

Current System Vendor	Current System Product	System Purpose	Categories or Types of Data	Primary Custodian (Department)	Data Collection Frequency	Data Update Frequency
ABB	Ellipse	Asset Management System	Asset descriptions, maintenance schedules, maintenance performed, inventory stock & non-stock items and usage	Maintenance, Materials	Daily	Daily
AC Transit	Office 365 Exchange	E-mail system	Employee generated e-mail	Information Services	Daily	Daily
AC Transit	Operator Timekeeping System & Transportation Information System	Operator assignments to runs, vehicle assignments to blocks	Block and run assignments	Operations	Daily	Daily
AC Transit	Customer Relations	Track customer complaints & commendations	Customer & incident data, investigation results, customer contacts	Customer Service	Daily	Daily
AC Transit	Training	Support internal training classes	Records of classes and attendees	Operations	Daily	Daily
AC Transit	Auto Request System	District non-revenue vehicle reservation system	Vehicle information and reservations	Operations	Daily	Daily
AC Transit	Bus Stop Work Order	Manage the work orders for bus stops	Bus stop maintenance records	Operations	Daily	Daily
AC Transit	Restroom Finder	Restroom catalog for the operators	Restroom locations, suggestions and ratings	Operations	Daily	Daily
AC Transit	RoadCalls	RoadCalls Management System	Revenue fleet field maintenance incidents	Operations	Daily	Daily
AC Transit	Warranty Access Application	Manage warrantable equipment defects to recover costs and increase operational efficiencies aligned with the Asset Management Plan	Equipment and component warranty failures, claims and results	Operations	Daily	Daily
ESRI	ArcINFO	Geographic Information System	Bus stop, timepoint and route data	Service Development	Weekly	Daily
GIRO	HASTUS	Scheduling and runcutting	Service schedules, bus stop and street segment data	Service Development	Daily	Daily
GovDelivery	GovDelivery	Customer Alert System	Service Alerts	Marketing	Daily	Daily
Granicus	Granicus	Support Board meetings	Board meeting agendas, minutes & recorded audio	District Secretary	Weekly	Weekly
Kronos	Timelink	Employee timeclocks	Time worked	Finance	Daily	Daily
Microsoft	SharePoint	Internal website	Documents and general & department-specific information	Information Services	Daily	Daily
Neogov	Neogov	Recruiting Software	Recruiting and selecting job applicants	HR	Daily	Daily
Oracle	PeopleSoft	Human resources and financial management functions	Employee data, payroll, accounts receivable, purchasing, receiving, accounts payable, general ledger, grants & billings	Finance, Human Resources	Daily	Daily
S&A Systems	Fleetwatch	Tracking fuel & oil usage by vehicle	Fuel & oil dispensed	Maintenance	Daily	Daily
Salesforce	Salesforce	Information on interested constituents and electeds	Contact information, project or campaign	External Affairs, Marketing	Daily	Daily
SAManage	SAManage	Help Desk ticketing system	Help Desk incidents and responses	Information Services	Daily	Daily
SPX Genfare	GFI	Fare collection management	Fares collected	Finance	Daily	Daily
Upland Software	FileBound	Online document management program. The District Secretary's office is the primary customer.	Document repository and workflow	District Secretary	Daily	Daily
UTA	Automatic Passenger Counters	Capture and report passenger boardings and alightings by location	Passenger boardings and alightings by location	Service Development	Daily	Daily
WordPress	WordPress	Public website	Page content and linked files	Marketing	Daily	Daily
Xerox	OrbCAD	Computer-Aided Dispatch & Automatic Vehicle Location	Vehicle location, Operator and Block logon	Operations	Daily	Daily