APTA 2015 Bus Safety Merit Award
Recognizing Exceptional Achievement in Bus Safety

Organizational Goals

- Attract and Retain a High Quality Workforce
- Create a Safety Culture
- Provide Quality and Reliable Service
- Effective Communication, Messaging and Marketing
- Utilize Financial Resources Efficiently and Effectively

So... how do we get there?

Board of Directors
July 29, 2015
Agenda Item 2
Accident Reduction Committee

- Inter-disciplinary/Inter-departmental
  - Commits to safety
  - Contributes to reducing accidents
  - Seeks input from all employees
  - Produces Operator and Rider Education
  - Analyzes data
  - Develops and implements best practices

Employee Awareness

Monthly Safety Posters to emphasize safety precautions and measures for Transportation and Maintenance employees
Passenger Awareness

Regular posting of a series of car cards offering safety tips to passengers

Training

Continual reinforcement and reinstruction via the Performance Audit Program where a Training Instructor rides along with Operators and provides constructive feedback.
Operator Education

- Training Videos
  - Demonstrative
  - Actual revenue service

- Completely Accessible
  - MYACT available
  - Uploaded to Gillie Room monitors
  - District staff in TED and Division Managers use to train and reinforce safety and defensive driving

Technical

Implementation of bus technical modifications to warn of buses turning, improve rear door safety, and enhance video monitoring
Passenger Safety Communication

- Enhanced safety communication with topical on-board announcements
  - secure personal belongings and bags during holiday shopping season
  - be careful stepping onto and off the bus during rainy season
  - be aware of your surroundings
  - And many similar other safety messages

Operator Safety Communication

Installed large electronic LED signs to display safety messages at each division next to the yard exit gate; messages are changed approximately once per week.
Communication and training are the primary focus of the accident reduction program; however, adverse action can be required to address safety infractions.

- Progressive discipline used to address safety violations.
- Focused on changing employee behavior.
Analytics

- **Accident Data**
  - Collisions
  - Passengers
  - Bus types/series
  - Locations
  - Top ten lists (operators, series, types of accidents)
  - Preventable vs Non-preventable (patterns)
  - Proper following distance
  - Best practices
    - Turn Warning System
    - Yellow marking areas of hazards (doors)
    - Additional bus mounted camera (curb-side, rear mounted, forward facing)
Pre-ARC Trends

Accident Trend Before October 2012

Note: Prior to April 2012, Accident data and KPI was not split between Passenger Falls and Vehicle Collisions.
Post ARC – Decreasing Trends

Accident Trend After September 2012

33%

26%
Continuing Downward Trends

Comparing 2014 (Jan-May) to 2015 (Jan-May)

Largest passenger fall decrease ever: 39%

Largest collision decrease ever: 50%
APTA Award Celebrations

The District held a series of joint celebration events to recognize employees whose efforts contributed to the award.

Events were held at all District properties, including its three Operating divisions, CMF, General Office, Training and Education Center and OCC.

There was a consistently large turnout and key management officials attended each event.

Together we made it happen!

AC Transit has received APTA’s 2015 Bus Safety Excellence Award—recognizing our exceptional achievement over the past year! The District would like to recognize all employees that contribute to our safety culture, safely operate and maintain vehicles, and promote safety in their daily activities. Thank you all for your commitment to safety!

Please join us for our facility’s celebration at the following date/time/location: