AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, DECEMBER 13, 2016
1:00 P.M.

INDEX OF ATTACHMENTS

1. Minutes from September 13, 2016
2. 2016 Federal/State Advocacy Program
3. December Service Changes
4. Lift/Ramp Road Call Report

MEETING LOCATION

East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.

Transit to AAC Meeting

All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.

For additional information about the Accessibility Advisory Committee, contact Tammy Kyllo, Secretary to the Committee, at 510-891-7175.
AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
AC TRANSIT
1600 FRANKLIN STREET, OAKLAND, CA  94612
1:00 P.M., TUESDAY, DECEMBER 13, 2016
REGULAR MEETING

AAC MEMBERS:
JANET ABELSON  CHONITA CHEW
SHIRLEY CRESSEY  PAMELA FADEM
STEVE FORT  SALEEM SHĀKIR GILMORE
JIM GONSALVES  YULI JACOBSON, VICE CHAIR
DON QUEEN  JAMES ROBSON, CHAIR
WILL SCOTT  BARBARA WILLIAMS
HALE ZUKAS

1. Roll Call and Introduction of Guests
2. Order of Agenda
3. Approval of Minutes for September 13, 2016 [Attachment 1]
4. Development of 2017 Federal and State Advocacy Program (Estee Sepulveda) [Attachment 2]
5. Review December Service Changes (Michael Eshleman) [Attachment 3]
6. Chair’s Report
7. Board Liaison Report
8. Review of Lift/Ramp Road Call Report [Attachment 4]
9. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
10. ACTC PAPCO Report (Hale Zukas)
11. Public Comments
12. Member Communications and Announcements
13. Staff Communications and Announcements
14. Set Next Agenda & Meeting Date
15. Adjournment
ATTACHMENTS:

Meeting Minutes: September 13, 2016 [Attachment 1]
2016 Federal/State Advocacy Program [Attachment 2]
December 2016 Service Changes [Attachment 3]
Lift/Ramp Road Call Report [Attachment 4]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager (510) 891-7213
Kim Ridgeway, Accessible Services Specialist (510) 891-7261
Tammy Kyllo, Administrative Coordinator (510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Linda Nemeroff, District Secretary, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least five days prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.
The meeting came to order at 1:21 p.m.

1. Roll Call and Introduction of Guests

AAC members present:
Janet Abelson (arrived 1:34)  Chonita Chew (arrived 1:24)
Shirley Cressey              Pam Fadem
Steve Fort                  Saleem Shākir Gilmore
Yuli Jacobson, Vice Chair   Don Queen
James Robson, Chair         Will Scott
Hale Zukas

AAC members absent:
Jim Gonsalves (excused)     Barbara Williams (excused)

Staff:                       Mallory Nestor-Brush, Accessible Services Manager
                             Tammy Kyllo, Administrative Coordinator
                             Kim Ridgeway, Accessible Services Specialist
                             Stuart Hoffman, Manager, Technical Services
                             Richard Barbe, Maintenance Technical Supervisor

Guests:                      H. E. Christian Peeples, Board President
                             Drennen Shelton, Metropolitan Transportation Commission (MTC)
                             Christine Maley-Grubl, Metropolitan Transportation Commission (MTC)
                             Trevere LeFeuvre, Alexander Dennis
                             Jason Steinbrunn, Alexander Dennis
                             Steven Walsh, Alexander Dennis
                             Catherine Callahan

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Abelson/Cressey approved the July 12, 2016 AAC meeting minutes. The motion carried by the following vote:

AYES – 8: Abelson, Chew, Cressey, Fadem, Jacobson, Queen, Robson, Zukas
ABSTENTIONS – 3: Fort, Gilmore, Scott
ABSENT – 2: Gonsalves, Williams
4. Approval of Minutes
MOTION: Abelson/Cressey approved the June 22, 2016 Joint Board AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Abelson, Cressey, Fadem, Fort, Queen, Robson, Zukas
ABSTENTIONS – 4: Chew, Gilmore, Jacobson, Scott
ABSENT – 2: Gonsalves, Williams

5. MTC-Human Services Transportation Plan Update, Brainstorming Session
Drennen Shelton, Metropolitan Transportation Commission (MTC), reported that MTC’s Draft Coordinated Public Transit-Human Services Transportation Plan Update for the San Francisco Bay Area is available for public review and comment. The Plan is a federal requirement under the Fixing America’s Surface Transportation Act (FAST Act) to establish the region’s funding priorities and coordination strategies for the FTA Section 5310 Formula Grants for the Enhanced Mobility of Seniors and Individuals with Disabilities.

