

WELCOME
to
2021 TRANSIT TALKS
A Community Update Series

We will begin at 6:00PM



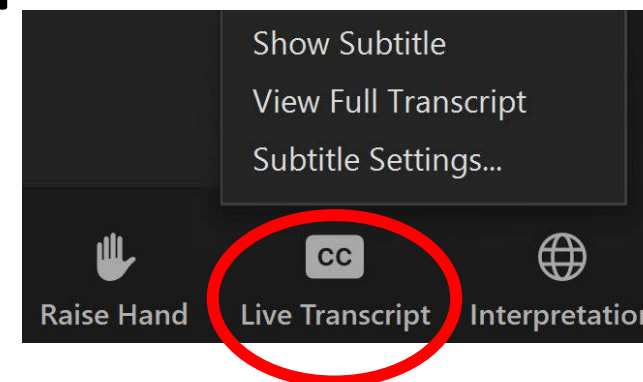
Meeting Agenda

- Welcome and Housekeeping Instructions
- Opening Remarks
- Presentations and Live Polling
- Question and Answer
- Closing

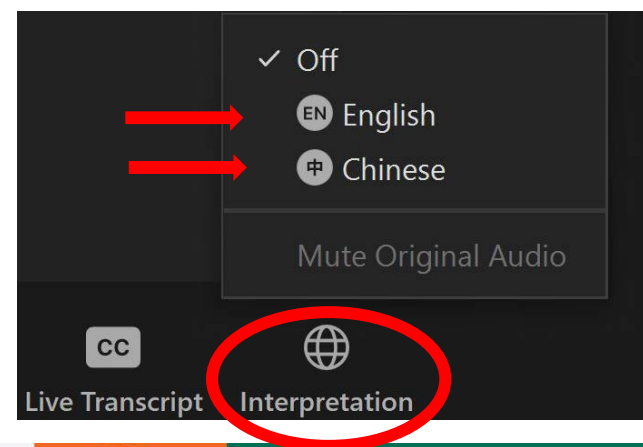


Closed Captioning and Interpretation

- **For Closed Captioning** in English, click the CC icon in the banner
- To participate in English, please click the interpretation globe icon and select “English” from the menú
- Para participar en español presione el icono del globo en la parte inferior o superior de la pantalla y seleccione “Spanish” en el menú

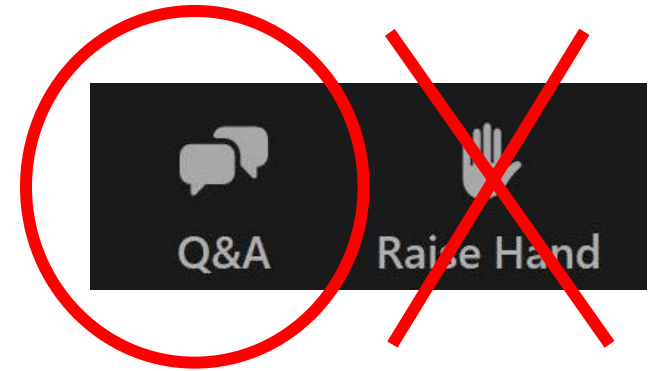


- 請需要中文翻譯的參會者，點擊屏幕下方的地球儀標記，並選擇“Chinese” 中文



Housekeeping

- A **Question & Answer session** will follow the presentation.
- Those accessing Zoom on a computer or smartphone should use the Q&A tool to ask questions.
- You may type in questions at any time during the meeting using the Q&A tool.
- Phone participants in all languages will also have an opportunity to ask questions.
- We will not be using the raise hand feature.
- This meeting is also streaming on Facebook Live and at actransit.org/talks.





Elsa Ortiz
President, Ward 3
eortiz@actransit.org

Elsa Ortiz was elected in November 2006 and is serving her fourth term on the AC Transit Board of Directors representing the City of Alameda and portions of Oakland and San Leandro.

Director Ortiz is President of the AC Transit Board of Directors, also serving as President in 2011, 2012, 2017 and 2018. During her tenure on the Board, she has spearheaded the adoption of the District's Buy American Goods policy, advocated for fiscal reform, and works to make sure buses are a key element in the construction of a Bay Area transportation network for the 21st Century. She remains committed to providing the best service possible to riders.

Ms. Ortiz earned her Bachelor's Degree with honors and teaching credentials from the University of California at Berkeley and her Juris Doctor from John F. Kennedy College of Law.





Jean Walsh
Director, Ward 2
jwalsh@actransit.org
Twitter @jwalshie

Jean Walsh was elected in 2020 to serve Ward 2, which includes the cities of Emeryville, Berkeley, Piedmont and the northern part of Oakland. Previously she directed community outreach and government relations for bike and scooter share, expanding mobility options in the Bay Area. Prior to that, Ms. Walsh led communications and public outreach for the City of San Francisco's Department of the Environment and Public Utilities Commission.

Director Walsh holds a master's degree in Urban Planning and a bachelor's degree. She served in the Peace Corps in Nicaragua and is fluent in Spanish.

Car-free since 2004, Director Walsh believes Bay Area residents deserve a seamless transportation network that is fast, frequent, affordable, pleasant, and easy to use.

