AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, MARCH 14, 2017
1:00 P.M.

INDEX OF ATTACHMENTS

1. Minutes from February 28, 2017
2. Lift/Ramp Road Call Report

MEETING LOCATION

East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.

Transit to AAC Meeting

All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location. This site can also be reached via BART to the 19th Street Oakland station.

For additional information about the Accessibility Advisory Committee, contact Tammy Kyllo, Secretary to the Committee, at 510-891-7175.
AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
EAST BAY PARATRANST OFFICE
1750 BROADWAY, OAKLAND, CA 94612
1:00 P.M., TUESDAY, MARCH 14, 2017
REGULAR MEETING

AAC MEMBERS:
JANET ABELSON    CHONITA CHEW
SHIRLEY CRESSEY  PAMELA FADEM
STEVE FORT      SALEEM SHĀKIR GILMORE
JIM GONSAVLVES  YULI JACOBSON, VICE CHAIR
DON QUEEN      JAMES ROBSON, CHAIR
WILL SCOTT    BARBARA WILLIAMS
HALE ZUKAS

1. Roll Call and Introduction of Guests
2. Order of Agenda
3. Approval of Minutes for February 28, 2076 [Attachment 1]
4. Completion of Conflict of Interest Form 700 (District Secretary Staff)
5. Overview of Safety and Security (Steven Keller)
6. Chair’s Report
7. Board Liaison Report
8. Review of Lift/Ramp Road Call Report [Attachment 2]
9. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
10. ACTC PAPCO Report (Hale Zukas)
11. Public Comments
12. Member Communications and Announcements
13. Staff Communications and Announcements
14. Set Next Agenda & Meeting Date
15. Adjournment
ATTACHMENTS:
Meeting Minutes: February 28, 2017 [Attachment 1]
Lift/Ramp Road Call Report [Attachment 2]

Staff to the Accessibility Advisory Committee:
Mallory Nestor-Brush, Accessible Services Manager (510) 891-7213
Kim Ridgeway, Accessible Services Specialist (510) 891-7261
Tammy Kyllo, Administrative Coordinator (510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kyllo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least five days prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.
The meeting came to order at 1:07 p.m.

1. **Roll Call and Introduction of Guests**

   **AAC members present:**
   - Janet Abelson
   - Chonita Chew
   - Pam Fadem
   - Steve Fort
   - James Robson, Chair
   - Will Scott
   - Barbara Williams
   - Hale Zukas

   **AAC members absent:**
   - Shirley Cressey
   - Saleem Shākir Gilmore
   - Jim Gonsalves
   - Yuli Jacobson (excused)
   - Don Queen (excused)

   **Staff:**
   - Mallory Nestor-Brush, Accessible Services Manager
   - Tammy Kyllo, Administrative Coordinator
   - Kim Ridgeway, Accessible Services Specialist
   - Michael Hursh, General Manager
   - Stuart Hoffman, Manager, Technical Services
   - Richard Barbe, Maintenance Technical Supervisor
   - James Pachan, Chief Operating Officer
   - Michael Eshleman, Service Planning Manager

   **Guests:**
   - H. E. Christian Peeples, Director
   - Lee Kemp, MCI
   - Tom Wagner, MCI
   - Paul Fazio, MCI
   - Shane Sutyla, MCI
   - Naomi Armenta, Nelson/Nygaard
   - Krystle Pasco, Alameda CTC
   - Shawn Fong, City of Fremont
   - Chris Mullin
   - Roland Wong
   - Randall Glock

2. **Order of Agenda**

   The order of agenda was approved.
3. Approval of Minutes  
MOTION: Abelson/Fadem approved the December 13, 2016 AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Abelson, Chew, Fadem, Robson, Scott, Williams, Zukas  
ABSTENTIONS – 1: Fort  
ABSENT – 5: Cressey, Gilmore, Gonsalves, Jacobson, Queen

4. Review March Service Changes  
Michael Eshleman, Service Planning Manager, reported the following changes as part of the March sign-up, which will include significant service expansion to routes serving Alameda, Albany, Berkeley, El Cerrito, Emeryville, and Oakland as well as some shifting of lines between divisions to balance the fleet. The adjustments for the March sign-up will be implemented on March 26, 2016 will include the following:

