Transbay Taskforce

Alameda – Contra Costa Transit District

July 28, 2020
1. Welcome
2. Pandemic: Impacts & Response
   • Service
   • Financial
3. Service Recovery Framework
4. Transbay Service Changes: August 9
5. Questions?
Pandemic: Impacts and Response - Service
COVID-19 Pandemic Impacts to AC Transit

• Steady decline in ridership since March 8th. Currently at 34% of pre-COVID ridership
• Estimated loss of $5M a month of farebox revenue
• Significant loss of sales tax revenue, with projected sustained reduction in sales tax
• Temporary suspended our FLEX service and supplementary (school) service and peak-hour Transbay service
Monthly Ridership Trend

MARCH - JULY 2020 Daily Ridership Trend

<table>
<thead>
<tr>
<th>Date</th>
<th>Daily Ridership</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mar 1</td>
<td>64,432</td>
</tr>
<tr>
<td>Mar 2</td>
<td>65,802</td>
</tr>
<tr>
<td>Mar 3</td>
<td>66,550</td>
</tr>
<tr>
<td>Mar 4</td>
<td>67,302</td>
</tr>
<tr>
<td>Mar 5</td>
<td>68,054</td>
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<tr>
<td>Mar 6</td>
<td>68,806</td>
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<tr>
<td>Mar 7</td>
<td>69,557</td>
</tr>
<tr>
<td>Mar 8</td>
<td>70,309</td>
</tr>
<tr>
<td>Mar 9</td>
<td>71,061</td>
</tr>
<tr>
<td>Mar 10</td>
<td>71,813</td>
</tr>
<tr>
<td>Mar 11</td>
<td>72,565</td>
</tr>
<tr>
<td>Mar 12</td>
<td>73,317</td>
</tr>
<tr>
<td>Mar 13</td>
<td>74,069</td>
</tr>
<tr>
<td>Mar 14</td>
<td>74,821</td>
</tr>
<tr>
<td>Mar 15</td>
<td>75,573</td>
</tr>
<tr>
<td>Mar 16</td>
<td>76,324</td>
</tr>
<tr>
<td>Mar 17</td>
<td>77,076</td>
</tr>
<tr>
<td>Mar 18</td>
<td>77,828</td>
</tr>
<tr>
<td>Mar 19</td>
<td>78,580</td>
</tr>
<tr>
<td>Mar 20</td>
<td>79,332</td>
</tr>
<tr>
<td>Mar 21</td>
<td>80,084</td>
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<td>Mar 22</td>
<td>80,836</td>
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<tr>
<td>Mar 23</td>
<td>81,588</td>
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<td>Mar 24</td>
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<td>83,844</td>
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<td>Mar 28</td>
<td>85,348</td>
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<tr>
<td>Mar 29</td>
<td>86,100</td>
</tr>
<tr>
<td>Mar 30</td>
<td>86,852</td>
</tr>
<tr>
<td>Mar 31</td>
<td>87,604</td>
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</tbody>
</table>

Note: The graph shows the daily ridership trend from March 1 to July 31, 2020. The ridership fluctuates throughout the month with some peaks and troughs.
COVID-19 Pandemic Service Focus

- Shelter in Place orders affected ridership on all routes, although not evenly – Initial 74% drop in ridership but a 96% drop in Transbay ridership
- Implemented modified service schedules similar to Sunday service.
- Focused on serving local riders who need to make essential trips and are transit dependent
- Maintained trunk route frequency, All-Nighter service, most Early Bird Express routes, and service through disadvantaged communities
AC Transit COVID-19 Pandemic Response

- Enhanced all sanitizing procedures:
  - Sanitizing all coaches at the close of daily service – including driver compartments, fare boxes, Clipper card readers, handrails, stanchions, seats, and other onboard hard surfaces
  - Daily fogging to disinfect vehicles
  - Daily sanitization of AC Transit facilities
  - Supply Personal Protective Equipment (PPE), for use of personnel, including gloves and masks.
  - Supply hand sanitizer dispensers and individual use bottles at all AC Transit facilities

- Employee Education and Awareness outreach

- AC Transit has spent approximately $2.5 million for disinfection equipment, increased bandwidth and teleconferencing services
AC Transit COVID-19 Pandemic Response

