minutes. The motion carried by the following vote:

AYES – 6: Abelson, Chew, Gilmore, Robson, Washington, Williams,

ABSTENTIONS – 2: Clutts, Queen

ABSENT – 6: Cressey, Fadem, Gonsalves, Gonzalez, Scott, Zukas

4. Report on Preventative Maintenance and Road Calls

Roland Fecteau, Assistant Director of Maintenance, reported on Preventative Maintenance and Road Calls. There are 3 dedicated Lift/Ramp mechanics; however, the work is also

being done by Journey Level mechanics. Of the 140 mechanics, 58 have been trained on lift/ramp maintenance, with 280 hours of training. Roadcalls overall have improved with a total of 51 chargeable road calls in FY 16/17; 17 less than FY 15/16. Roland also reported that a fleet update will be conducted in December 2018 and that Van Hools are continuing to be phased out of the fleet.

Roland confirmed that all ramps can be manually deployed, but the hydraulics and weight of the Van Hools lifts make it much more difficult to deploy than the Gillig. As the Van Hools continue to be phased out, road calls on ramps being unable to re-stow and the issues with drawers should diminish.

5. Review of December Service Changes

Michael Eshleman, Service Planning Manager, gave an overview of the service changes going into effect December 17, 2017. These changes include:

- Schedules and running times will be adjusted on lines 10, 18, 33, 75, 85, 97, 200, 212, 239, 72R, and M.
- Additional trips on Line J to accommodate demand.
- Changes to stops on lines 12, 19, 20, 21, 29, 62, 79, OX, and Z.
- Added supplemental school service trips on lines 604 and 663.

Eshleman also mentioned that Planning Staff is researching the F to increase frequency, which could include removing the loop around UC Berkeley. On behalf of the Committee, Eshleman said Planning will look into the B Line and the lack of service during certain times of the day and how that may be able to be improved.

6. Update on Transbay Tomorrow

Robert del Rosario, Director of Service Development and Planning, gave an update on Transbay Tomorrow. Transbay Tomorrow aims to develop and implement service improvements on the Bay Bridge Transbay network. As AC Transit prepares to move into the new Transbay Transit Center and begin double decker bus operations in 2018, we want to make sure our service meets existing demands and prepare for future changes and service expansions.

The goals of Transbay Tomorrow project include:

- Reconfigure existing service by reducing inefficiencies and creating new routes to meet demand.
- Plan for service expansions for when funds become available.
- Recommend capital improvements that allow for more reliable travel times.
- Recommend a new fare policy for Transbay routes in conjunction with the opening of the new Transbay Transit Center.

The project will address Transbay improvements in three phases with distinct goals:

Phase One – Existing Conditions

- Engage stakeholders and existing passengers in a discussion to improve Transbay service, while soliciting meaningful feedback to better understand their priorities for future service.
- Identify the issues around the current service and discuss the tradeoffs associated with changing the service.

Phase Two – Cost Neutral Plan

- Use the feedback and data from Phase One to develop a cost neutral plan; using our resources more efficiently to better meet existing demand.
- Vet the recommendations through the public, stakeholders and the Board to create an approved plan ready for implementation in August 2018.

Phase Three – Expansion Plan Scenarios and Fare Policy Recommendations

- Fare Policy Board Report.
- Solicit feedback from potential riders and consider new service types.
- Develop expansion scenarios for public review and finalize into an approved plan in preparation for potential Regional Measure 3 (RM3) funds to come online.
- Develop an accompanying capital plan to support the service plan based on recommendations from MTC’s Core Capacity Study with associated RM3 funding.
- Develop a sustainable fare policy.

AC Transit will have a financial requirement once the Transbay Terminal is opened, which may cause a potential fare increase for Transbay trips. The AC Transit Board of Directors will hold a Public Hearing in January 2018 to discuss a possible fare increase.