MTC staff is conducting outreach throughout the summer and fall of 2016 to solicit input on the current Plan. A second round of outreach is scheduled for late 2016 and early 2017. Members of the public can provide comments and recommendations via e-mail or the MTC website. A draft Plan update with public comments will be presented to MTC’s Programming & Allocations Committee for adoption by the Commission in February 2017.

MTC is seeking input from stakeholder groups and the public, on two key components of the Plan Update effort:
1. Help update the draft documentation of transportation gaps
2. Review and provide input on a draft Solutions to Gaps

The AAC comments focused on the following items:
- Lack of space on buses, influx of strollers, mobility devices
- Impact of accessibility features on one group, when addressing another group
- Improvement of sidewalks/streets and crosswalks, (mobility, bike and pedestrians)
- Develop tool kit/incentives for Free Passes for students

AAC members are invited to contact Drennen Shelton, MTC, at 415.778.5309 or dshelton@mtc.ca.gov with additional comments or questions.

6. Discussion on Double-Decker Bus Review
Stuart Hoffman, Technical Services Manager, reported that The District has been working with Alexander Dennis on purchasing 10 commuter double-decker buses. Alexander Dennis manufactures the Enviro 500, a low-floor double-decker commuter bus (13’ 6”). Steven Walsh, Alexander Dennis, shared some features with the group:
All buses are accessible
Two ADA compliant wheelchair securement locations: one forward facing; one rear facing available
1:6 Ricon ramp
Passenger Capacity (Seated):
  - Upper: 49 reclining seats
  - Lower: 31 fixed seats (25 with two wheelchairs)
  - Including the three flip-up seats in both wheelchair compartments
Bus Height 13’ 6”
Buses are current in use at: Las Vegas, Toronto, and Seattle

Committee members commented on the following items:
- Ramp and the interior slope with the use of the kneeler may be difficult for some mobility devices to make the forward progress up the ramp and the left hand turn past the wheel well
- Aisle width is tight (Boarding/securing 2 wheelchairs has the potential to block the aisle form Farebox to steps or second door)
- The use of flip seats and a staggered layout for wheelchair securement areas is a plus.

7. Chair’s Report
Chair Robson reported that the new Flex pilot service has added some more stops and he is using the service weekly. Chair Robson requested that staff agendize an update on Flex including ridership and outreach for a future AAC meeting.

8. Board Liaison Report
H. E. Christian Peeples, AC Transit Board President, reported on the following:
- August 10, 2016 Board Meeting – Approved contract award to Alexander Dennis for the purchase of ten double-decker buses with an option for the District to acquire ten additional buses.
- August 26, 2016 - Groundbreaking ceremony for the East Bay Bus Rapid Transit with U.S. Secretary of Transportation Anthony Foxx and U.S. Congresswoman Barbara Lee participated.

9. Review of Lift/Ramp Road Call Report
The report, for the period of July 31 – August 27, 2016, showed 6 lift/ramp road calls; all were chargeable.

10. Service Review Advisory Committee (SRAC) Report
Janet Abelson reported that the SRAC received a report on the Annual Customer Satisfaction Survey. The percentage of individuals who were satisfied or very satisfied with the service was 76% which is about the average over the past four years. One interesting
factor is that paratransit riders who own a cell phone jumped to 84% up from 74% just two
years ago. The SRAC also received a report and was asked to brainstorm and five feedback
on MTC’s Coordinated Plan. Finally the SRAC was updated on broker office personnel
updates including being reintroduced to the new Transdev General Manager, Jay Jeter who
is the former the Assistant General Manager of Operations.

11. Alameda County Transportation Commission (ACTC) PAPCO Report
None.

12. Public Comments
None.

13. Member Communications and Announcements
Chonita Chew reported that the United Seniors of Oakland and Alameda County (USOAC)
will host the 13th annual Healthy Living Festival on Thursday, September 15, 2016 from 8
am to 2 pm at the Oakland Zoo, located at 9777 Golf Links Rd. This is a free event.

14. Staff Communications and Announcements
None.

15. Set Next Agenda & Meeting Date
The next AAC Meeting will be held Tuesday, October 11, 2016 at 1600 Franklin Street,
Oakland, CA. Agenda items include Transit Bills on the ballet and an update on Flex pilot
service.

16. Adjournment
The meeting adjourned at 3:03 p.m.
2016 Federal Advocacy Program

**Funding**

- FY 2016 Grant Opportunities- Secure federal funds for key capital projects and support funding for 2016 Project Priorities for:
  - Within the Small Starts Program and other programs
  - AC Transit’s Intelligent Transportation and Communication System upgrades
  - Bus lifting equipment program
  - Rehabilitation of aging facilities
  - Zero Emission Bus Programs

- Advocate for supplemental funding through the Federal Transit Administration to offset rising operating costs without jeopardizing total funding available for capital projects.

- Support funding for the Transbay Terminal.

- Support/seek additional funding for essential services including, but not limited to services for access to work, school or medical facilities.

- Support efforts to rescind the planned across-the-board cuts to all federal programs, called “Sequestration,” as enacted under the Budget Control Act of 2011.

- Support federal funds for the purchase of zero emission buses.

- Support funding initiatives that maintain the fiscal integrity of the District and that all unfunded federal mandates are funded, including Safety Management Systems (SMS).

- Support funding initiatives that enable the District to maintain buses and bus facilities in a state of good repair.

**Transportation Authorization Principles**

- Support efforts to increase the gas tax or to increase other revenues to replenish and sustain long-term growth of the Highway Trust Fund/Mass Transit Account.

- Support transportation authorization reform that emphasizes greater funding levels to urban mass transit systems, and oppose efforts to reduce spending on transit formula programs, and support stronger performance criteria.

- Support FTA and Congressional efforts to make State of Good Repair for transit bus systems a strategic priority and include more funding.

- Support increased funding for Small Starts programs and broad funding eligibility in federal transit programs, including Small Starts programs.
• Seek revisions to the Metropolitan Planning Organization (MPO) grandfather clause that supports the direct representation of transit properties on MPOs.

• Support legislation through the federal highway and transportation authorization for safety requirements based on agency size and transportation mode.

**Other Advocacy**

• Advocate for transit-supportive legislation that mitigates climate change and/or calls for environmental stewardship and related funding.

• Support funding and coordination between Health and Human Service (HHS) agencies and other transportation agencies to provide services to HHS clients.

• Support modal parity in the commute tax benefits.

• Support legislation that relieves the fiscal burden of mandatory regulations.

• Support legislation that encourages Single Payer health insurance.

• Advocate for American with Disabilities Act improvements.

• Monitor actions regarding the pension reform law (PEPRA).

**2016 State Advocacy Program**

**Funding**

• Support efforts to implement future transportation authorizations that at least maintain funding level for mass transit projects and programs for bus operators in the Bay Area.

• Support the development and implementation of an expenditure plan for AB 32 cap and trade revenue that provides an equitable investment in mass transit capital improvements, operations, and infill/transit oriented development (TOD).

• Actively participate in the California Air Resources Board’s (CARB) Advanced Clean Transit regulatory process.

• Support efforts that create new sources of operating funds with equitable distribution to reflect urban transit needs.

• Support efforts to sustain existing transit revenues, including the State Transit Assistance (STA) program to offset the decrease in diesel fuel consumption.

• Support efforts that would exempt public transit providers from state sales tax.
• Support local ability to increase fees and gas taxes to be used for local mass transit purposes.

• Support legislation and programs that would provide funding to offset the costs of climate change initiatives, clean air and clean fuels and implementation of AC Transit’s Climate Action Plan.

• Support congestion pricing strategies and legislation that provide an equitable multi-modal distribution of generated revenues.

• Support legislative or administrative action to remove State barriers so that Medicaid transportation funds can be used for public transit services, including ADA paratransit services.

• Support funding and coordination between Health and Human Service (HHS) agencies and other transportation agencies to provide services to HHS clients.

• Support efforts to provide funding for essential services including, but not limited to, services for access to work, school or medical facilities.

• Support funding initiatives that maintain the fiscal integrity of the District and that all mandates that require funding are sufficiently funded by mandating agency.

