

WELCOME
to
2021 TRANSIT TALKS
A Community Update Series

We will begin at 6:00PM



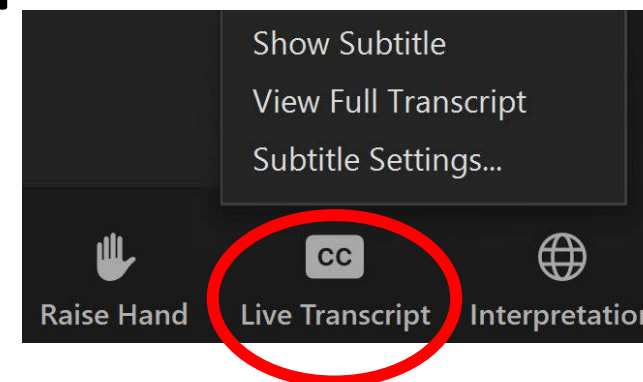
Meeting Agenda

- Welcome and Housekeeping Instructions
- Opening Remarks
- Presentations and Live Polling
- Question and Answer
- Closing

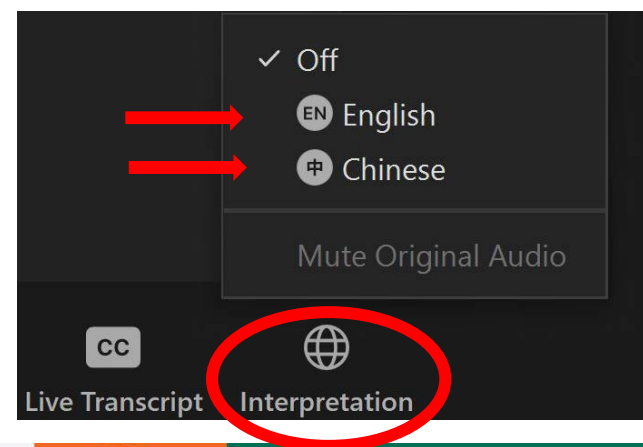


Closed Captioning and Interpretation

- **For Closed Captioning** in English, click the CC icon in the banner
- To participate in English, please click the interpretation globe icon and select “English” from the menú
- Para participar en español presione el icono del globo en la parte inferior o superior de la pantalla y seleccione “Spanish” en el menú

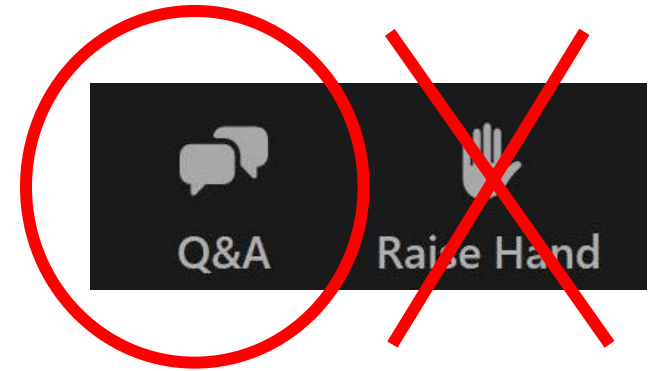


- 請需要中文翻譯的參會者，點擊屏幕下方的地球儀標記，並選擇“Chinese” 中文



Housekeeping

- A **Question & Answer session** will follow the presentation.
- Those accessing Zoom on a computer or smartphone should use the Q&A tool to ask questions.
- You may type in questions at any time during the meeting using the Q&A tool.
- Phone participants in all languages will also have an opportunity to ask questions.
- We will not be using the raise hand feature.
- This meeting is also streaming on Facebook Live and at actransit.org/talks.





Diane Shaw
Director, Ward 5
dshaw@actransit.org

Diane Shaw, a retired Information Technology Manager for the San Mateo County Transit District, was elected to the AC Transit Board of Directors in November 2018 to represent Ward 5. Director Shaw is a life-long user of public transit, regularly riding the Dumbarton Express bus from Fremont/Newark to San Carlos. She is a member of the American Public Transportation Association and Hayward Interagency Liaison Committee. She was a member of the Fremont Mobility Task Force, which concluded in 2019, laying the groundwork for the creation of the Fremont Mobility Commission in 2020.