- New Lines:
  - Line 29—will operate from Emeryville Public Market, through Emeryville along Hollis, through West Oakland on Peralta, through downtown Oakland along 11th/12th, then up to Lakeshore/Walavista to better match existing ridership patterns and simplify the existing service along this alignment. Will replace portions of lines 26 and 31.
  - Line 33—operates between the Estates area in Piedmont, down Oakland Avenue into downtown Oakland, then around to Lake Merritt up to Montclair via Park. This change will ensure there are the appropriate headways and vehicle assignments to match existing and projected demand along these segments. Will replace portions of existing Lines 11 and 18.
  - Line 36—operates along Dwight in Berkeley, Shellmound in Emeryville, and Adeline in West Oakland. This service breaks up the confusing loop routes in Berkeley and allows for a more consistent service structure through Emeryville and West Oakland. Will replace portions of Lines 26, 31 and 49.
  - Line 79—between El Cerrito Plaza BART and Rockridge BART; will operate along Fairmount, Colusa, The Alameda, MLK, Bancroft, Claremont, and College. This route will break Berkeley’s loop routes and create a unified line along the eastern edges of these communities, forming a spine linking key nodes and BART stations. Will replace portions of Lines 25 and 49.
  - Line 81—from Russell/Claremont to the Berkeley Marina. The line will operate primarily along Ashby and in West Berkeley and will create 20-minute service along Ashby (with Line 80) as well as serve the Berkeley Marina. Will be replacing portions of Line 49 and 51B.
  - Line 96—operate from Montana/Fruitvale, along 14th, into downtown Oakland, then into western Alameda and extending service to the Main Street Ferry Terminal. Will replace portions of Lines 11 and 31.
  - Line 611 will be introduced to cover supplementary service currently used by students on Line 11.
• Alignment Changes:
  o **Line 12**—adjusted to extend to 4th/Harrison in West Berkeley to serve the growing Gilman District.
  o **Line 18**—adjusted to extend south to Lake Merritt BART for a simplified route structure. Eliminating the Park segment to Montclair (to be replaced by Line 33).
  o **Line 51B**—Truncating all trips at Berkeley Amtrak. Trips to Berkeley Marina will be covered by new Line 81. The new Line 81 will run every 30 minutes, eliminating the need for alternating Line 51B trips with different trip patterns and headsigns.
  o **Line 19 terminal** will be moved from 14th/Broadway to Lafayette Square to improve service to Old Oakland.
  o **Line 217** will have peak service levels reduced given smaller enrollment at Northwestern Polytechnic Institute.
  o **Line LA**—Changing the running time adjustments to improve reliability.
  o **Line G**—Schedule adjustments to better match actual congestion conditions.

• Eliminated Lines:
  o **Lines 11, 25, 26, 31, and 49** will be eliminated, though all segments currently covered will have the same level of service or better after the March changes.
  o **Line 275** in Newark will be temporarily eliminated as part of the Flex Pilot program. The Line 275 elimination is a one-year pilot elimination to allow the Newark Flex service to operate without the underlying service, which diverts riders away from Flex. Staff will actively evaluate the impacts of the service on customers and Flex ridership. Before the end of the Pilot in March 2018, staff will use the information collected during the evaluation period to provide the Board with a recommendation to reinstate Line 275, eliminate it, or implement adjustments.

5. Discussion/comments of MCI Low Floor Bus Prototype

• AAC members boarded and reviewed the MCI low floor prototype bus.
• Discussion was held with MCI representatives.
• No action taken.

6. Chair’s Report
None.

7. Board Liaison Report
H. E. Christian Peeples, AC Transit Board of Directors, reported the following items:
  • AC Transit and Oakland Unified School District (OUSD) have been meeting concerning supplementary bus service.
  • The District is also talking to the City of Berkeley regarding bike plan.
8. Review of Lift/Ramp Road Call Report
The report, for the period of January 15, 2017 – February 18, 2016, showed 9 lift/ramp road calls; 6 were chargeable. Pam Fadem asked if it’s possible to add to the report that if a person is affected by the road call, if he/she received a ride on the same bus or if a new bus was sent. Staff responded that they would look into it.