**Equipment and Operations**

• Support legislation or administrative action that would direct Caltrans to establish and maintain HOV and HOT lanes on state highway routes and to improve existing lane management to maximize throughput.

• Support incentives to provide bus contra flow lanes on the San Francisco-Oakland Bay Bridge to/from the Transbay Terminal.

• Support legislation to exempt public transit vehicles from state and local truck route ordinances.

• Support legislation or administrative action that would direct Caltrans to permit permanent use of freeway shoulders by public transit buses.

**Transit Incentives**

• Support legislation to provide incentives for employees and employers to use public transportation to commute to work, including tax credits for purchasing transit passes.

• Support Clean Air Initiatives that encourage increased public transit use.

• Support incentives that would give auto insurance credits to heavy transit users.

• Support legislation to provide incentives for local governments and developers to incorporate transit passes into the cost of housing.
Environment and Transit Supportive Land Use

- Advocate for transit-supportive legislation that addresses climate change, healthy communities and environments.

- Foster transit supportive land use initiatives that require coordination with transit providers in the initial stages of local planning or project development that impacts transit, including density level decisions or TODs; and advocate for the required use of:
  - Transit streets agreements, and
  - Complete streets plans in which local transportation plans anticipate use of all modes.

- Support improvement to the California Environmental Protection Agency's (Cal/EPA) screening process to better reflect the disadvantage communities of the East Bay.

Policy Interests

- Support simple majority vote for local transportation ballot tax initiatives.

- Support legislation to allow District to ban persons for specified offenses from entering district property, including buses.

- Seek revisions to the Metropolitan Planning Organization (MPO) grandfather clause that supports the direct representation of transit properties on MPOs.

- Support legislation for STA formula reform that includes federal operating funding as eligible revenue.

- Support efforts that maintain existing Workers' Compensation regulation.

- Consider efforts to reform tort general damages.

- Monitor actions regarding the pension reform law (PEPRA).

- Support legislation that requires jurisdictions to install Transit Signal Priority equipment in order to receive money for traffic signal upgrades.

- Support efforts to authorize AC Transit to enforce parking and moving violations in bus-only lanes and bus stops through forward-facing cameras and contracted county law enforcement departments.

- Seek to clarify treatment of independent transit agency retirement systems.

- Support legislation that reduces liability for common carriers.
The following changes will be implemented as part of the second phase of ACGo changes, coming December 18, 2016.

NEW LINES

Line 19
This will be a new line operating between Fruitvale and Downtown Oakland via Buena Vista in Alameda. Service will operate every 20 minutes during peak hours and 30 minutes off-peak and on weekends. This line mimics portions of the old Line 19 that used to serve the area.

Line 617
This will be a new line serving skyline high school from Seminary/E. 14th.

ALIGNMENT CHANGES

Line 14
This line will be adjusted to extend along 14th Street to West Oakland BART via Wood Street, it will no longer terminate at Lafayette Square (11th and Jefferson). Frequency during peak hours will remain 15 minutes with off-peak and weekend frequency improved to every 20 minutes (from 30). No other parts of the line will be changed.

Line 47
To accommodate the new Line 19 in Fruitvale BART, Line 47 will be extended south to Broadway and Blanding in Alameda. This change adds about 10 minutes to the total round-trip cycle and thus would require an additional bus to operate. In adding the second bus, frequency on the line can be improved.

Line 800
Slight change on weekends to accommodate service to a stop at Market/Van Ness.
LINE 19

DRIVING INSTRUCTIONS
From 14th/Broadway: Via 14th, R Broadway, L 7th St, R Webster, into Webster Tube, L Atlantic, onto Sherman, L Buena Vista, L Tilden, L Broadway, R Blanding, L Tilden, into Fruitvale, R San Leandro, L 35th, R roadway into Fruitvale BART

From Fruitvale BART: into 33rd, R San Leandro, L Fruitvale, into Tilden, R Blanding, L Broadway, R Tilden, R Buena Vista, R Sherman, into Atlantic, R Webster, into Posey Tube, into Harrison, L 12th Street, R Clay, R 14th

FREQUENCY CHANGES
Weekend frequency will be 30 minutes, with weekday frequency at every 20 minutes during the peak and 30 minutes off-peak.

