

**WELCOME**  
to  
**2021 TRANSIT TALKS**  
*A Community Update Series*

We will begin at 6:00PM



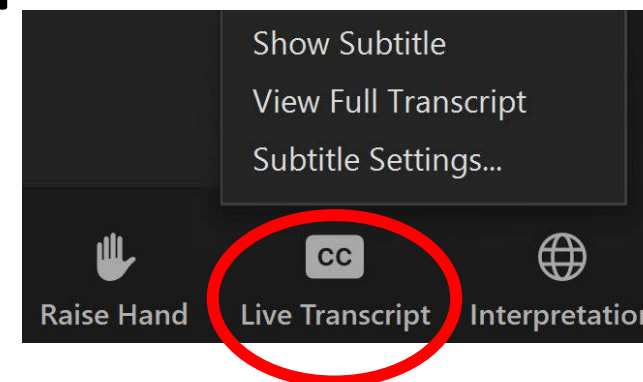
# Meeting Agenda

- Welcome and Housekeeping Instructions
- Opening Remarks
- Presentations and Live Polling
- Question and Answer
- Closing

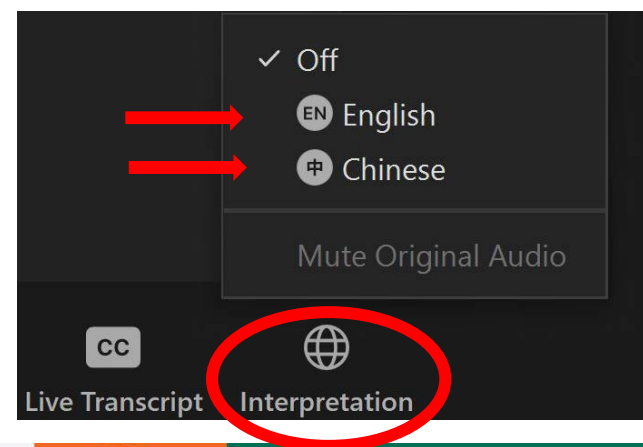


# Closed Captioning and Interpretation

- **For Closed Captioning** in English, click the CC icon in the banner
- To participate in English, please click the interpretation globe icon and select “English” from the menú
- Para participar en español presione el icono del globo en la parte inferior o superior de la pantalla y seleccione “Spanish” en el menú

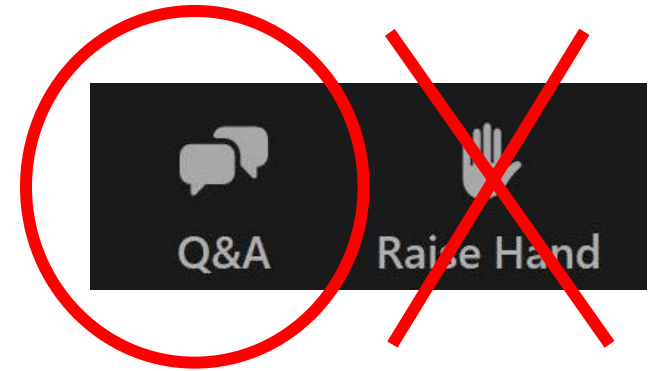


- 請需要中文翻譯的參會者，點擊屏幕下方的地球儀標記，並選擇“Chinese” 中文



# Housekeeping

- A **Question & Answer session** will follow the presentation.
- Those accessing Zoom on a computer or smartphone should use the Q&A tool to ask questions.
- You may type in questions at any time during the meeting using the Q&A tool.
- Phone participants in all languages will also have an opportunity to ask questions.
- We will not be using the raise hand feature.
- This meeting is also streaming on Facebook Live and at [actransit.org/talks](https://actransit.org/talks).





Elsa Ortiz  
President, Ward 3  
[eortiz@actransit.org](mailto:eortiz@actransit.org)

Elsa Ortiz was elected in November 2006 and is serving her fourth term on the AC Transit Board of Directors representing the City of Alameda and portions of Oakland and San Leandro.