9. Service Review Advisory Committee (SRAC) Report
None.

10. Alameda County Transportation Commission (ACTC) PAPCO Report
None.

11. Public Comments
None.

12. Member Communications and Announcements
None.

13. Staff Communications and Announcements
None.

14. Set Next Agenda & Meeting Date
The next AAC Meeting will be held Tuesday, March 14, 2017 at East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room. Agenda items will include and Overview of Safety and Security.

15. Adjournment
The meeting adjourned at 2:53 p.m.
## Lift/Ramp Road Call Report
February 19, 2017 – March 4, 2017

<table>
<thead>
<tr>
<th>Coach Series</th>
<th>Type</th>
<th>Date</th>
<th>Coach #</th>
<th>Line #</th>
<th>Operator Length of Service</th>
<th>Problem Reported</th>
<th>Problem Found</th>
<th>Pax Received Ride?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1400 (Lift U)</td>
<td>Ramp</td>
<td>2/20/17</td>
<td>1428</td>
<td>99</td>
<td>25-60 mos.</td>
<td>Lift won't stow</td>
<td>Debris stuck under ramp.</td>
<td>1218</td>
</tr>
<tr>
<td>1400 (Lift U)</td>
<td>Ramp</td>
<td>3/1/17</td>
<td>1433</td>
<td>97</td>
<td>60+ mos.</td>
<td>Ramp sensor not working</td>
<td>Replaced ramp sensor. *</td>
<td>5135</td>
</tr>
<tr>
<td>2100 (VH-Ricon)</td>
<td>Ramp</td>
<td>2/19/17</td>
<td>2103</td>
<td>1</td>
<td>60+ mos.</td>
<td>Drawer won't latch</td>
<td>Replaced damaged drawer latch.</td>
<td>2103</td>
</tr>
</tbody>
</table>

**Operator Length of Service Totals:**
- 0-6 Mos: 0 Operators
- 7-12 Mos: 0 Operators
- 13-24 Mos: 0 Operators
- 25-60 Mos: 1 Operator
- 60+ Mos: 2 Operators

(79) (94) (138) (247) (752)
<table>
<thead>
<tr>
<th>Series</th>
<th>Year Added</th>
<th>Type</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000</td>
<td>2003</td>
<td>True Low Floor Standard (40 ft.)</td>
<td>80</td>
</tr>
<tr>
<td>1200</td>
<td>2008</td>
<td>True Low Floor Standard (40 ft.) &lt;Van Hool&gt;</td>
<td>27</td>
</tr>
<tr>
<td>1300</td>
<td>2012</td>
<td>Standard Low Floor (40 ft) Gillig</td>
<td>65</td>
</tr>
<tr>
<td>1400</td>
<td>2014</td>
<td>Standard Low Floor (40 ft) Gillig</td>
<td>68</td>
</tr>
<tr>
<td>1500</td>
<td>2016</td>
<td>Standard Low Floor (40 ft) Gillig</td>
<td>80</td>
</tr>
<tr>
<td>2000</td>
<td>2003</td>
<td>True Low Floor Articulated</td>
<td>29</td>
</tr>
<tr>
<td>2100</td>
<td>2006-2009</td>
<td>Suburban Articulated</td>
<td>33</td>
</tr>
<tr>
<td>2200</td>
<td>2013</td>
<td>Standard Low Floor (60 ft.) &lt;New Flyer&gt;</td>
<td>23</td>
</tr>
<tr>
<td>3500</td>
<td>2015</td>
<td>Eldorado Small Transit Vehicle</td>
<td>10</td>
</tr>
<tr>
<td>5000</td>
<td>2006</td>
<td>Low Floor Standard (30 ft.)</td>
<td>51</td>
</tr>
<tr>
<td>5100</td>
<td>2009</td>
<td>Low Floor Standard (30 ft.)</td>
<td>39</td>
</tr>
<tr>
<td>6000</td>
<td>2000-2003</td>
<td>Commuter Coaches &lt;MCI&gt;</td>
<td>46</td>
</tr>
<tr>
<td>6100</td>
<td>2013</td>
<td>Commuter Coaches (40 ft.) &lt;Gillig&gt;</td>
<td>54</td>
</tr>
<tr>
<td>FC</td>
<td>2010</td>
<td>Fuel Cell Standard (40 ft.)</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Total</strong></td>
<td>618</td>
</tr>
</tbody>
</table>