

**AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, FEBRUARY 13, 2017
1:00 P.M.**

INDEX OF ATTACHMENTS

- 1. Minutes from December 12, 2017**
 - 2. Flex Update**
 - 3. Lift/Ramp Road Call Report**
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MEETING LOCATION

**East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.**

Transit to AAC Meeting

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.**

For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.

AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
EAST BAY PARATRANSIT OFFICE
1750 BROADWAY, OAKLAND, CA 94612
1:00 P.M., TUESDAY, FEBRUARY 13, 2018
REGULAR MEETING

AAC MEMBERS:**JANET ABELSON****MARY CLUTTS****PAMELA FADEM****JIM GONSALVES****DON QUEEN****WILL SCOTT****BARBARA WILLIAMS****CHONITA CHEW****SHIRLEY CRESSEY****SALEEM SHĀKIR GILMORE****SUSAN GONZALEZ****JAMES ROBSON, CHAIR****TANYA WASHINGTON****HALE ZUKAS**

1. Roll Call and Introduction of Members and Guests
2. Order of Agenda
3. Approval of Minutes for December 12, 2017 [Attachment 1]
4. Update on Flex Service (John Uργο) [Attachment 2]
5. Update on Transbay Joint Powers Authority (TJPA) (Linda Morris)
6. Establish Sub Committee for Priority Seating/Messaging
7. Chair's Report
8. Board Liaison Report
9. Review of Lift/Ramp Road Call Report [Attachment 3]
10. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
11. ACTC PAPCO Report (Hale Zukas)
12. Public Comments
13. Member Communications and Announcements
14. Staff Communications and Announcements
15. Set Next Agenda & Meeting Date
16. Adjournment

ATTACHMENTS:

Meeting Minutes: December 12, 2017	[Attachment 1]
Flex Update	[Attachment 2]
Lift/Ramp Road Call Report	[Attachment 3]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager	(510) 891-7213
Kim Ridgeway, Accessible Services Specialist	(510) 891-7261
Tammy Kylo, Administrative Coordinator	(510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kylo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1
DRAFT MINUTES
REGULAR MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
DECEMBER 12, 2017**

The meeting came to order at 1:04 p.m.

1. Roll Call and Introduction of New Members and Guests

AAC members present:

Chonita Chew	Mary Clutts
Shirley Cressey	Pam Fadem
Saleem Shākir Gilmore (1:07)	Susan Gonzalez
Don Queen	James Robson, Chair
Tanya Washington	Barbara Williams
Hale Zukas	

AAC members absent:

Janet Abelson (excused)	Jim Gonsalves
Will Scott	

Staff: Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Accessible Services Specialist
Mallory Nestor-Brush, Accessible Services Manager
Stuart Hoffman, Manager, Technical Services
Richard Barbe, Maintenance Technical Supervisor
Salvador Llamas, Chief Operating Officer
Linda Morris, Senior Transportation Planner
Estee Sepulveda, Legislative Affairs & Community Relations
Michael Hursh, General Manager

Guests: Lee Camp, MCI	Tom Weigert, MCI
Paul Fazio, MCI	Chris Mullin
Charlie Cameron	Roland Wong
Shawn Fong	

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Gilmore/Clutts approved the November 14, 2017 AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Chew, Clutts, Gilmore, Queen, Robson, Washington, Williams

ABSTENTIONS – 4: Cressey, Fadem, Gonzalez, Zukas

ABSENT – 3: Abelson, Gonsalves, Scott

4. General Manager Update

Michael Hursh, General Manager, updated the Committee on the following items:

- Congratulations to Salvador Llamas who was promoted to Chief Operating Officer.
- Having learned of the passing of Mayor Ed Lee, AC Transit performed a stoppage of service for one minute at noon that same day.
- Staff is working diligently on the Transbay Terminal and is trying to have service begin by June 2018. Transbay Terminal Staff is currently being trained for site familiarity and emergency preparedness.
- The construction of the BRT is 20% complete. New platforms, curb cuts and signal poles can be seen along the corridor from Fruitvale to San Leandro. Revenue service is expected to begin in 2019.
- The AC Transit Board of Directors will be holding a hearing on adopting Flex Service permanently.

Hursh also thanked the Committee for its continued service and being instrumental in advising the Board and Directors and staff on accessibility issues, including the MCI bus design.

5. Future Bus Procurement/Replacement Schedule

Salvador Llamas, Chief Operating Officer, updated the Committee on the following:

Fiscal Year	Retirement Eligible Buses	Replacement Buses
FY17/18	46 – MCI coaches 52 – 60 ft. Van Hool (articulated)	42 ft. Alexander-Dennis (double deck) 45 ft. MCI low floor (pending pilot review) 60 ft. New Flyer standard (articulated) 60 ft. New Flyer BRT (articulated)
FY18/19	51 – 30 ft. Van Hool 85 – 40 ft. Van Hool	TBD 40 ft. Gillig standard 40 ft. New Flyer
FY19/20	No eligible replacements	
FY20/21	27 – 40 ft. Van Hool 10 – 24 ft. Eldorado	40 ft. standard TBD
FY21/22	39 – 30 ft. Van Hool 9 – 60 ft. Van Hool (articulated)	TBD TBD

- The actual replacement schedule is subject to change based upon service levels. If the District expands service beyond current projections, the number of replacement buses could increase beyond the amounts shown.
- The District is required to have a 100% zero emission fleet by 2040; which is the requirement for any agency with 100 or more vehicles in its fleet. District Staff will

review cost, maintenance, infrastructure and fueling for an all battery/electric fleet, all hydrogen fleet, or a combination of both.