REMARKS

Hon. Elsa Ortiz
AC Transit Board President

Hon. Jean Walsh
AC Transit Board Director, Ward 2



AC TRANSIT OVERVIEW

Who We Serve

Michael Hursh, General Manager



AC Transit At-a-Glance



AC Transit serves 13 cities and 8 unincorporated areas in Alameda and Contra Costa Counties

- **Facilities**

- 3 – Oakland
- 1 – Emeryville
- 1 – Hayward
- 1 – Richmond

- **Transbay Service across 3 Bay Area bridges**

- Dumbarton Bridge
- San Francisco – Oakland Bay Bridge
- San Mateo Bridge

- **We serve**

Essential workers, students, low-income, seniors, commuters, individuals with disabilities, and anyone wishing to reduce their carbon footprint.



AC Transit At-A-Glance (Pre-COVID)

RIDERSHIP

Daily

189,000

Transbay daily

15,500

Annual

53,040,000

Paratransit

741,097

(annual)

SERVICE

Bus lines

151

Bus stops

5,500 (approx)

Daily service hours

6,326 (weekday)

Annual service miles

21.2 million

CONNECTS WITH

16 Other bus systems

25 BART stations

6 Amtrak stations

4 Ferry terminals



Rider Demographics

- 65% low income
- 75% people of color
- 29% Limited English Proficiency
- 27% of riders are traveling to work

Riders During Pandemic

- 40% of riders made an essential trip
- 15% of riders identified as an essential worker
- 43% riders do not have access to a car



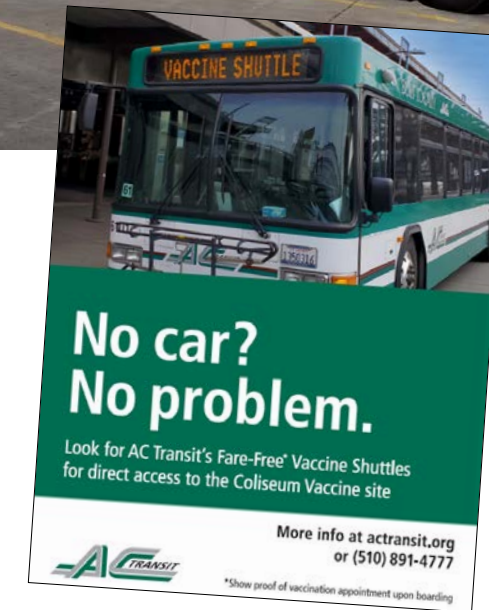
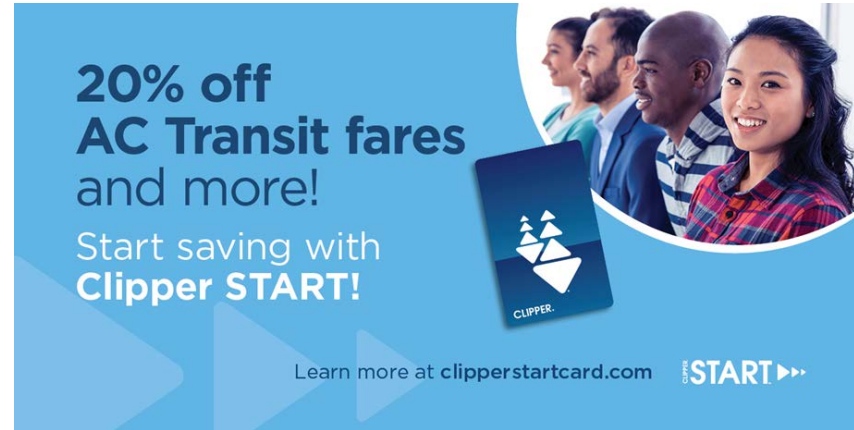
AC Transit Recent Accomplishments

- Tempo Line 1T – East Bay Bus Rapid Transit
- AC Transit Official App and Contactless Payment
- AC Transit Website Redesign
- WTS Employer of the Year 2021
- AC Transit Customer Service Center Renovation



AC Transit Recent Accomplishments

- Clipper START launch
- Introduced All-Door Boarding Pilot on Lines 6 & 51B
- Introduction of Battery Electric Buses
- Free Fare Vaccine Shuttle to Coliseum



LIVE POLL

Question #1



OUR COMMITMENT TO HEALTH & SAFETY

Nichele Laynes, Acting Director of
Marketing & Communications



COVID-19 Response



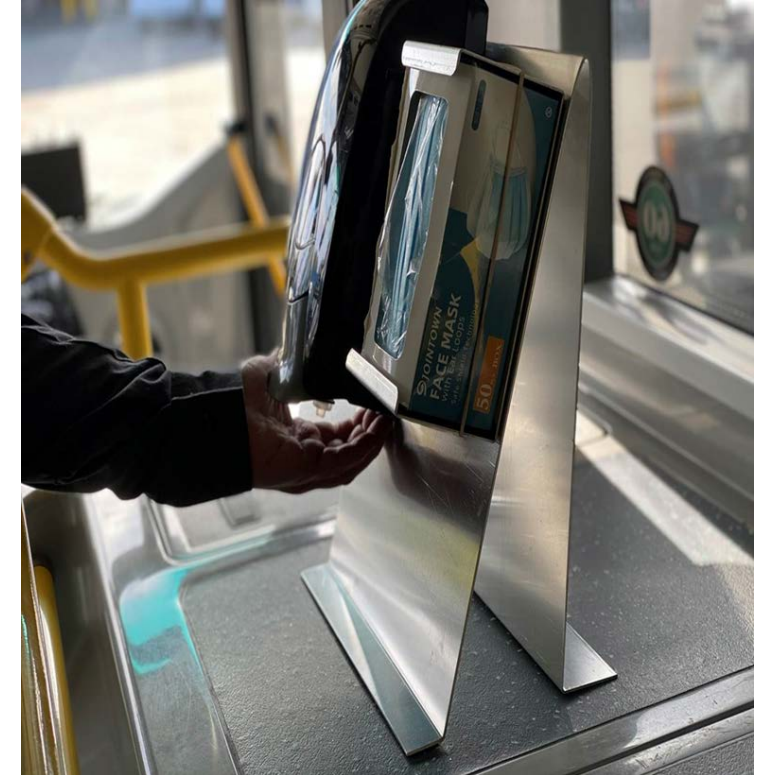
HEALTH & WELLNESS

Safety for Riders

- Daily disinfection of buses using EPA-approved products.
- Improved ventilation and HVAC filtration.
- Mandatory face coverings onboard. Face coverings and hand sanitizer provided for riders.
- Instituted capacity limits to facilitate social distancing. Onboard signage reminding of 6 ft distance from other riders. Recently added real-time information about when buses have reached capacity limits.

Safety for Employees

- Provided our employees with disinfecting wipes, masks, face shields, gloves, and eye protection.
- Designed and installed protective operator shields for added safety.
- Increased cleaning and disinfecting of our workspaces and require daily temperature checks.



COVID-19 Response



Adjust service and run larger buses

- Making service adjustments and running larger buses when resources are available to accommodate additional riders.

More buses on standby

- Additional buses are waiting on standby to accommodate rider overflow created by bus capacity limitations.

Fare-free Shuttle to Vaccination Site

- Partnered with FEMA and CalOES to provide free shuttle service to the Oakland Coliseum vaccination site, with ridership rising every week.

 **Not Crowded**
No está lleno
不拥挤
Không Đong Người

 **Some Crowding**
Un poco lleno
有些拥挤
Hơi Đong Người

 **Crowded**
Lleno
拥挤
Đong Người



EMERGENCY FUNDING FOR PUBLIC TRANSIT

Chris Andrichak, Chief Financial Officer



Federal Funding has been a Lifeline

Emergency funding allowed us to avoid a deficit and continue to provide core service to our riders

- **Federal CARES Act funds “rescued” FY 2019-20 and FY 2020-21 budgets**
 - \$30M in FY 2019-20 and \$84M in FY 2020-21
- **Economy won’t be back to “normal” by start of FY 2021-22 (July 2021)**
- **Federal CRRSA Act funds will “rescue” FY 2021-22 budget**
 - \$56M allocated for AC Transit

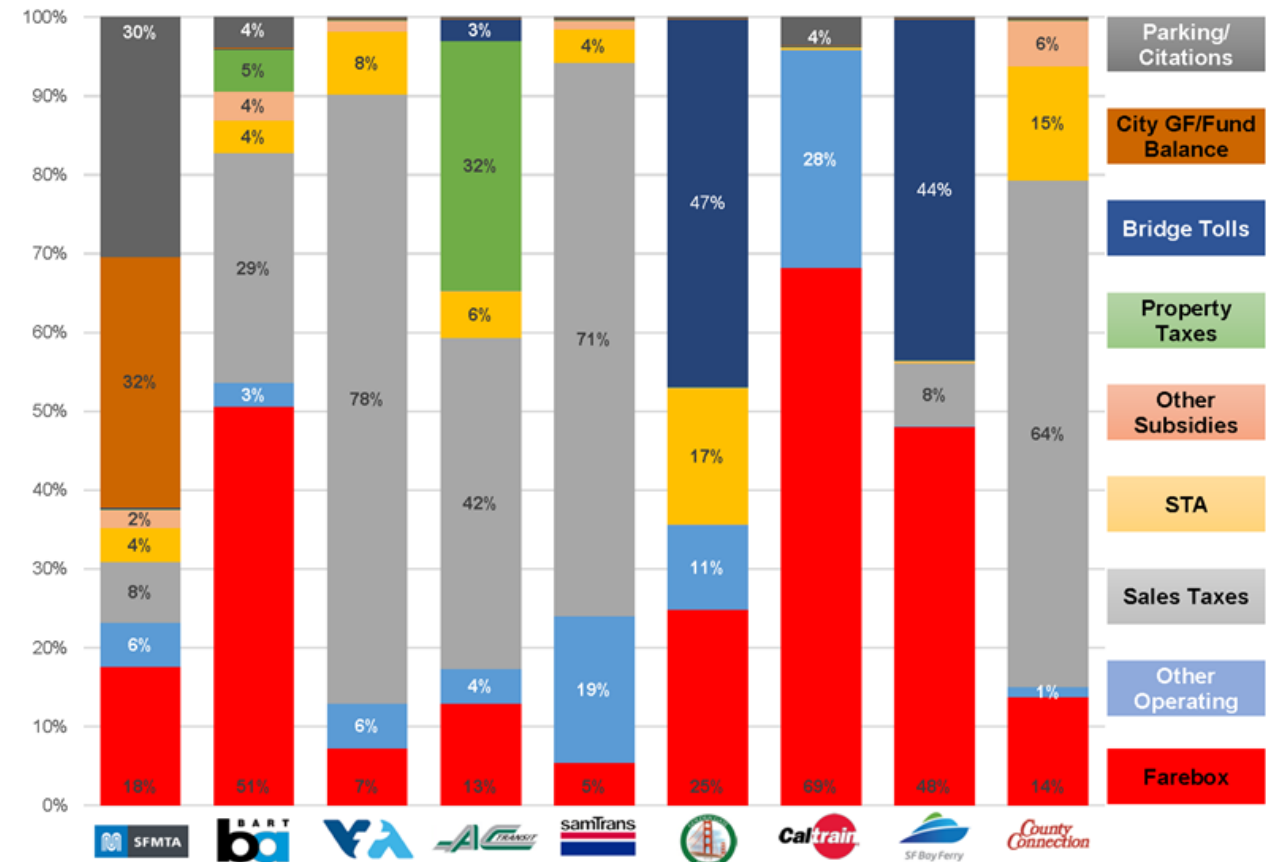
We have been able to balance our budget only by reducing the amount of service we provide.