7. Review of Proposed Tickets Vending Machines (TVMs) for Bus Rapid Transit (BRT)

Robert del Rosario, Director of Service Development and Planning, gave an overview of the different types of TVMs, which were on display for review prior to the meeting, and asked the Committee for feedback. AC Transit must use TVMs based on the Federal grant. Approximately 50% of riders along the BRT corridor do not use Clipper, so a pre-boarding fare payment system is necessary. The TVMs must have all of the functionality needed for fare payment and be ADA compliant.

Robert encouraged the Committee to send any feedback to Tammy Kylo, Secretary to the Committee; to forward to Planning Staff should they have any suggestions, questions or concerns after the meeting.

8. Chair's Report

None.

9. Board Liaison Report

H. E. Christian Peeples, AC Transit Board of Directors, reported on the following items:

- The MCI bus that the Committee reviewed and commented on in February 2017 is in production and will be available for review at the December 12th AAC meeting and the December 13th AC Transit Board of Directors Meeting.
- The Board is currently reviewing the Public Employee Retirement Act for implementation in 2018.

10. Review of Lift/Ramp Road Call Report

The Committee reviewed the report for the period of October 1, 2017 – November 4, 2017. Of the 8 lift/ramp road calls; 6 were chargeable.

11. Service Review Advisory Committee (SRAC) Report

The SRAC met on November 7 and received a report on the 2017 Customer Satisfaction Survey, Quarter 1 EBP Performance Data and were treated to an inside look at Central Dispatch. The next SRAC meeting will be held on January 2, 2018 at 12:30 pm at East Bay Paratransit, 1750 Broadway, Oakland.

12. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

13. Public Comments

Arnold Brillinger reported that he is continuing to have good experiences on AC Transit. He recently had an incident in which his wheelchair became disengaged and AC Transit Road Supervisors stepped up and helped him get home. He commends AC Transit Drivers and Staff for continued great service.

14. Member Communications and Announcements

Chonita Chew complained about the lack of professionalism and courtesy in the Customer Service Center. Robert del Rosario encouraged her to lodge a complaint with CusRel so that the Customer Services Manager will be assigned the complaint to research and follow up.

15. Staff Communications and Announcements

None.

16. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, December 12, 2017 at the East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room. Agenda items will

include a Report on Future Bus Procurement/Replacement Schedule and Development of 2018 Federal and State Advocacy Program.

17. Adjournment

The meeting adjourned at 2:36 p.m.

**ATTACHMENT 2
2017 STATE/FEDERAL ADVOCACY PROGRAM**

2017 State Advocacy Program

Funding

- Support efforts to implement future transportation authorizations that at least maintain funding level for mass transit projects and programs for bus operators in the Bay Area.
- Support efforts that increase the formula allocation of cap & trade auction revenue to public transit operations and capital investments, and the development of an expenditure plan for cap and trade revenue that provides an equitable investment in mass transit and infill/transit oriented development (TOD).
- Support the development of a regional toll measure expenditure plan and the enactment of legislation that provides for the equitable distribution of toll revenue for public transit operations and capital improvements within AC Transit's toll bridge corridors.
- Actively participate in the California Air Resources Board's (CARB) Advanced Clean Transit regulatory process.
- Support legislation and programs that would provide funding to offset the costs of climate change initiatives, such as pending Advanced Clean Transit regulations and any zero emission vehicles.
- Support efforts that create new sources of operating funds with equitable distribution to reflect urban transit needs.
- Support efforts for new, sustainable funding for existing transit revenues, including the State Transit Assistance (STA) program to offset the decline in available revenue.
- Support efforts that would exempt public transit providers from state sales tax.
- Support local ability to increase fees and gas taxes to be used for local mass transit purposes.
- Support congestion pricing strategies and legislation that provide an equitable multi-modal distribution of generated revenues.
- Support legislative or administrative action to remove State barriers so that Medicaid transportation funds can be used for public transit services, including ADA paratransit services.