Director Ortiz is President of the AC Transit Board of Directors, also serving as President in 2011, 2012, 2017 and 2018. During her tenure on the Board, she has spearheaded the adoption of the District's Buy American Goods policy, advocated for fiscal reform, and works to make sure buses are a key element in the construction of a Bay Area transportation network for the 21st Century. She remains committed to providing the best service possible to riders.

Ms. Ortiz earned her Bachelor's Degree with honors and teaching credentials from the University of California at Berkeley and her Juris Doctor from John F. Kennedy College of Law.





H. E. Christian Peeples  
Director At-large  
[cpeeples@actransit.org](mailto:cpeeples@actransit.org)

H. E. Christian Peeples was appointed by the AC Transit Board of Directors in November 1997 to fill one of the District's two At-Large positions and was elected in 1998 and re-elected in 2000, 2004, 2008, 2012, 2016, and 2020. Director Peeples, a long-time advocate for public transit, and especially AC Transit bus service, has been actively involved in a number of transit advocacy groups.

He is a strong supporter of AC Transit's zero emission fuel cell bus program. Director Peeples is a graduate of Crown College, University of California at Santa Cruz and Hastings College of the Law.





# REMARKS

Hon. Elsa Ortiz

President, AC Transit Board of Directors

Hon. H. E. Christian Peebles

AC Transit Board of Director At-Large



# AC TRANSIT OVERVIEW

## *Who We Serve*

Michael Hursh, General Manager





# AC Transit At-a-Glance



## AC Transit serves 13 cities and 8 unincorporated areas in Alameda and Contra Costa Counties

- **Facilities**

- 3 – Oakland
- 1 – Emeryville
- 1 – Hayward
- 1 – Richmond

- **Transbay Service across 3 Bay Area bridges**

- Dumbarton Bridge
- San Francisco – Oakland Bay Bridge
- San Mateo Bridge

- **We serve**

Essential workers, students, low-income, seniors, commuters, individuals with disabilities, and anyone wishing to reduce their carbon footprint.



# AC Transit At-A-Glance (Pre-COVID)

## RIDERSHIP

Daily

189,000

Transbay daily

15,500

Annual

53,040,000

Paratransit

741,097

(annual)

## SERVICE

Bus lines

151

Bus stops

5,500 (approx)

Daily service hours

6,326 (weekday)

Annual service miles

21.2 million

## CONNECTS WITH

16 Other bus systems

25 BART stations

6 Amtrak stations

4 Ferry terminals



# Rider Demographics

- 65% low income
- 75% people of color
- 29% Limited English Proficiency
- 27% of riders are traveling to work

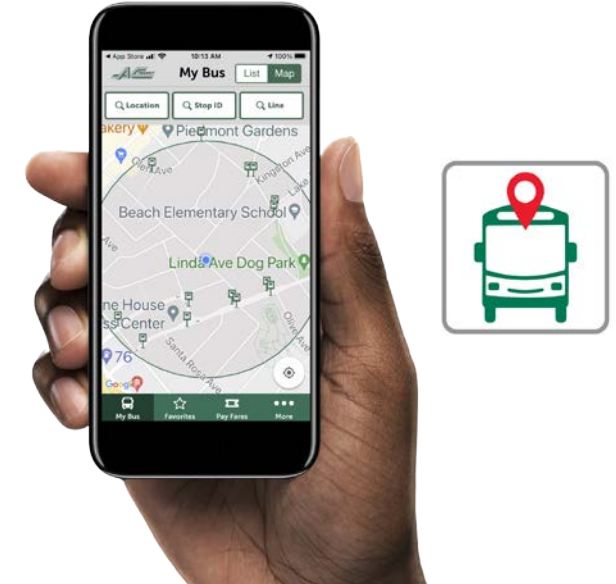
# Riders During Pandemic

- 40% of riders made an essential trip
- 15% of riders identified as an essential worker
- 43% riders do not have access to a car