SERVICE SPAN
The service will operate from 6:00 a.m. to 10:00 p.m. on all service days. This is subject to change as the service has not yet been scheduled.

LINE 14

DRIVING INSTRUCTIONS (New alignment in bold)
From W. Oakland BART, L Mandela, L 7th St, R Wood, R 14th St, Into 12th St Dam, L 1st Ave, Into Lakeshore Ave, R E. 18th St, L 14th Ave, R E. 21st St, L 25th Ave, R E. 27th St, L Fruitvale, R Brookdale, L Coolidge, R School, L35th Ave, R Macarthur, R High, R San Leandro St, R 35th Ave, Into Fruitvale BART

From Fruitvale BART, L33rd, L San Leandro St, L High, L Macarthur, L35th, R School, L Coolidge, R Brookdale, L Fruitvale, R. E 27th Ave, L 25th Ave, R E. 21st St, L 14th Ave, R E. 18th St, L Lakeshore, Into 1stAve, Into 12th St Dam, R Into 14th St, L Wood, L 7th St, R Chester, L BART Roadway To W. Oakland BART

FREQUENCY CHANGES
Weekend frequency currently stands at 30 minutes, with weekday frequency at every 15 minutes all day. Weekday frequency will remain at 15 minutes but weekend frequency will improve to every 20 minutes.

SERVICE SPAN
The service currently operates from 6:15 a.m. to 10:00 p.m. on weekdays and from 7:15 a.m. to 9:45 p.m. on weekends. Weekday service span will be extended from 5:00 a.m. to midnight and weekend service span will improve to extend out to 10:00 p.m.
LINE 47

DRIVING INSTRUCTIONS (New alignment in bold)
From 55th Av, L Fleming Av, R Birdsdall Av, L Monticello Av, Into 50th Av, R Bancroft Av, Into Bond St, L 46th Av, R International Blvd, L 35th Av, R San Leandro, L Fruitvale, Into Tilden, R Blanding to Terminal

From Broadway/Blanding, L Broadway, L Tilden, Into Fruitvale, R San Leandro St, L 38th R International Blvd, L Bancroft Wy, Into Bancroft Av, L 50th Av, Into Monticello Av, R Birdsdall Av, R Madera Av, Into Kingsland Av, L Trask St, L 55th Av To Terminal

FREQUENCY CHANGES
Given the extension adds about 10 minutes to the total cycle time, this route will require to buses to operate. Fortunately, the extra bus will allow Line 47 to improve its frequency.

SERVICE SPAN
No changes in service span are planned.

LINE 617

DRIVING INSTRUCTIONS
From: Seminary Ave. & E.14th St To: Skyline Sr. High School
Via Seminary Av, R Hillmont Dr, L Sunkist Dr, Into Edwards Av, R Greenly Dr, L Keller Av, L Mountain Blvd, R Access Rd, L Leona Rd, L Mountain Blvd, L Keller Av, L Hansom Dr, R Hansom Dr, L Skyline Blvd, R Roadway To Skyline High School, Skyline Blvd. & Redwood Rd. To: Skyline Sr. High School
Via Skyline Blvd, L Roadway To Skyline High School.

From: Skyline Sr. High School To: Seminary Ave. & E.14th St
Via Roadway, L Skyline Blvd. (Do Not Serve Bus Stop Opposite Skyline High School Immediately Following Left Turn Onto Skyline Blvd.), R Hansom Dr., L Hansom Dr., R Keller Ave., R Mountain Blvd., R Access Rd., L Leona Rd., L Mountain Blvd., R Keller Ave., R Greenly Dr., L Edwards Ave., R Into Sunkist Dr., R Hillmont Dr., L Seminary Ave., To International Blvd.

FREQUENCY CHANGES
None, this is a new line serving Skyline High School.

SERVICE SPAN
Trips aligned with school bell calendar.
LINE 800

DRIVING INSTRUCTIONS
From: 14th St. & Broadway
To: 24th St. & Mission St.
New alignment in **bold**.
Via Broadway, R\ 12th St, R\ On-Ramp Into Hwy 980 E\B, L\ Into Hwy. 580 W\B, L\ Into Hwy. 80 W\B, Merge Left Into "Carpool\H.O.V." Lanes 1 Or 2 To Bay Bridge Approach And Proceed Through Toll Plaza To Bay Bridge, Stay In The Right Lane When Exiting Hwy. 80 W\B, To Hwy. **#101 N\B**, To R\ Into Hwy. **101 N\B**, (Golden Gate Bridge North 101, Exit 1b), Merge Into The Center (#2) Lane Toward The Octavia Blvd. Off-Ramp, R\ Market St, R\ 11th St, R\ Mission St, L\ Van Ness Av, R\ 24th St To Terminal.