Ms. Shaw represents the cities of Fremont, Newark and the western part of Hayward. She is a lifelong community volunteer.

Ms. Shaw received her Bachelor of Science Degree in Business and Computer Science from Minnesota State University, Mankato and brings to her new role on the Board a wealth of knowledge in the transportation field and public service.



H. E. Christian Peeples
Director At-large
cpeeples@actransit.org

H. E. Christian Peeples was appointed by the AC Transit Board of Directors in November 1997 to fill one of the District's two At-Large positions and was elected in 1998 and re-elected in 2000, 2004, 2008, 2012, 2016, and 2020. Director Peeples, a long-time advocate for public transit, and especially AC Transit bus service, has been actively involved in a number of transit advocacy groups.

He is a strong supporter of AC Transit's zero emission fuel cell bus program. Director Peeples is a graduate of Crown College, University of California at Santa Cruz and Hastings College of the Law.



REMARKS

Hon. Diane Shaw
AC Transit Board Director, Ward 5

Hon. H. E. Christian Peeples
AC Transit Board Director At-Large



AC TRANSIT OVERVIEW

Who We Serve

Michael Hursh, General Manager



AC Transit At-A-Glance (Pre-COVID)

RIDERSHIP

Daily

189,000

Transbay daily

15,500

Annual

53,040,000

Paratransit

741,097

(annual)

SERVICE

Bus lines

151

Bus stops

5,500 (approx)

Daily service hours

6,326 (weekday)

Annual service miles

21.2 million

CONNECTS WITH

16 Other bus systems

25 BART stations

6 Amtrak stations

4 Ferry terminals



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Rider Demographics

- 65% low income
- 75% people of color
- 29% Limited English Proficiency
- 27% of riders are traveling to work

Riders During Pandemic

- 40% of riders made an essential trip
- 15% of riders identified as an essential worker
- 43% riders do not have access to a car



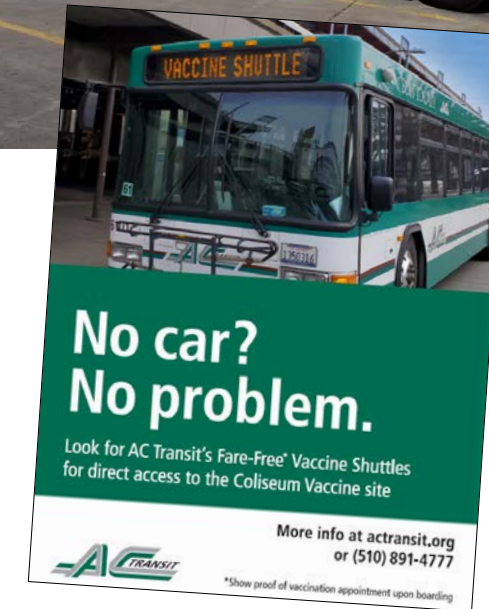
AC Transit Recent Accomplishments

- Tempo Line 1T – East Bay Bus Rapid Transit
- AC Transit Official App and Contactless Payment
- AC Transit Website Redesign
- WTS Employer of the Year 2021
- AC Transit Customer Service Center Renovation



AC Transit Recent Accomplishments

- Clipper START launch
- Introduced All-Door Boarding Pilot on Lines 6 & 51B
- Introduction of Battery Electric Buses
- Free Fare Vaccine Shuttle to Coliseum