Baseline Financial Situation

- **District financial position strong going into pandemic**
 - AC Transit unique with large share of stable property tax revenue
 - Stable credit rating (AA/A1)
- **Some other agencies are in worse shape due to their revenue mix**
 - Farebox revenues hit hardest
 - Golden Gate Transit, BART, Caltrain rely heavily on fare box

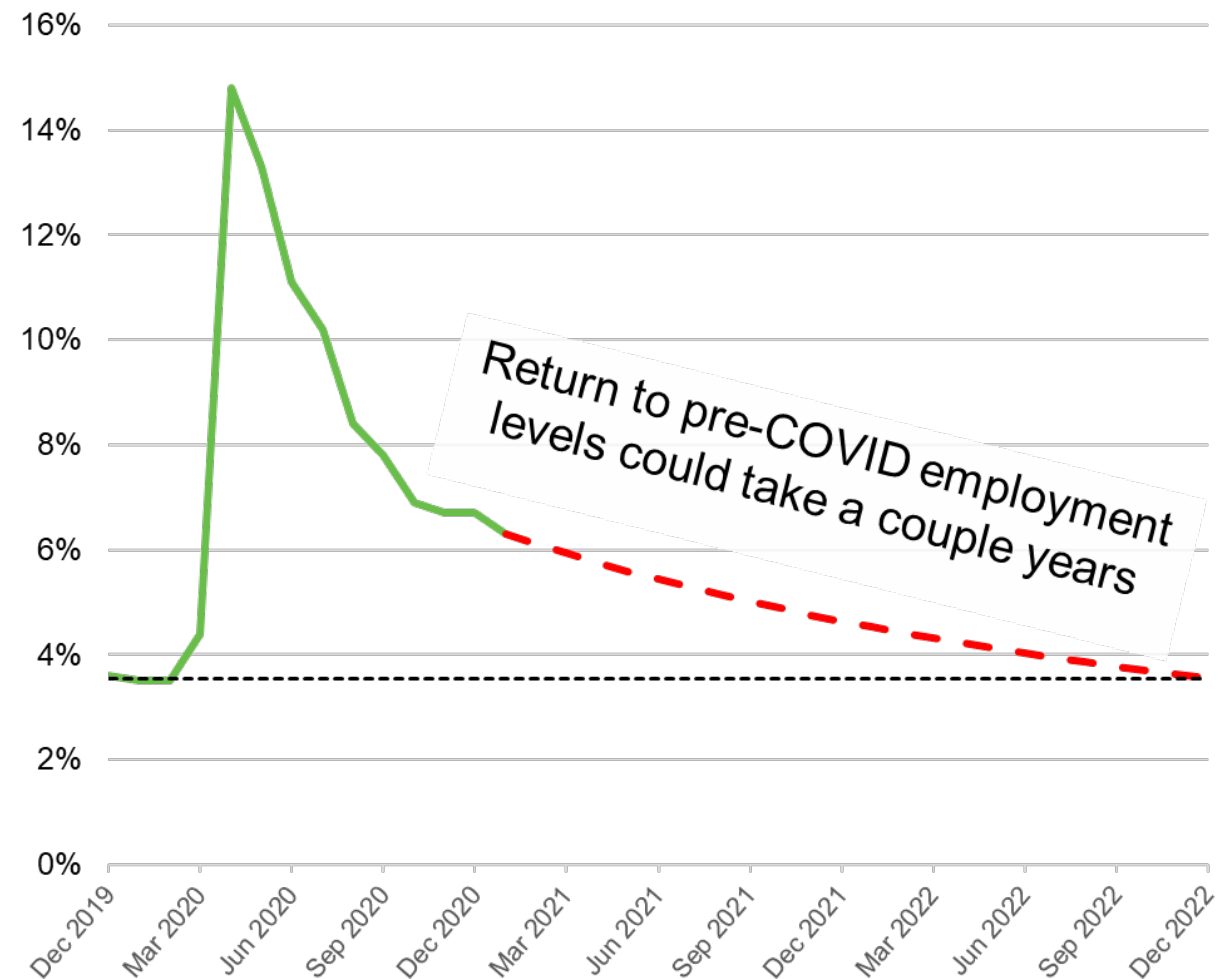
Selected Bay Area Transit Agencies
FY19-20 Adopted Budgets - Revenue Share Comparisons



External Factors

- Will the state and region “reopen” by June 15th?
- When will people feel comfortable riding transit?
- Transbay ridership likely to be much lower for a while due to work-from-home
- Full recovery could take 2 years or more

Unemployment Rate with Recovery Projection



Financial Look Ahead

- **Will revenues be “normal” in FY 2022-23?**
 - Farebox revenue unlikely to reach prior levels that soon
- **American Recovery Plan Act (ARP Act) will provide funds to AC Transit – amount TBD**
 - Likely end of federal aid to support public transit
- **What amount of service can AC Transit provide in the long run (once federal support ends)?**



LIVE POLL

Question #2

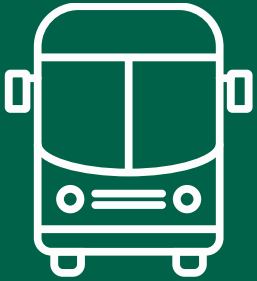


SERVICE IMPACTS AND RECOVERY PLAN

Robert del Rosario,
Director of Service Development and Planning



Planning for the Future



Currently operating at 75% service level with approximately 40% ridership (60% loss)



Sustain current service level with gradual increases as resources allow. This includes supplementary service and reliability fixes.