# AC Transit Recent Accomplishments

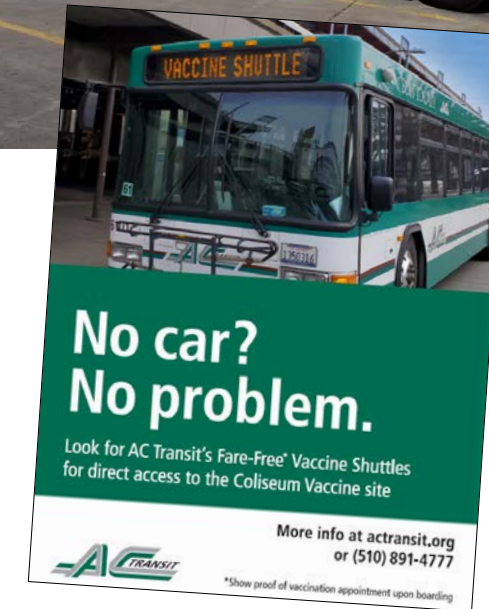
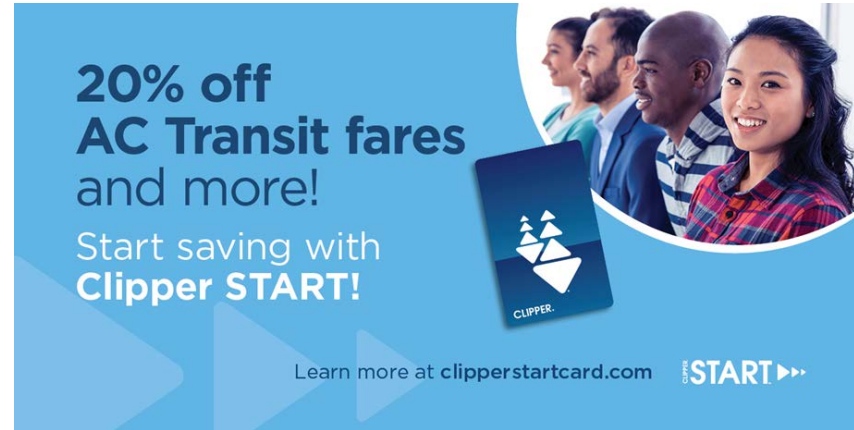
- Tempo Line 1T – East Bay Bus Rapid Transit
- AC Transit Official App and Contactless Payment
- AC Transit Website Redesign
- WTS Employer of the Year 2021
- AC Transit Customer Service Center Renovation





# AC Transit Recent Accomplishments

- Clipper START launch
- Introduced All-Door Boarding Pilot on Lines 6 & 51B
- Introduction of Battery Electric Buses
- Free Fare Vaccine Shuttle to Coliseum