LIVE POLL

Question #1



OUR COMMITMENT TO HEALTH & SAFETY

Nichele Laynes, Acting Director of
Marketing & Communications



COVID-19 Response



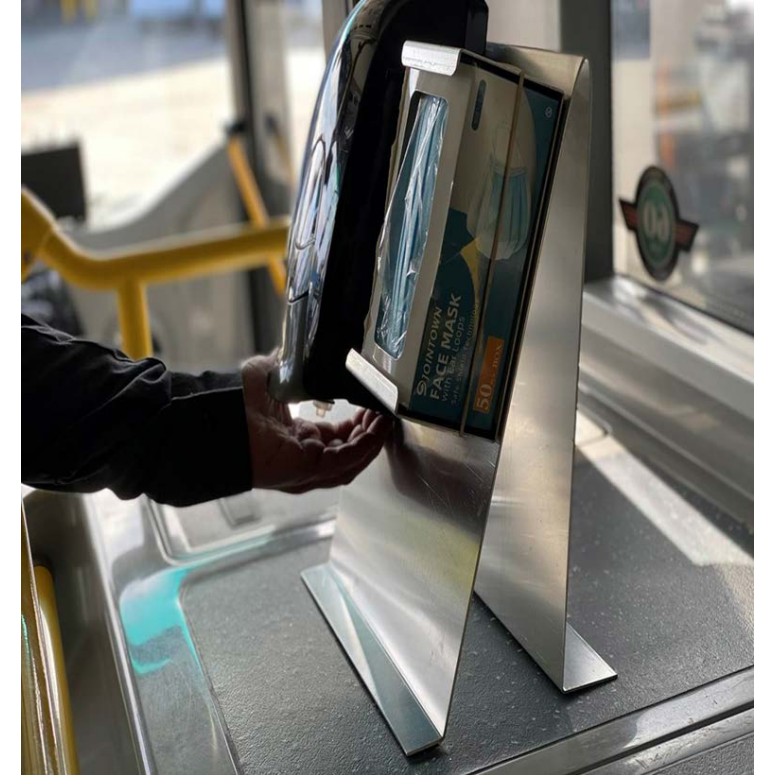
HEALTH & WELLNESS

Safety for Riders

- Daily disinfection of buses using EPA-approved products.
- Improved ventilation and HVAC filtration.
- Mandatory face coverings onboard. Face coverings and hand sanitizer provided for riders.
- Instituted capacity limits to facilitate social distancing. Onboard signage reminding of 6 ft distance from other riders. Recently added real-time information about when buses have reached capacity limits.

Safety for Employees

- Provided our employees with disinfecting wipes, masks, face shields, gloves, and eye protection.
- Designed and installed protective operator shields for added safety.
- Increased cleaning and disinfecting of our workspaces and require daily temperature checks.



COVID-19 Response



Adjust service and run larger buses

- Making service adjustments and running larger buses when resources are available to accommodate additional riders.

More buses on standby

- Additional buses are waiting on standby to accommodate rider overflow created by bus capacity limitations.

Fare-free Shuttle to Vaccination Site

- Partnered with FEMA and CalOES to provide free shuttle service to the Oakland Coliseum vaccination site, with ridership rising every week.

 **Not Crowded**
No está lleno
不拥挤
Không Đong Người

 **Some Crowding**
Un poco lleno
有些拥挤
Hơi Đong Người

 **Crowded**
Lleno
拥挤
Đong Người



EMERGENCY FUNDING FOR PUBLIC TRANSIT

Chris Andrichak, Chief Financial Officer



Federal Funding has been a Lifeline

Emergency funding allowed us to avoid a deficit and continue to provide core service to our riders

- **Federal CARES Act funds “rescued” FY 2019-20 and FY 2020-21 budgets**
 - \$30M in FY 2019-20 and \$84M in FY 2020-21
- **Economy won’t be back to “normal” by start of FY 2021-22 (July 2021)**
- **Federal CRRSA Act funds will “rescue” FY 2021-22 budget**
 - \$56M allocated for AC Transit