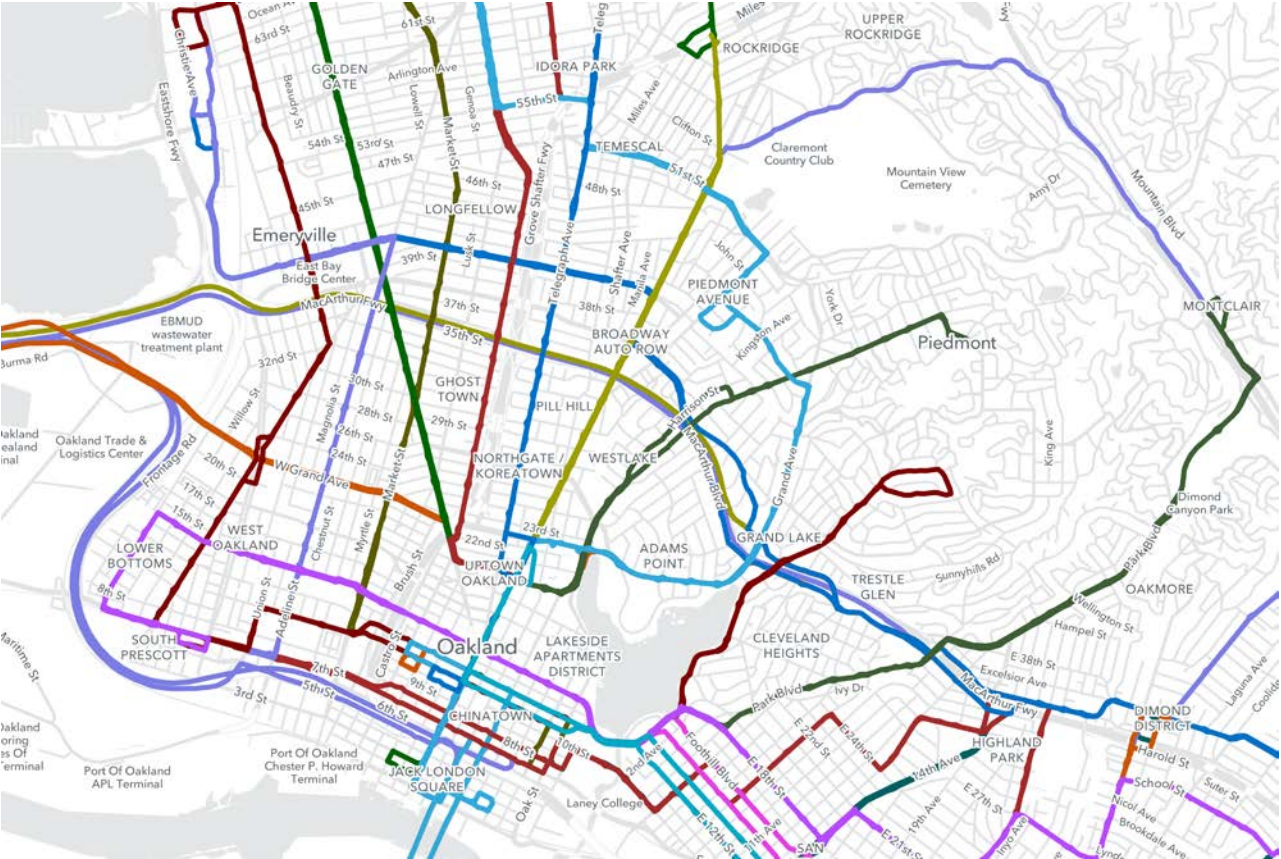


Continue to plan and adjust as financial projects, ridership patterns and hiring efforts are quantified.



Plan to engage in robust public outreach and planning effort that is informed by data and community input that will require Board approval.

Lines in North/West Oakland

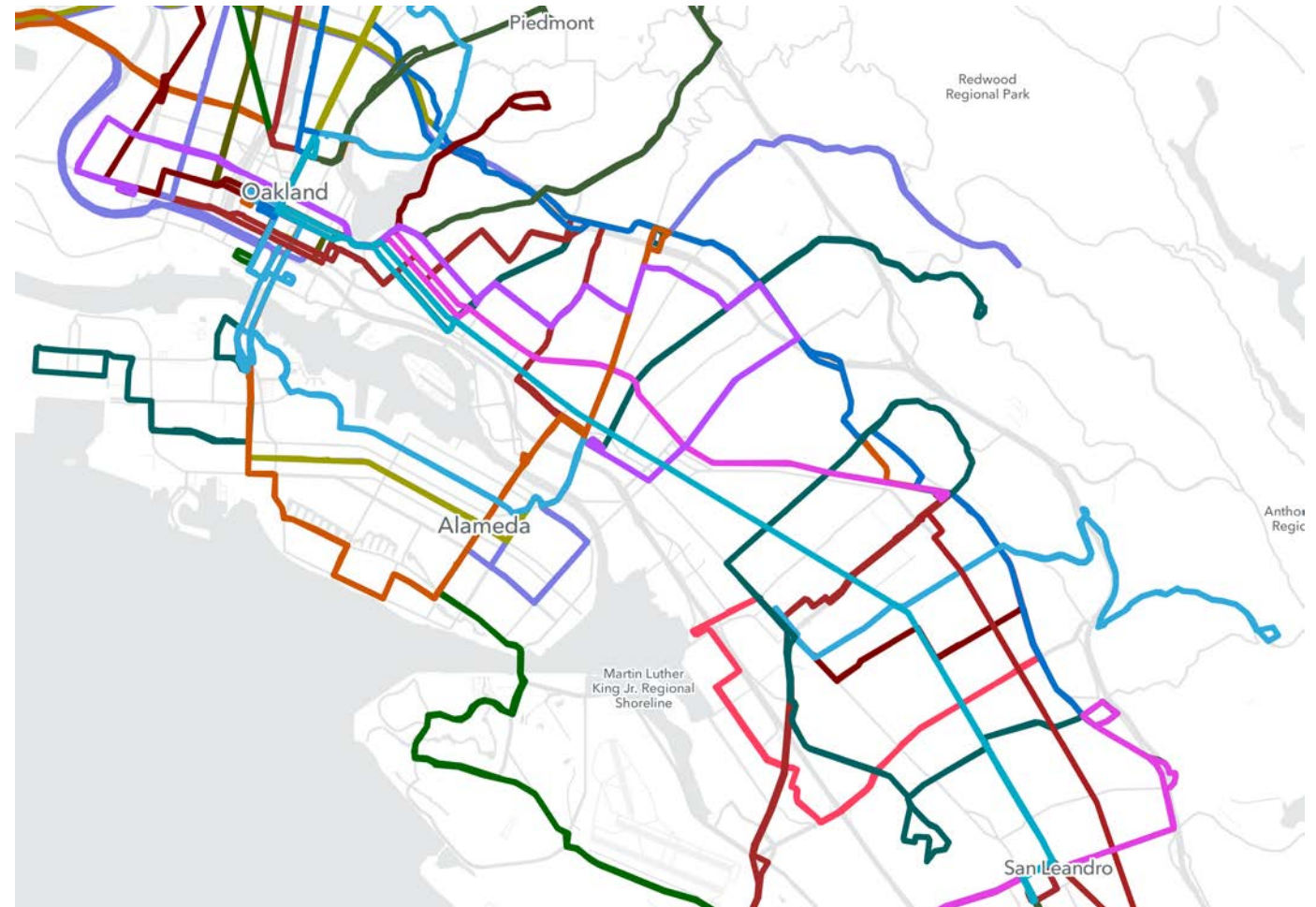


Transbay COVID Suspensions – Lines: B, C, CB, NX3, NX4, P, V

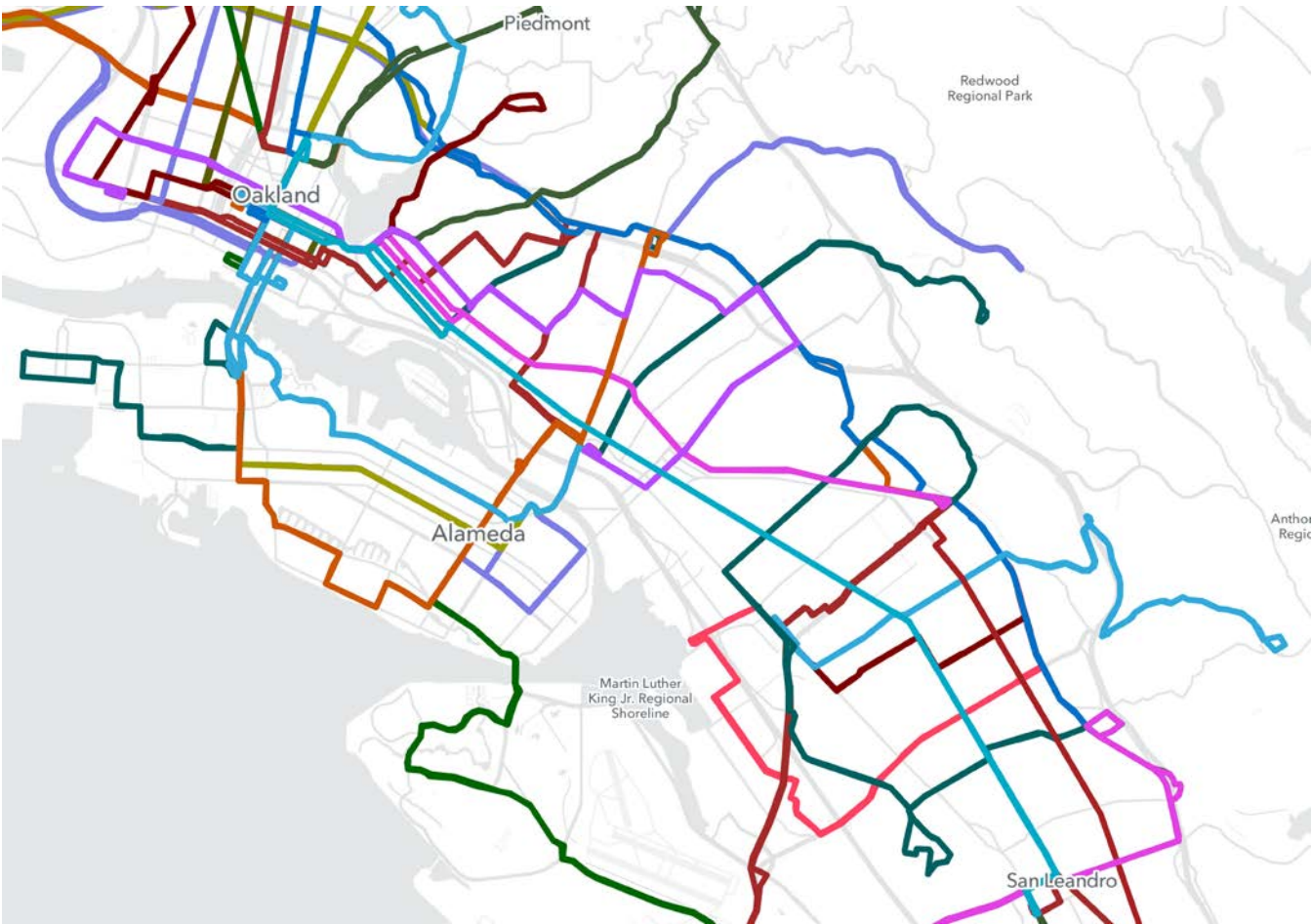
Line	Interval	Status
6	12 mins	Active
12	24 mins	Active
14	15 mins	Active
18	18 mins	Active
29	24 mins	Active
33	18 mins	Active
51A	10 mins	Active
51B	10 mins	Active
62	18 mins	Active
72	30 mins	Active
72M	30 mins	Active
72R	12 mins	Active
88	18 mins	Active
96	30 mins	Active
NL	15 mins	Active – Transbay to SF

Lines in East Oakland

Line	Intervals	Status
1T	10 mins	Active – TEMPO (BRT)
20	30 mins	Active
21	30 mins	Active
29	24 mins	Active
33	18 mins	Active
39	60 mins	Active
40	10/20 mins	Active
45	15 mins	Active
46	---	COVID Suspension
46L	60 mins	Active
47	45 mins	COVID Suspension



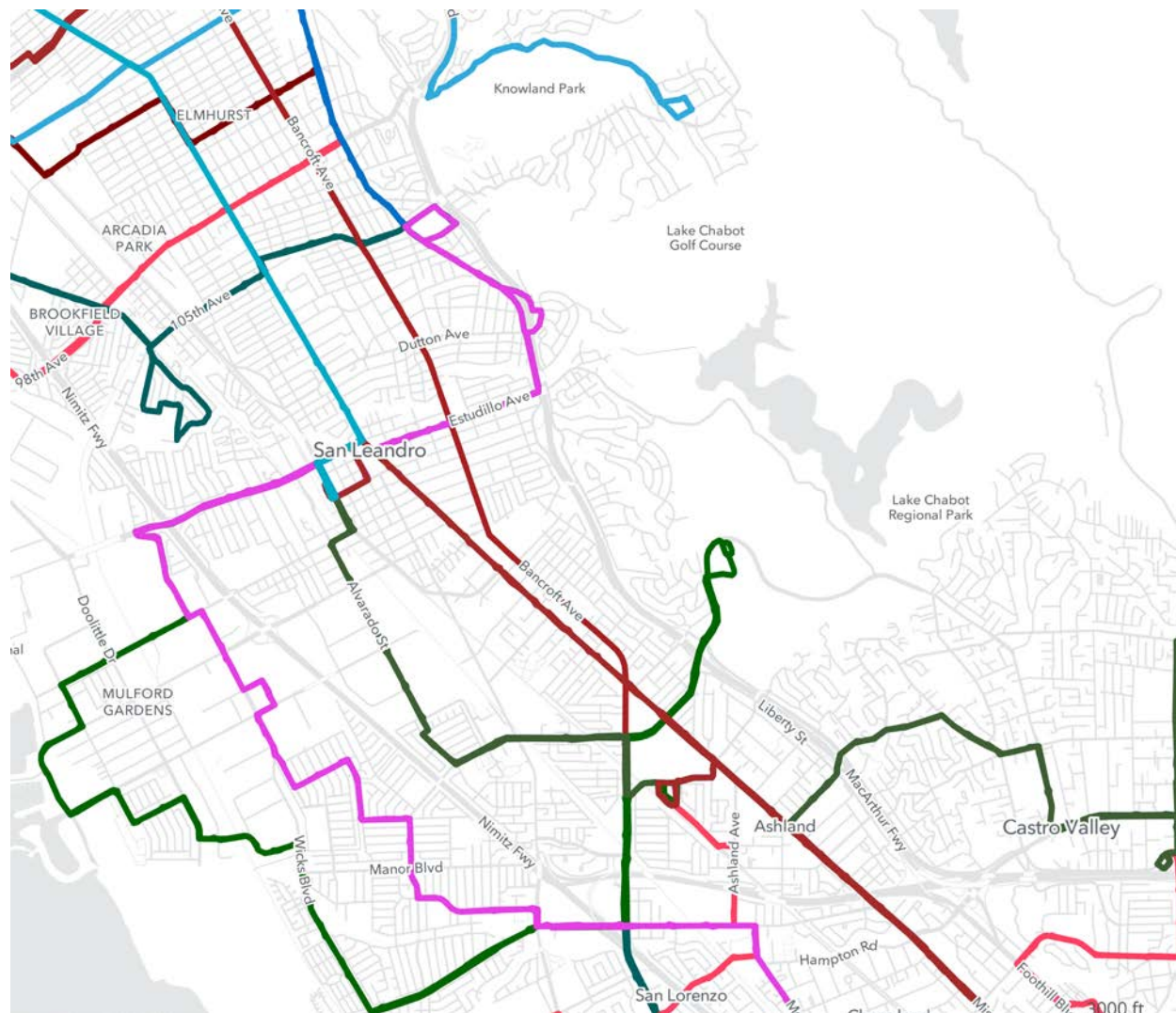
Lines in East Oakland



Line	Interval	Status
51A	10 mins	Active
54	15 mins	Active
57	18 mins	Active
62	18 mins	Active
90	20 mins	Active
96	30 mins	Active
98	20 mins	Active
NL	15 mins	Active – Transbay to SF
NX	20 mins	Active – Transbay to SF

Lines in San Leandro

Line	Intervals	Status
1T	10 mins	Active – TEMPO (BRT)
10	18 mins	Active
28	60 mins	Active
34	60 mins	Active
35	60 mins	Active
40	15 mins	Active
97	15-20 mins	Active



Service Recovery Timeline (Tentative)

ACTIVITY DATES	ACTIVITY
APR – MAY 2021	OUTREACH: AC TRANSIT COMMUNITY UPDATE MEETINGS “Transit Talks” (Virtual)
AUG 2021	SERVICE CHANGES that include reactivation of Supplementary (school) Service with minor adjustments based on budget, service needs, and operator availability.
SEP – NOV 2021	OUTREACH: Public Engagement & Communications – Surveys, Meetings, Public Input.
JAN 2022	BOARD SETS PUBLIC HEARING DATE and staff presents the proposed new Network
FEB – MAR 2022	OUTREACH: Public Engagement & Communications – Present a new Network Plan to the Community
MAR 2022	PUBLIC HEARING(S) and presentation of a new Network and input received during outreach sessions.
APR 2022	BOARD DECISION: A new Network and approval of Title VI Civil Rights Equity Analysis
JUL – AUG 2022	OUTREACH: Communications/Rider Ambassador Outreach and Education of new Network
AUG 2022	IMPLEMENT NEW NETWORK



LIVE POLL

Question #3



BEYOND THE PANDEMIC

Michael Hursh, General Manager



Zero Emission Program

- AC Transit Zero Emission Program began in 2000
- 26 active Zero Emission Buses (ZEB)
 - Scheduled to receive 43 more ZEBs
- ZEB Rollout Plan is a roadmap to transitioning the entire AC Transit fleet to zero emission by 2040
- 5X5 Technology Assessment
- Initial rollout focused on lines serving 11 Disadvantaged Communities representing over 60 square miles of our service area



Corridor Projects and Transit Signal Priority

Rapid Corridors Project

- Aims to enhance transit operations and improve service quality
- Projects are currently underway for the following Rapid Corridors:
 - San Pablo Avenue
 - Grand/West Grand Avenue
 - Telegraph Avenue
 - Dumbarton Corridor

Proposed Improvements	Benefits of Proposed Improvements		
	Reduce Travel Time	Enhance Transit Reliability	Improve Access to/from the Bus
Move stop for better access	✓	✓	✓
Extend red curb for better bus access	✓	✓	✓
Optimize bus stop spacing	✓	✓	
Improve traffic signals	✓	✓	
Repair some sidewalks			✓

AC Transit: Looking Ahead

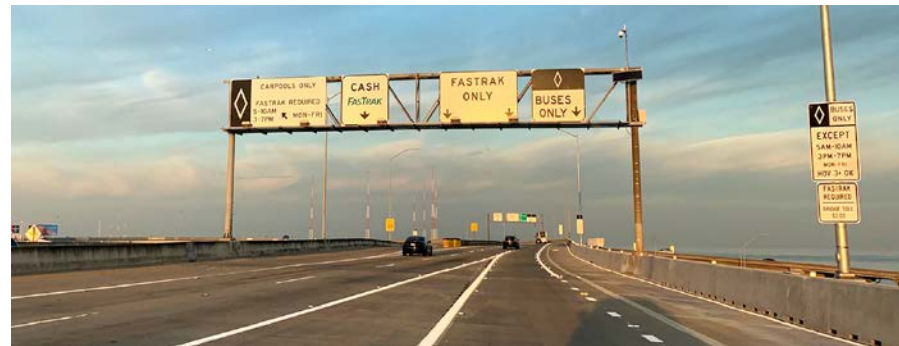
Transit Priority Improvements

- Bay Bridge Forward
- Quick-build Projects



Regional Coordination

- Improved Connectivity
- Coordinated Fares
- Regional Wayfinding



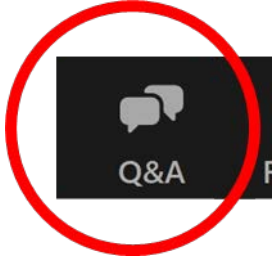
100% Zero Emission Fleet by 2040



QUESTIONS & ANSWERS



How to Ask Questions and Comment



- For Zoom participants, please type your questions or comments using the Q&A Feature



- For English speaking participants only dialing-in on the phone
 - Dial *9 to raise your hand and *6 to unmute yourself.



- For participants dialing in on the Spanish or Chinese phone lines
 - Dial *61 to request to ask a question.

ONE MINUTE BREAK For Interpreter Transition



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Thank you!

- **Visit:** actransit.org/talks
- **Email:** talks@actransit.org
- **Phone:**
 - (510) 891-7205 English
 - (510) 891-7286 Chinese
 - (510) 891-7210 Spanish
- **TDD:** Call 711 and specify (510) 891-4700
- **Mail:** AC Transit Legislative Affairs & Community Relations Department,
1600 Franklin Street, Oakland, CA 94612

@rideact



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Thank You For Joining Us



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