- Support funding and coordination between Health and Human Service (HHS) agencies and other transportation agencies to provide services to HHS clients.
- Support/seek additional funding for essential services including, but not limited to, services for access to work, school or medical facilities.
- Support policy initiatives that relieve the undue burden of mandatory regulations by requiring all mandates be sufficiently funded to protect the fiscal integrity of the District.
- Support efforts to ensure public transit receives a fair share of any new tax revenue, such as revenue resulting from Proposition 64.
- Support efforts at the California Public Utilities Commission and state legislature for discounted rates of electricity for zero emission vehicles.
- Support funding for continued operation and maintenance of the Transbay Transit Center.

Equipment and Operations

- Support legislation or administrative action that would direct Caltrans to establish and maintain HOV and HOT lanes on state highway routes and to improve existing lane management to maximize person throughput.
- Support incentives to provide bus only lanes on bridges to/from the Transbay Transit Center.
- Support legislation to exempt public transit and paratransit vehicles from state and local truck route ordinances.
- Support legislation or administrative action that would direct Caltrans to permit permanent use of freeway shoulders by public transit buses and paratransit vehicles.
- Remove or except public transit diesel-powered heavy duty vehicles from the 3000 hours limitation required under the Emissions Defects Warranty established by CARB.
- Support increased resources for security and safety of bus divisions.
- Support funding for zero emission vehicle workforce training programs.

Transit Incentives

- Support legislation to provide incentives for employees and employers to use public transportation to commute to work, including tax credits for purchasing transit passes.
- Support Clean Air Initiatives that encourage increased public transit use.
- Support legislation to provide incentives for local governments and developers to incorporate transit passes into the cost of housing.

Environment and Transit Supportive Land Use

- Advocate for transit-supportive legislation that addresses climate change, healthy communities and environments.
- Foster transit supportive land use initiatives that require coordination with transit providers in the initial stages of local planning or project development that impacts transit, including density level decisions; and advocate for the required use of:
 - Transit streets agreements, and
 - Complete streets plans in which local transportation plans anticipate use of all modes.
- Support improvement to the California Environmental Protection Agency's (Cal/EPA) screening process to better account for the disadvantaged communities of the East Bay.

Policy Interests

- Support simple majority vote for local transportation tax initiatives.
- Support legislation to allow District to ban persons for specified offenses relating to aggressive, threatening or criminal behavior against district property, assets or personnel and from entering District property, including buses.
- Seek revisions to the Metropolitan Transportation Commission's statutes to include the direct representation of transit properties on its governing board.
- Support legislation for STA formula reform that includes federal operating funding as eligible revenue.
- Support efforts that maintain existing Workers' Compensation regulation.
- Consider efforts to reform tort general damages.

- Monitor actions regarding any efforts to eliminate 13C requirements, and/or the Department of Labor's position with respect to applicability of 13C to pension reform law (PEPRA).
- Monitor administrative and regulatory compliance legislation that potentially impacts the District.
- Support legislation that requires jurisdictions to install Transit Signal Priority equipment in order to receive money for traffic signal upgrades.
- Support efforts to authorize AC Transit to enforce parking and moving violations in bus-only lanes and bus stops through the use of forward-facing cameras.
- Seek to harmonize treatment of independent public agency retirement systems with large systems (e.g. CalPERS, CalSTRS).
- Support legislation that reduces liability for common carriers.
- Support legislation that allows for the enforcement of priority seating.

2017 Federal Advocacy Program

Funding

- FY 2017 Grant Opportunities - Secure federal funds for key capital projects and support funding for 2017 Project Priorities for:
 - Rehabilitation, expansion, and replacement of aging bus, bus facilities, and equipment and maintain in a state of good repair
 - Within the Small Starts Program and other programs
 - Bus lifting equipment program
 - Security cameras and wireless access technologies for buses and facilities
 - Zero Emission Bus Programs
- Advocate for supplemental funding through the Federal Transit Administration (FTA) to offset rising operating costs without jeopardizing total funding available for capital projects.
- Support funding for the Transbay Terminal.
- Support/seek additional funding for essential services including, but not limited to services for access to work, school or medical facilities.