# LIVE POLL

## *Question #1*



# OUR COMMITMENT TO HEALTH & SAFETY

Nichele Laynes, Acting Director of  
Marketing & Communications





# COVID-19 Response



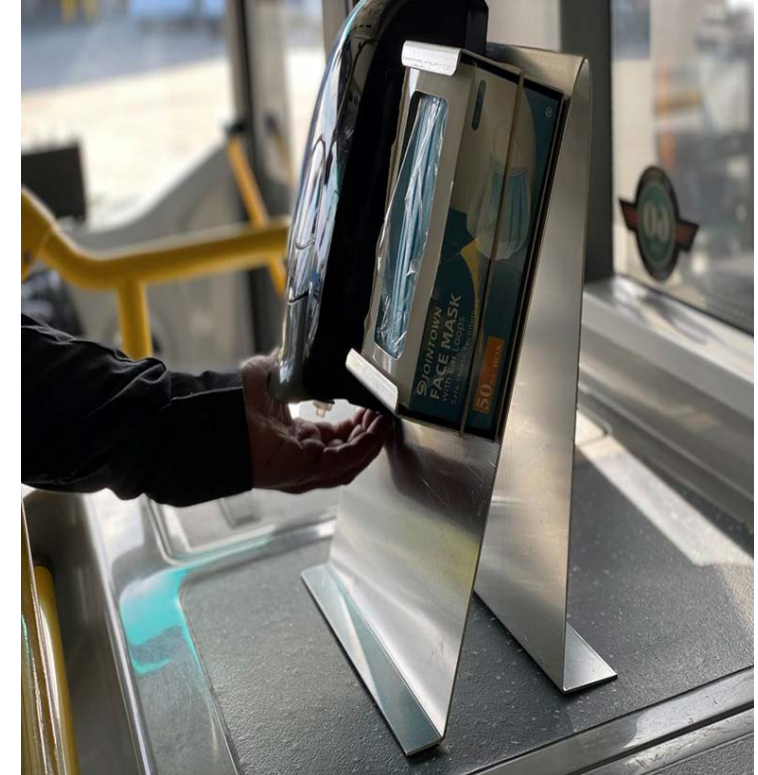
## HEALTH & WELLNESS

### Safety for Riders

- Daily disinfection of buses using EPA-approved products.
- Improved ventilation and HVAC filtration.
- Mandatory face coverings onboard. Face coverings and hand sanitizer provided for riders.
- Instituted capacity limits to facilitate social distancing. Onboard signage reminding of 6 ft distance from other riders. Recently added real-time information about when buses have reached capacity limits.

### Safety for Employees

- Provided our employees with disinfecting wipes, masks, face shields, gloves, and eye protection.
- Designed and installed protective operator shields for added safety.
- Increased cleaning and disinfecting of our workspaces and require daily temperature checks.



# COVID-19 Response



## Adjust service and run larger buses

- Making service adjustments and running larger buses when resources are available to accommodate additional riders.

## More buses on standby

- Additional buses are waiting on standby to accommodate rider overflow created by bus capacity limitations.

## Fare-free Shuttle to Vaccination Site

- Partnered with FEMA and CalOES to provide free shuttle service to the Oakland Coliseum vaccination site, with ridership rising every week.

 **Not Crowded**  
No está lleno  
不拥挤  
Không Đong Người

 **Some Crowding**  
Un poco lleno  
有些拥挤  
Hơi Đong Người

 **Crowded**  
Lleno  
拥挤  
Đong Người



# EMERGENCY FUNDING FOR PUBLIC TRANSIT

Chris Andrichak, Chief Financial Officer



# Federal Funding has been a Lifeline

**Emergency funding allowed us to avoid a deficit and continue to provide core service to our riders**

- **Federal CARES Act funds “rescued” FY 2019-20 and FY 2020-21 budgets**
  - \$30M in FY 2019-20 and \$84M in FY 2020-21
- **Economy won’t be back to “normal” by start of FY 2021-22 (July 2021)**
- **Federal CRRSA Act funds will “rescue” FY 2021-22 budget**
  - \$56M allocated for AC Transit

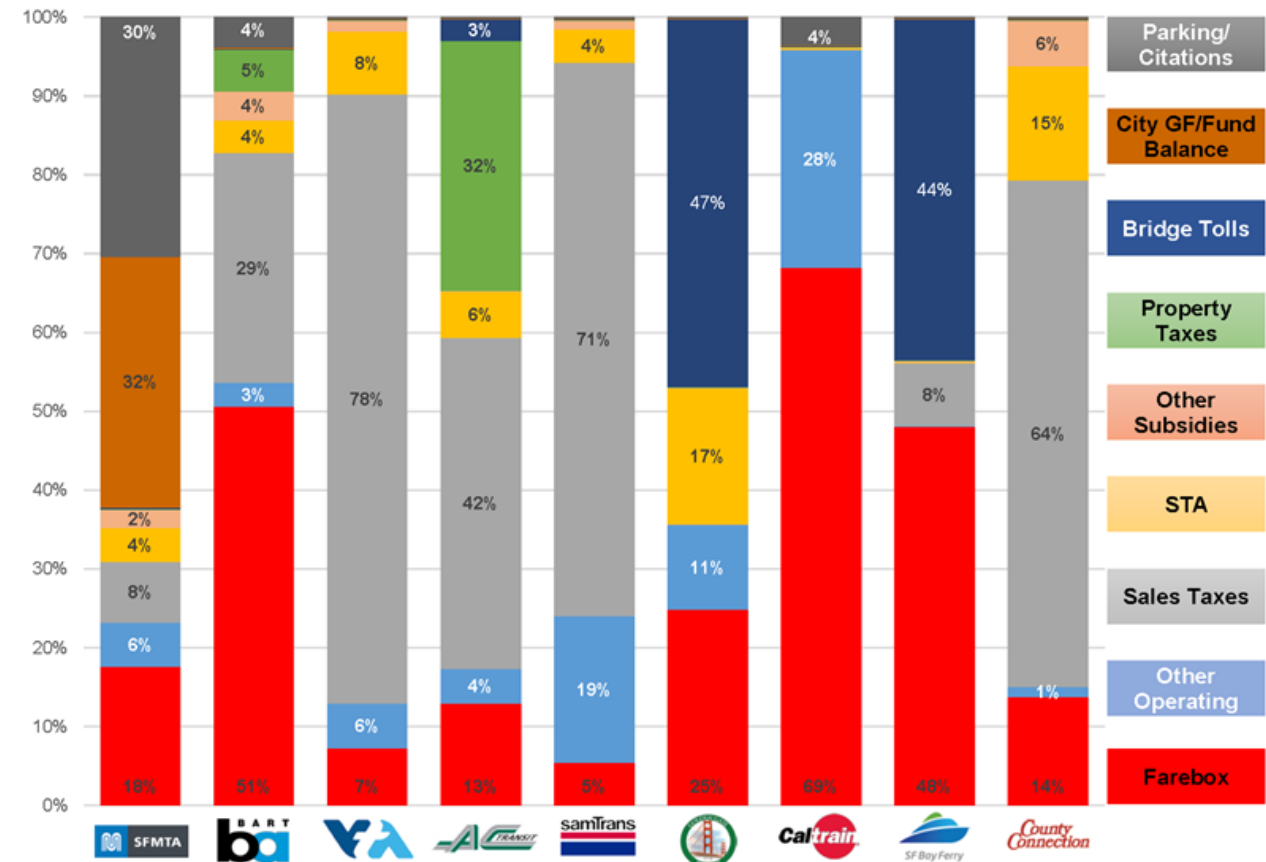
***We have been able to balance our budget only by reducing the amount of service we provide.***



# Baseline Financial Situation

- **District financial position strong going into pandemic**
  - AC Transit unique with large share of stable property tax revenue
  - Stable credit rating (AA/A1)
- **Some other agencies are in worse shape due to their revenue mix**
  - Farebox revenues hit hardest
  - Golden Gate Transit, BART, Caltrain rely heavily on fare box

Selected Bay Area Transit Agencies  
FY19-20 Adopted Budgets - Revenue Share Comparisons