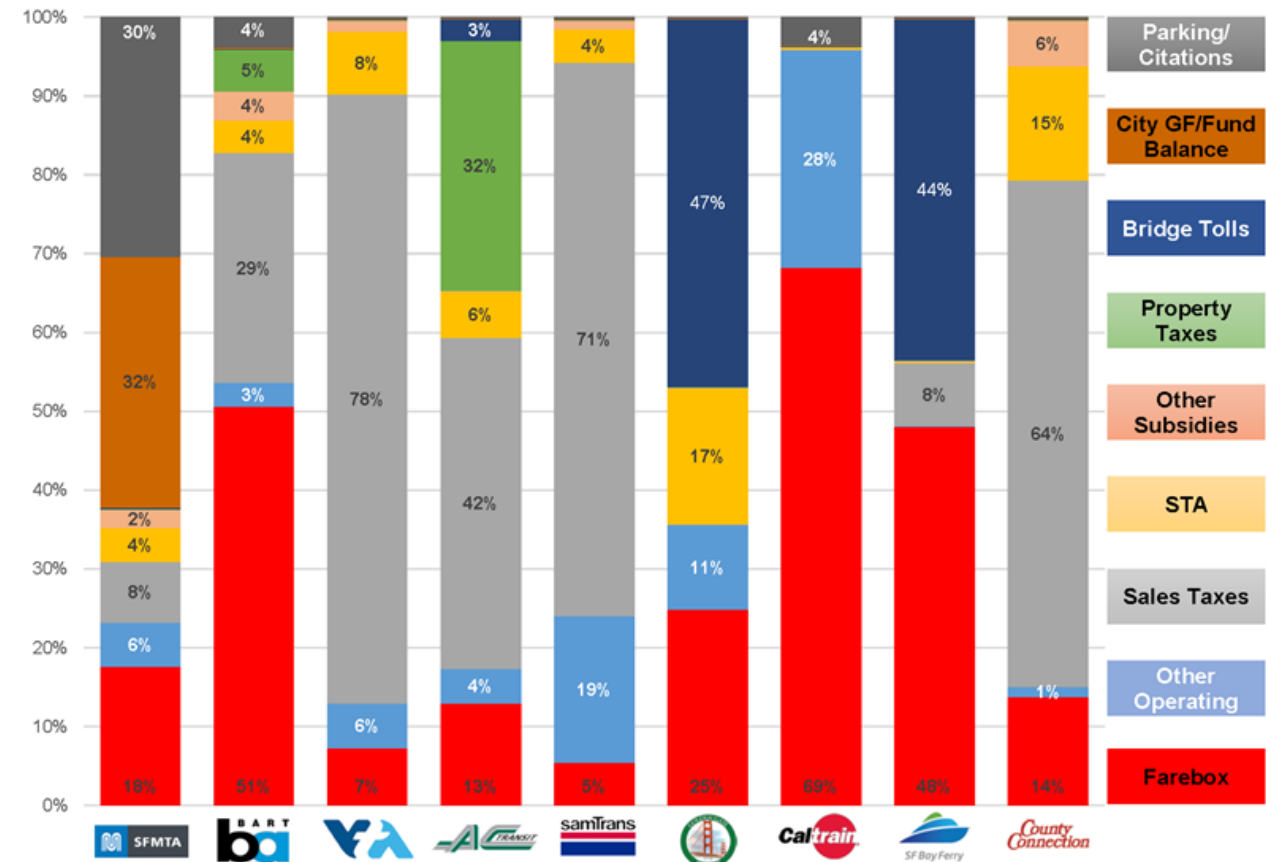
We have been able to balance our budget only by reducing the amount of service we provide.



Baseline Financial Situation

- **District financial position strong going into pandemic**
 - AC Transit unique with large share of stable property tax revenue
 - Stable credit rating (AA/A1)
- **Some other agencies are in worse shape due to their revenue mix**
 - Farebox revenues hit hardest
 - Golden Gate Transit, BART, Caltrain rely heavily on fare box

