I. PURPOSE

The purpose of Alameda-Contra Costa Transit District (AC Transit) advertising programs is to strengthen the District’s fiscal sustainability by maximizing advertising revenues to supplement fares and other revenues that fund the transit system’s marketing, communications and public education initiatives to increase public support, awareness and usage of the District’s services and programs.

II. POLICY

A. Non-Public Forum

AC Transit’s acceptance of advertising through its advertising contractor is not intended to create a public forum, but rather to make use of District assets held in a proprietary capacity in order to generate advertising revenue. Advertising is subject to the viewpoint-neutral restrictions set forth below.

B. Advertising Exclusions and Limitations

AC Transit retains strict control over advertisements accepted on transit vehicles and facilities, in order to realize the maximum benefit from the sale of advertising space. Donations for free advertisements to third parties will not be permitted.

AC Transit must accommodate all persons without distinction of age. It is necessary to exclude advertising that may be unsuitable to all passengers, as they are a captive audience. It is also necessary to take into account that many District passengers are minors.

POLICY GOALS

By retaining control over advertising, AC Transit can meet the goals of:

1. Maximizing revenue generated by advertising
2. Maintaining a professional and safe operating environment for all passengers and employees
3. Avoiding identification of AC Transit with advertising or advertisers’ viewpoints
4. Maximizing farebox revenue by attracting and maintaining ridership
C. Advertising Content Standards

AC Transit shall reject any advertising message that:

1. Is false, misleading, or deceptive;
2. Contains, promotes or relates to illegal activity prohibited by Federal, State of California, or local laws within the District’s service area;
3. Demeans or disparages an individual or group;
4. Infringes on any copyright, trade or service mark;
5. Directly discourages use of District services, or diminishes the District’s reputation in the community;
6. Is inconsistent with principal purpose of providing safe, efficient, customer-focused public transportation;
7. Implies AC Transit’s endorsement of the advertising;
8. Contains explicit sexual material, obscenity, profanity, or material that is considered harmful to minors as defined in California Penal Code Sections 311 and 313;
9. Promotes the sale or use of alcoholic beverages, tobacco, tobacco-related products, or electronic cigarettes;
10. Promotes the sale or use of a firearm;
11. Depicts or promotes violence or anti-social behavior;
12. Depicts related instruments, devices, items, products, or paraphernalia that is designed for use in connection with sexual activities;
13. Promotes or opposes candidates for appointive or elective offices, ballot questions, initiatives, petitions or referenda, or that
14. Promotes opposes or otherwise directly relates to issues of public debate on economic, political or social issues.

D. Transit System Information and Promotion

AC Transit reserves the right to display advertising and information that pertain to AC Transit operations, programs and promotions, consistent with the standards herein.

E. In-Kind Trade and Partnership Advertising

In-kind trade and partnership advertising resulting in an equal exchange of value from a third party may be executed at the discretion of the General Manager or his/her designee. In accordance with District Ordinance 16, Section 2B, authority is granted to the General Manager or his/her designee to authorize use of the District logo for in-kind and partnership advertising purposes.

F. Approval

AC Transit or its independent contractor shall reject advertising that does not comply with the standards set forth in subparagraph (C).

Questions concerning interpretation of this Policy are to be referred to the General Counsel.
AC Transit or its independent contractor will work with advertisers to resolve issues regarding advertisements that do not comply with these policies and procedures. Resolution may include modification of the art, copy, or both, solely at the advertiser’s expense.

G. Appeals

An advertiser may appeal a decision to reject or remove a paid advertisement by filing a written request to AC Transit’s General Manager within ten (10) business days after the rejection or removal decision. The advertiser’s request must state why the advertiser disagrees with the decision in light of AC Transit’s advertising policies and standards. Board decisions regarding free advertising requests are final and may not be appealed.

The General Manager may consult with District legal counsel.

The General Manager will review the basis for the rejected or removed advertisement and will consider the advertiser’s reasons for filing the request.

The General Manager will make a decision on the request and will notify the advertiser of its decision in writing within ten (10) business days after receiving the advertiser’s appeal request.

H. AC Transit Rights

AC Transit reserves the right to modify these Policies as it deems necessary to comply with legal mandates, or to facilitate its primary transportation function, or to fulfill the purpose of the advertising program, or to achieve the objectives of the advertising program.