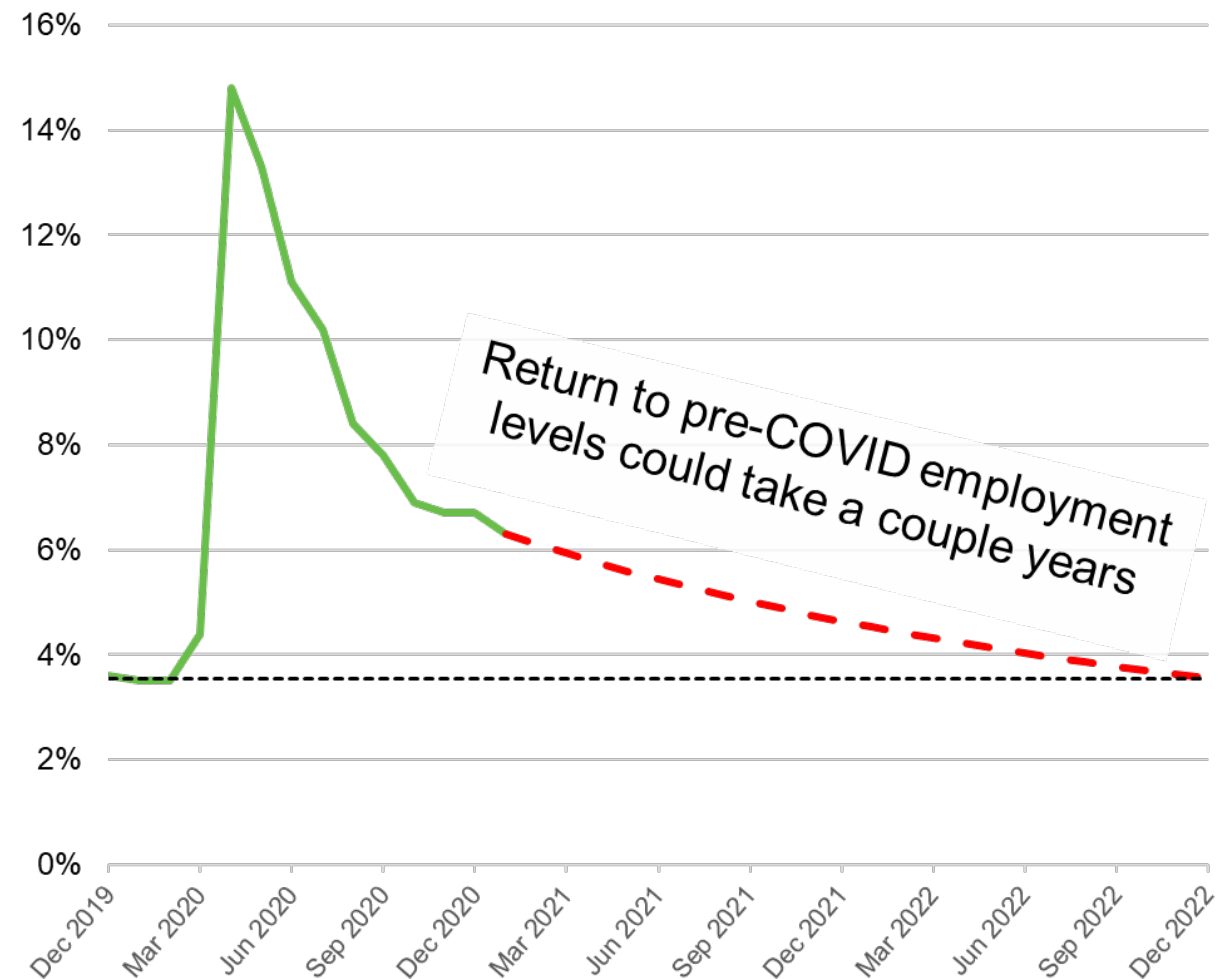




# External Factors

- Will the state and region “reopen” by June 15<sup>th</sup>?
- When will people feel comfortable riding transit?
- Transbay ridership likely to be much lower for a while due to work-from-home
- Full recovery could take 2 years or more

Unemployment Rate with Recovery Projection



# Financial Look Ahead

- **Will revenues be “normal” in FY 2022-23?**
  - Farebox revenue unlikely to reach prior levels that soon
- **American Recovery Plan Act (ARP Act) will provide funds to AC Transit – amount TBD**
  - Likely end of federal aid to support public transit
- **What amount of service can AC Transit provide in the long run (once federal support ends)?**





# LIVE POLL

## *Question #2*

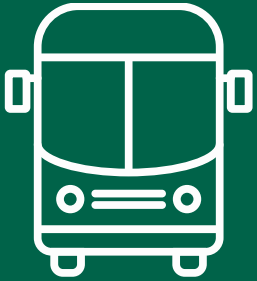


# SERVICE IMPACTS AND RECOVERY PLAN

Robert del Rosario,  
Director of Service Development and Planning



# Planning for the Future



Currently operating at 75% service level with approximately 40% ridership (60% loss)



Sustain current service level with gradual increases as resources allow. This includes supplementary service and reliability fixes.