From: Richmond Bart Station
To: 24th St. & Mission St.
New alignment in **bold**.
Via Roadway, L\ 16th St, L\ Macdonald Av, R\ San Pablo Av, L\ Knott Av, R\ Key Blvd, R\ Cutting Blvd, L\ Into El Cerrito Del Norte Bart (Transit Center), R\ Hill St, L\ San Pablo Av, L\ University Av, R\ Shattuck Av, R\ Into Adeline St, L\ Ashby Av, R\ Telegraph Av, L\ 20th St (Thomas L. Berkley Wy), R\ Broadway, R\ 12th St, R\ On-Ramp Into Hwy 980 E\B, L\ Into Hwy. 580 W\B, L\ Into Hwy. 80 W\B, Merge Left Into "Carpool\H.O.V." Lanes 1 Or 2 To Bay Bridge Approach And Proceed Through Toll Plaza To Bay Bridge, Stay In The Right Lane When Exiting Hwy. 80 W\B, To Hwy. **101 N\B**, To R\ Into Hwy. **101 N\B**, (Golden Gate Bridge North 101, Exit 1b), Merge Into The Center (#2) Lane Toward The Octavia Blvd. Off-Ramp, R\ Market St, R\ 11th St, R\ Mission St, L\ Van Ness Av, R\ 24th St To Terminal.

All other variants remain unchanged.
## Lift /Ramp Road Call Report
### October 16, 2016 – December 3, 2016

<table>
<thead>
<tr>
<th>Coach Series</th>
<th>Type</th>
<th>Date</th>
<th>Coach #</th>
<th>Line #</th>
<th>Operator Length of Service</th>
<th>Problem Reported</th>
<th>Problem Found * Indicates Chargeable</th>
<th>Pax Received Ride?</th>
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<tbody>
<tr>
<td>3500 <em>(ELD-Ricon)</em></td>
<td>Lift</td>
<td>11/10/16</td>
<td>3509</td>
<td>Flex</td>
<td>60+ mos.</td>
<td>Lift not working</td>
<td>Lift hydraulic motor needs replacing*</td>
<td>YES</td>
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<tr>
<td>1400 <em>(Lift U)</em></td>
<td>Ramp</td>
<td>12/1/16</td>
<td>1437</td>
<td>73</td>
<td>60+ mos.</td>
<td>Lift/Kneeler problems</td>
<td>Foreign object (bolt) stuck between ramp and platform</td>
<td>YES</td>
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<td>2000 <em>(VH-Ricon)</em></td>
<td>Ramp</td>
<td>11/4/16</td>
<td>2002</td>
<td>40</td>
<td>25-60 mos.</td>
<td>Drawer won't latch</td>
<td>Broken drawer latch</td>
<td>YES</td>
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<td>2000 <em>(VH-Ricon)</em></td>
<td>Ramp</td>
<td>12/2/16</td>
<td>2009</td>
<td>NL</td>
<td>25-60 mos.</td>
<td>Wheelchair drawer lock broken</td>
<td>Replace drawer lock*</td>
<td>YES</td>
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<tr>
<td>5100 <em>(VH-Ricon)</em></td>
<td>Ramp</td>
<td>11/2/16</td>
<td>5111</td>
<td>49</td>
<td>60+ mos.</td>
<td>B/O Rear door operation</td>
<td>replaced logic box*</td>
<td>YES</td>
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**Operator Length of Service Totals:**
- 0-6 Mos: 1 Operator
- 7-12 Mos: 0 Operators
- 13-24 Mos: 0 Operators
- 25-60 Mos: 2 Operators
- 60+ Mos: 3 Operators

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<th>Type</th>
<th>Number</th>
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<tbody>
<tr>
<td>0-6 Mos</td>
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<tr>
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</tr>
<tr>
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**Total** 618