- Support efforts to rescind the planned across-the-board cuts to all federal programs, called “Sequestration,” as enacted under the Budget Control Act of 2011.
- Support federal funds to purchase and refurbish zero emission buses and related infrastructure.
- Support policy initiatives that relieve the undue burden of mandatory regulations by requiring all mandates be sufficiently funded to protect the fiscal integrity of the District, including Safety Management Systems (SMS) and State of Good Repair and assessment management plans.

Transportation Authorization Principles

- Advocate for the inclusion of transit buses by Congress and the incoming Administration in any initiative to enhance funding or financing opportunities for transportation infrastructure.
- Ensure that private sector financing proposals do not replace current funding for transit from the Highway Trust Fund.
- Preserve continued guaranteed funding for transit from the Highway Trust Fund/Mass Transit Account, and oppose any efforts to break to 80/20 split for highways and transit.
- Support efforts to increase the gas tax or other revenues to replenish and sustain long-term growth of the Highway Trust Fund/Mass Transit Account.
- Support FTA and Congressional efforts to make State of Good Repair for transit bus systems a strategic priority and include more funding.
- Support increased funding for Small Starts programs and broad funding eligibility in federal transit programs.
- Seek revisions to the Metropolitan Planning Organization (MPO) grandfather clause that supports the direct representation of transit properties on MPOs.
- Support legislation through the federal highway and transportation authorization for safety requirements based on agency size and transportation mode.
- Support efforts to require local labor workforce minimums for construction projects funded by grants from the FTA.

Other Advocacy

- Support funding and coordination between Health and Human Service (HHS) agencies and other transportation agencies to provide services to HHS clients.
- Preserve modal parity by maintaining the commute tax benefits in legislation to reform corporate tax rates.
- Advocate for maintaining the tax exemption on municipal bonds in legislation to reform corporate tax rates.
- Support legislation that encourages Single Payer health insurance.
- Advocate for funding of infrastructure improvements covered by the American with Disabilities Act (ADA).
- Monitor actions regarding any efforts to eliminate 13C requirements, and/or the Department of Labor's position with respect to applicability of 13C to pension reform law (PEPRA).
- Advocate for transit-supportive legislation that mitigates climate change and/or calls for environmental stewardship and related funding.
- Explore options to expand the FTA's 20% spare ratio requirement.
- Monitor actions that decrease funding for sanctuary cities.

ATTACHMENT 3
 Lift /Ramp Road Call Report
 November 5, 2017 – December 2, 2017

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found <i>* Indicates Chargeable</i>	Pax Received Ride?
1200 (VH-Ricon)	Ramp	11/6/17	1212	99	60+ mos.	Ramp stop working	Replaced accumulator*	1078
1400 (Lift U)	Ramp	12/1/17	1460	98	60+ mos.	w/c lift ramp coach keeps stopping.	BO - Major System Failure on Ramp*	1307
2200 (New Flyer)	Ramp	11/14/17	2201	97	25-60 mos.	Ramp won't close	Cleared debris and made adjustments	2202
5000 (VH-Ricon)	Ramp	11/27/17	5029	60	60+ mos.	No Power to Ramp	repaired wire at relay*	5135
6100 (Lift U)	Ramp	11/26/17	6124	99	60+ mos.	Ramp won't lay flat	Non Mechanical - removed debris - minor adjustments	6133

Operator Length of Service Totals:

0-6 Mos: **0** Operator; 7-12 Mos: **0** Operators; 13-24 Mos: **0** Operators; 25-60 Mos: **1** Operators; 60+ Mos: **4** Operators
 (57) (108) (178) (237) (712)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	91
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2012	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
1500	2016-2017	Standard Low Floor (40 ft) Gillig	82
2000	2003	True Low Floor Articulated	28
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
3500	2015	Eldorado Small Transit Vehicle	10
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	13
<i>Total</i>			630