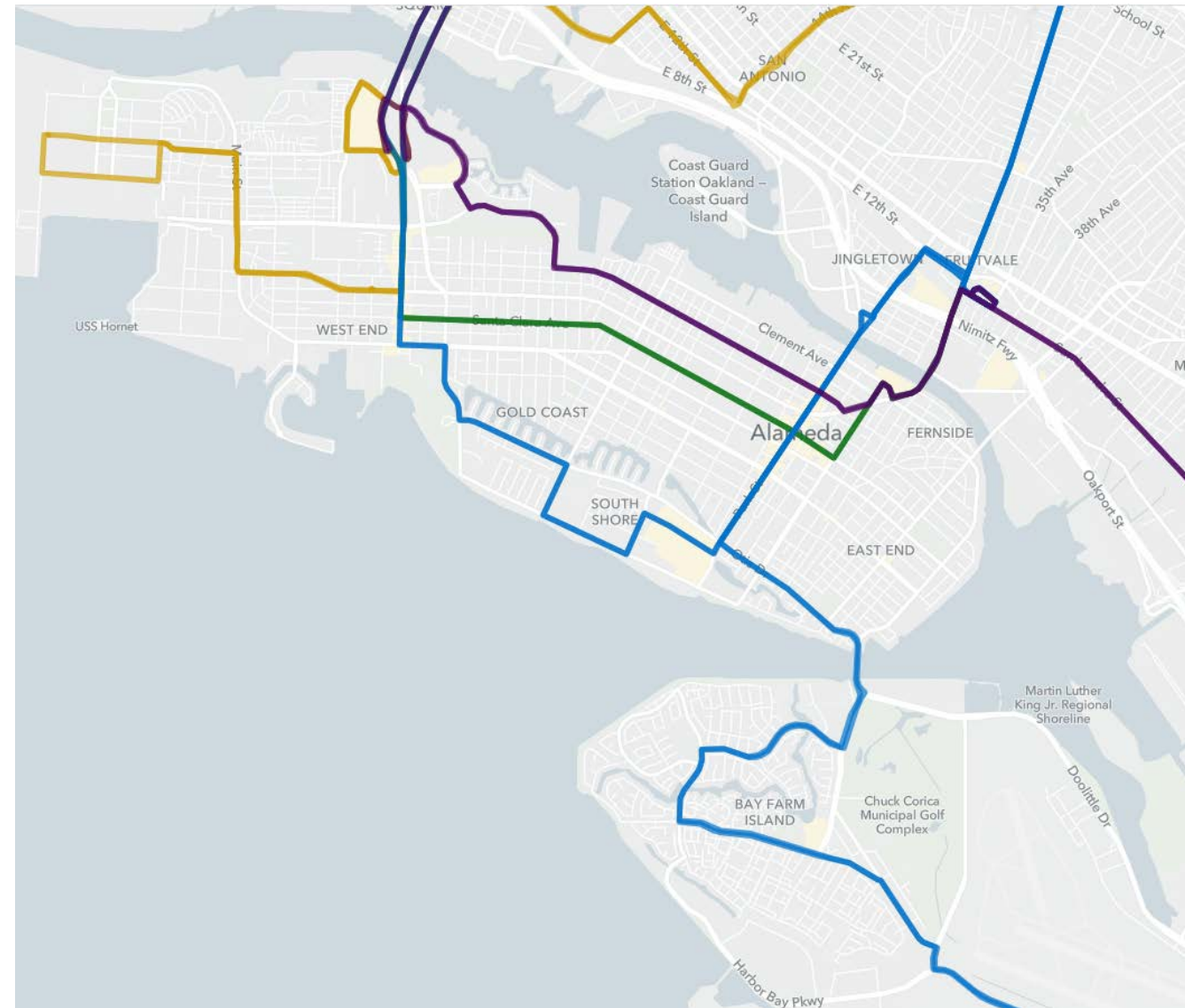
Continue to plan and adjust as financial projects, ridership patterns and hiring efforts are quantified.



Plan to engage in robust public outreach and planning effort that is informed by data and community input that will require Board approval.

