

◆ TETHER STRAP INSTALLATION

Tether straps are designed to be attached to your mobility aid. These heavy-duty, **BRIGHT YELLOW** straps can be used in conjunction with wheelchair securement devices in all AC Transit buses.



They will be installed on mobility aids with securement points of an irregular size and/or in a location that is difficult to access.

Not all mobility aids will need to use tether straps. In some cases, only the front or the rear of a mobility aid will need tether straps, and the other locations will be marked with yellow tape.

TETHER STRAPS WILL BE ISSUED TO RIDERS AT NO CHARGE, AND INSTALLED ON AN AS NEEDED BASIS.

◆ WHEELCHAIRS & SCOOTERS

AC Transit is aware that all mobility aids are not alike. This program is being offered to better accommodate wheelchair, scooters, and other mobility aid makes and models.

Passengers with scooters will still be advised to transfer to a regular bus seat whenever possible.

Upon request, the information in this brochure is available in accessible formats: large print, Braille, CD, diskette, or audio tape. Call (510) 891-4777.



Alameda-Contra Costa Transit District
1600 Franklin Street
Oakland, CA 94612
Call 511
Visit actransit.org

Accessible Services • September 2018



**WHEEL
CHAIR
MARKING
&
TETHER
STRAP
PROGRAM**

**TO MAKE AN APPOINTMENT,
CALL 510-891-7113.**

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THIS PROGRAM IS DESIGNED TO IDENTIFY KEY SECUREMENT POINTS ON **ALL** TYPES OF MOBILITY AIDS.

THE RESULTS WILL BE:

- ◆ Increased accessibility of AC Transit buses to individuals using all types of mobility devices.
- ◆ Support for Bus Operators in performing safe and proper wheelchair securement.

◆ **WHEELCHAIR MARKING**

Staff will meet with you to examine your mobility aid and determine the best securement points.

Securement points will be marked with color-coded tape. Securement points, which can easily accommodate securement devices, will be marked with **YELLOW** tape.

Securement points that are of an irregular size or in a difficult-to-access location, will be marked with **BLUE** tape. The blue tape will show where **YELLOW** tether straps are to be installed, and where to reinstall them if they are removed for any reason.

◆ **HOW TO MAKE AN APPOINTMENT**

For more information or to schedule an appointment, contact AC Transit at **(510) 891-7113**.

Upon appointment, AC Transit staff will mark or tether your chair at:

**AC TRANSIT
GENERAL OFFICES**

1600 Franklin Street
Oakland, CA

Wheelchair markings and tether strap installations are BY APPOINTMENT ONLY.

We cannot guarantee service with drop in appointments.