6. Development of 2018 Federal and State Advocacy Program

Estee Sepulveda, Legislative Affairs & Community Relations, reported on the following:

- SB1 was signed by Gov. Brown that would result in more funding for the improvement of roads and highways, and public transportation including approximately \$7M a year for AC Transit. However, there are current efforts to repeal SB1. A repeal would require 300K signatures.
- SB595, which raises bridge tolls, was passed. The Metropolitan Transportation Commission (MTC) will put this to a vote on the June 2018 ballot. To pass, SB595 would need a 51% majority vote and the results would affect all 9 Bay Area counties.
- Some challenges include continuing resolutions and infrastructure funding.

The External Affairs Department will take the Draft 2018 Federal and State Advocacy Program to the Board of Directors on January 10th for review and then on January 24th for a final vote and approval.

7. Discussion/Comments of MCI Two-Door Prototype

The Committee explored the MCI Prototype and reviewed all of the amenities, as well as accessibility features. The Committee had the following comments:

- There is a lack of hip to knee room when sitting; the seats are too narrow.
- The reclining seat goes back too far.
- The aisle is narrow and someone could fall down the second set of stairs because of the configuration to the opening of the stair case.
- There needs to be space for luggage, roll bags, etc.
- There should be handrails along the top, and on both sides of the rear staircase, especially for those who are blind, low vision, or have limited use of one arm.
- Wheelchair Securement Area:
 - The companion seat is a good idea.
 - Needs simple and permanent signage instructing passengers how to lock the retractable seats in place.
 - Needs directional tape to help individuals center themselves to the securements.
 - The Quantum (Rear facing, self-securing system):
 - If the Quantum malfunctions, there should be a securement system in the area as well.
 - Ensure that there is an override for the Quantum in case the electronics fail so someone doesn't get stuck.

The MCI Bus will be in service until January 4th for the public to ride and make comments via an on board survey. A link on the AC Transit website will have a list of which line(s) the bus will be in service on a given day and time.

8. Chair's Report

None.

9. Board Liaison Report

H. E. Christian Peeples, AC Transit Board of Directors, reported on the following items:

- A Press Conference was held on December 11th regarding the Double Decker bus.
- The Clear Corridor Program goes to the Board of Directors on December 13th. The Board is currently in the process of implementing Public Employees' Pension Reform Act.

10. Review of Lift/Ramp Road Call Report

The Committee reviewed the report for the period of November 5 – December 2, 2017. Of the 5 lift/ramp road calls; 3 were chargeable.

11. Service Review Advisory Committee (SRAC) Report

None. The next SRAC meeting will be held on January 2, 2018 at 12:30 pm at East Bay Paratransit, 1750 Broadway, Oakland.

12. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

13. Public Comments

Chris Mullin, reported a wrong announcement on the 72M at the El Cerrito/Del Norte – BART station, the AVA announces “end of line”. This is not the case, the line continues to Point Richmond. Chris also asked how to make an announcement louder.

14. Member Communications and Announcements

None.

15. Staff Communications and Announcements

- Staff asked for volunteers for next week to go out to 66th and review BRT Wayfinding sidewalk samples. Contractors have poured a test slabs (4' x 4') BRT sidewalk demarcation for testing.
- Staff thanked the Committee for another year of service and passed out cookies and a small token off appreciation for their service.

16. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, January 9, 2018 at the East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room. Agenda items will include an Update on Flex Service, the Transbay Joint Powers Authority (TJPA) and the RM3 Expenditure Plan.

17. Adjournment

The meeting adjourned at 2:48 p.m.

**ATTACHMENT 2
FLEX UPDATE**

On December 13, 2017, the AC Transit Board of Directors approved the continuation of Flex service in Newark and Castro Valley beyond the pilot phase. Flex service allows customers to book fully accessible trips on-demand using any internet-enabled mobile or desktop device, the District's customer service call center, or in person at scheduled departure times at Union City and Castro Valley BART.

The service has proven to be a viable option for low-density, low-demand areas of the District, and a suitable mitigation for the elimination of Line 275, which at the time of suspension was the least performing route in the District. The pilot served over 25,000 trips in its first year of operation - about 100 trips per day - and attracted over 700 individual users, over two-thirds of whom were return customers taking multiple trips.

The innovative Flex service pilot has generated significant attention and interest from the riding public, media, elected officials, and peer agencies, and its continuation will allow staff to finalize and implement a service plan leading to higher frequencies on major corridors in Fremont and Newark while improving coverage at all bus stops currently served by hourly or half-hourly routes in the South County service area.

ATTACHMENT 3
 Lift /Ramp Road Call Report
 December 31, 2017 – February 3, 2018

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found * Indicates Chargeable	Pax Received Ride?
1000 (VH-Ricon)	Ramp	1/12/18	1028	72R	60+ mos.	Switch won't work	Replaced bad proximity switch for the ramp*	1020
1400 (Lift U)	Ramp	1/3/18	1438	45	60+ mos.	Lift pull ring getting stuck	Removed and adjusted lift pull ring	1042
2100 (VH-Ricon)	Ramp	1/1/18	2110	1	60+ mos.	Stuck lift	Cleared by Shop	2110
2100 (VH-Ricon)	Ramp	1/27/18	2196	1	60+ mos.	Lift Stuck RSV	Stuck Lift Cleared	2196

Operator Length of Service Totals:

0-6 Mos: **0** Operator; 7-12 Mos: **0** Operators; 13-24 Mos: **0** Operators; 25-60 Mos: **0** Operators; 60+ Mos: **4** Operators
 (57) (108) (178) (237) (712)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	91
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2012	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
1500	2016-2017	Standard Low Floor (40 ft) Gillig	82
2000	2003	True Low Floor Articulated	28
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
3500	2015	Eldorado Small Transit Vehicle	10
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	13
<i>Total</i>			630