# Lines in Alameda

| Line | Intervals | Status                  |
|------|-----------|-------------------------|
| 19   | 60 mins   | Active                  |
| 20   | 30 mins   | Active                  |
| 21   | 30 mins   | Active                  |
| 51A  | 10 mins   | Active                  |
| 96   | 30 mins   | Active                  |
| O    | 30 mins   | Active – Transbay to SF |
| OX   | ---       | COVID Suspension        |
| W    | ---       | COVID Suspension        |



# Service Recovery Timeline (Tentative)

| ACTIVITY DATES | ACTIVITY   |
|----------------|--|
| APR – MAY 2021 | <b>OUTREACH:</b> AC TRANSIT COMMUNITY UPDATE MEETINGS “Transit Talks” (Virtual)  |
| AUG 2021       | <b>SERVICE CHANGES</b> that include reactivation of Supplementary (school) Service with minor adjustments based on budget, service needs, and operator availability. |
| SEP – NOV 2021 | <b>OUTREACH:</b> Public Engagement & Communications – Surveys, Meetings, Public Input.   |
| JAN 2022       | <b>BOARD SETS PUBLIC HEARING DATE</b> and staff presents the proposed new Network  |
| FEB – MAR 2022 | <b>OUTREACH:</b> Public Engagement & Communications – Present a new Network Plan to the Community  |
| MAR 2022       | <b>PUBLIC HEARING(S)</b> and presentation of a new Network and input received during outreach sessions.  |
| APR 2022       | <b>BOARD DECISION:</b> A new Network and approval of Title VI Civil Rights Equity Analysis   |
| JUL – AUG 2022 | <b>OUTREACH:</b> Communications/Rider Ambassador Outreach and Education of new Network   |
| AUG 2022       | <b>IMPLEMENT NEW NETWORK</b>   |



# LIVE POLL

## *Question #3*



# BEYOND THE PANDEMIC

Michael Hursh, General Manager





# Zero Emission Program

- AC Transit Zero Emission Program began in 2000
- 26 active Zero Emission Buses (ZEB)
  - Scheduled to receive 43 more ZEBs
- ZEB Rollout Plan is a roadmap to transitioning the entire AC Transit fleet to zero emission by 2040
- 5X5 Technology Assessment
- Initial rollout focused on lines serving 11 Disadvantaged Communities representing over 60 square miles of our service area



# Corridor Projects and Transit Signal Priority

## Rapid Corridors Project

- Aims to enhance transit operations and improve service quality
- Projects are currently underway for the following Rapid Corridors:
  - San Pablo Avenue
  - Grand/West Grand Avenue
  - Telegraph Avenue
  - Dumbarton Corridor

| Proposed Improvements                 | Benefits of Proposed Improvements |                             |                                |
|---------------------------------------|-----------------------------------|-----------------------------|--------------------------------|
|                                       | Reduce Travel Time                | Enhance Transit Reliability | Improve Access to/from the Bus |
| Move stop for better access           | ✓                                 | ✓                           | ✓                              |
| Extend red curb for better bus access | ✓                                 | ✓                           | ✓                              |
| Optimize bus stop spacing             | ✓                                 | ✓                           |                                |
| Improve traffic signals               | ✓                                 | ✓                           |                                |
| Repair some sidewalks                 |                                   |                             | ✓                              |

# AC Transit: Looking Ahead

## Transit Priority Improvements

- Bay Bridge Forward
- Quick-build Projects



## Regional Coordination

- Improved Connectivity
- Coordinated Fares
- Regional Wayfinding



**100% Zero Emission Fleet by 2040**

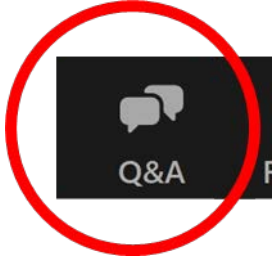




# QUESTIONS & ANSWERS



# How to Ask Questions and Comment



- For Zoom participants, please type your questions or comments using the Q&A Feature



- For English speaking participants only dialing-in on the phone
  - Dial \*9 to raise your hand and \*6 to unmute yourself.



- For participants dialing in on the Spanish or Chinese phone lines
  - Dial \*61 to request to ask a question.

# ONE MINUTE BREAK For Interpreter Transition



# Thank you!

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- **TDD:** Call 711 and specify (510) 891-4700
- **Mail:** AC Transit Legislative Affairs & Community Relations Department,  
1600 Franklin Street, Oakland, CA 94612

@rideact



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# Thank You For Joining Us