- In late March, instituted rear-door boarding and fare-free policy to protect our drivers and riders.
- In mid-April instituted seating limits on our service to further accommodate physical distancing onboard (approximately 20-25% of capacity)
- Installation of temporary plexiglass barriers for operator protection will be completed in fall
Pandemic: Impacts and Response
- Financial
Measures Taken to Control Expenses

• Service reduced to approximately 65% of pre-pandemic levels
• Hiring freeze except for essential positions
• Travel and training only for essential purposes
• Evaluating new and renewal contracts for necessity
CARES Act Funding

- District allocated $80M in first round and $33.8M in the second round

- Staff estimates $30-40M of CARES Act funding will be needed to backfill losses in FY19-20
Revenue Overview

FY19-20 Revenue Overview

- Sales Taxes: 42%
- Property Taxes: 31%
- Farebox: 13%
- Other Operating: 4%
- Other Subsidies: 2%
- STA (Diesel Sales Tax)...
• Reserves currently untouched
• Staff estimates District will utilize all CARES Act funds by end of calendar year 2020
• Major cost driver is headcount
  • Assuming reductions only by attrition
  • CARES Act congressional expectation - funding is to keep employees on payroll
• AC Transit can adjust with FY20-21 budget adoption as more is known
Service Recovery Framework
Uncertain Factors Impacting Recovery

- Physical distancing on buses
- Re-opening of schools
- Commuter ridership demand
- Traffic conditions
- Long lead time to implement service changes
Service Recovery Phases

**Actions-To-Date**
- 3/16/20 - Suspended Supplementary School Service
- 3/31/20 – Implemented the Emergency Service Plan (equivalent to Sunday service levels)
- Canceled the June Operator Sign-up with ATU due to safety concerns

**Phase 1 – June 2020**
- Operate more Stand-by service:
  - Overloaded Trunk Lines
  - Nighttime Transbay Lines

**Phase 2 – August 2020**
- Return service to 70-80% of pre-pandemic levels
- Operate BRT at 10-minute frequency
- Reactivate all Supplementary School Service as appropriate
- Increase most trunk lines to weekday service levels
- Limited Transbay service

**Phase 3 – Summer 2021**
- Revamp service network to meet demand
- Maintain 70-80% service levels or adjust based on available revenues
- Conduct Public Hearing to implement new network
Blue Ribbon Transit Recovery Task Force – Transit Agency Working Group Effort

- Regular meeting and coordination amongst transit agencies
- Provide collective input from the transit agencies to the Blue Ribbon Task Force regarding:
  - Finance
  - Health & Safety
  - Planning & Operations
  - Communications & Advocacy
- Peer planning discussions, including level of service to be restored and when, vehicle load factors, ridership levels, and fare collection status/plans
- Coordinating approaches to ramping up service up as economy re-opens and seeking opportunities for collaboration
- Coordinated advocacy on financial and legislative actions and policy
- Develop common set of standards for service operations such as Physical Distancing measures on buses and trains
Transbay Service Changes
August 9, 2020
Rationale for Transbay Service Restoration

- Passenger data immediately before shutdown
- School service and Transbay efficiencies
- Equity considerations
- Budgetary constraints
- Continued working from home
August Service Changes

- **Line NL**: restored to previous weekday service
- **Line O**: increased to every 30 minutes
- **Morning and evening service:**
  - Line J: 7:07am, 8:07am, 5:20pm, 6:20pm
  - Line L: 6:48am, 7:42am, 5:15pm, 6:15pm
  - Line LA: 6:37am, 7:34am, 5:25pm, 6:15pm
  - Line W: 6:55am, 7:45am, 4:30pm, 5:30pm

- **Afternoon service only:**
  - Line G: 4:40pm, 5:40pm
  - Line P: 4:45pm and 5:45pm
  - Line NX1: 4:45pm, 5:45pm
  - Line NX2: 4:45pm, 5:45pm
  - Line V: 4:45pm, 5:45pm

- **Morning service only:**
  - Line NX: 7:30am, 7:50am
Connecting our Communities with safe, reliable, sustainable service...

We’ll get you there!