

**Board of Directors**

Greg Harper, President  
Ward II

Joe Bischofberger, Vice President  
Ward V

Joe Wallace  
Ward I

Dolores Jaquez  
Ward III

Dennis Hayashi  
Ward IV

Rebecca Kaplan  
Director at Large

H. E. Christian Peeples  
Director at Large

**Board Officers**

Rick Fernandez  
General Manager

Kenneth C. Scheidig  
General Counsel

Rose Martinez  
District Secretary

**To:** Interested Parties  
**From:** H. E. Christian (Chris) Peeples, Chair, AC Transit Planning Committee  
**Date:** October 18, 2006

**Subject: Proposed Review of AC Transit's Service Deployment Policies**

---

Over the next year, the Alameda-Contra Costa Transit District ("AC Transit") is going to review all of its policies regarding service deployment--where and how we provide bus service. We are doing so for two reasons: (1) to consider the latest national work on service deployment and (2) to integrate all of our new technological tools into our policies. You are invited to observe and comment.

Over the past year, AC Transit's Planning Committee, and through it, AC's Board, has reviewed the *Transit Capacity and Quality of Service Manual* published by the Transit Cooperative Research Board (TCRP). The *Transit Capacity and Quality of Service Manual* sets out the latest industry and academic thinking on transit service deployment and quality.

Copies of the memoranda setting out that District review are available on our website ([www.actransit.org](http://www.actransit.org)) under the Planning Focus pull-down menu. If you wish to be notified via e-mail when updates are posted, please contact the District Secretary, Rose Martinez ([rmartine@actransit.org](mailto:rmartine@actransit.org)) or at 510 891-7284.

Over the past five years, we have equipped our buses with GPS equipment that both tracks and records their movement, giving us a large database of information. We are also equipping many of our buses with automatic passenger counters. They, combined with the geographic information from the GPS, are beginning to give us a much more accurate account of our ridership.

On the website is the memorandum that sets out the work plan for the Committee's review ([http://www.actransit.org/planning\\_focus/](http://www.actransit.org/planning_focus/) and select "service policies") If you wish to be on an e-mail list to receive notice of further memoranda, please notify the District Secretary at the email address above. If you would like to have a member of AC Transit's planning staff give a presentation to your agency or group, please contact our Deputy General Manager for Service Development, Nancy Skowbo ([nskowbo@actransit.org](mailto:nskowbo@actransit.org), 510-891-4716).

It is not anticipated that these new policies will result in any changes in service in the near term, particularly in Special District Two (Fremont and Newark) which recently underwent an intensive service review followed by service changes.

Thank you for your interest in, and support of, AC Transit.