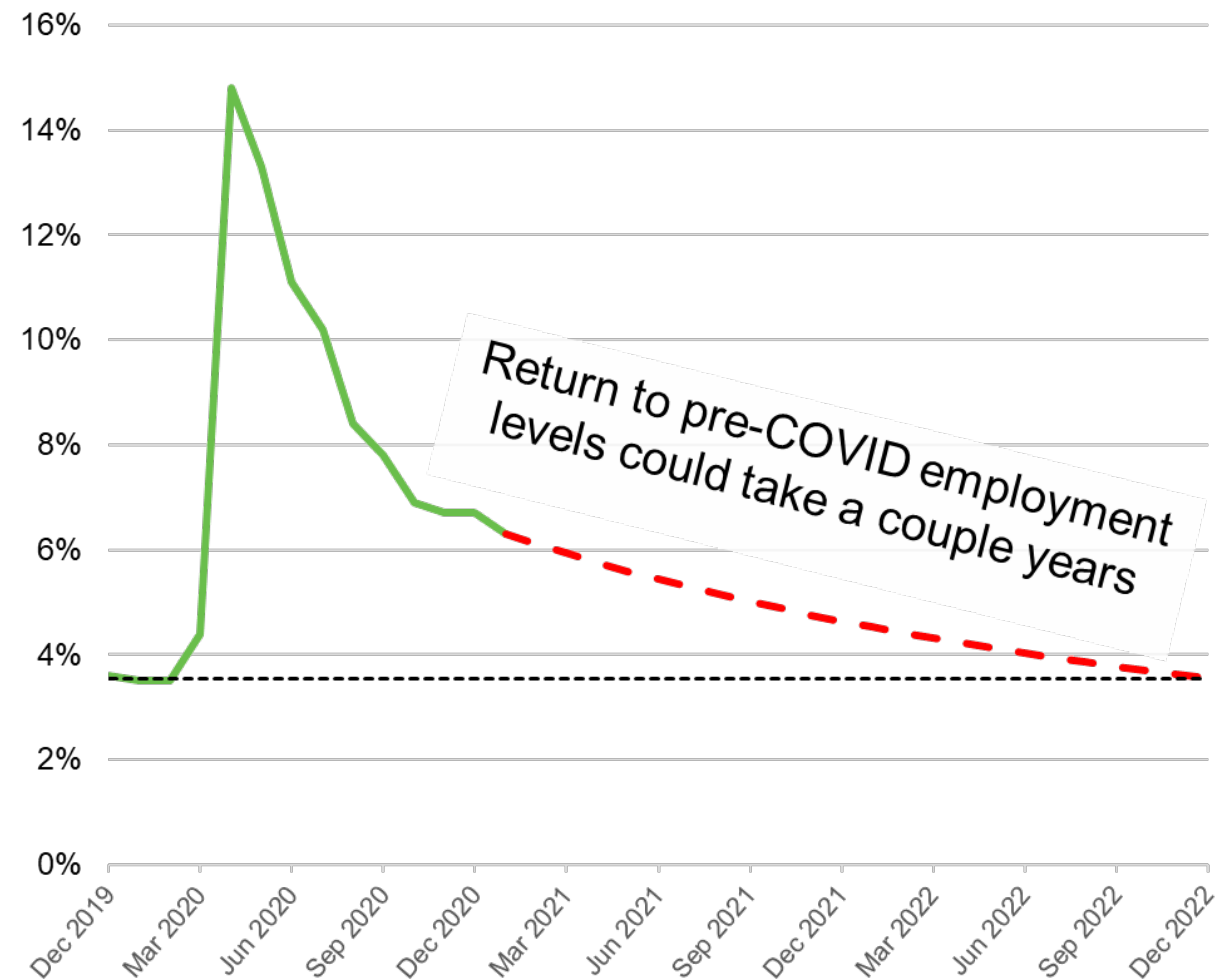
Selected Bay Area Transit Agencies
FY19-20 Adopted Budgets - Revenue Share Comparisons



External Factors

- Will the state and region “reopen” by June 15th?
- When will people feel comfortable riding transit?
- Transbay ridership likely to be much lower for a while due to work-from-home
- Full recovery could take 2 years or more

Unemployment Rate with Recovery Projection



Financial Look Ahead

- **Will revenues be “normal” in FY 2022-23?**
 - Farebox revenue unlikely to reach prior levels that soon
- **American Recovery Plan Act (ARP Act) will provide funds to AC Transit – amount TBD**
 - Likely end of federal aid to support public transit
- **What amount of service can AC Transit provide in the long run (once federal support ends)?**



LIVE POLL

Question #2

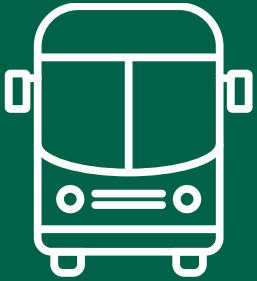


SERVICE IMPACTS AND RECOVERY PLAN

Michael Eshleman,
Service Planning Manager



Planning for the Future



Currently operating at 75% service level with approximately 40% ridership (60% loss)



Sustain current service level with gradual increases as resources allow. This includes supplementary service and reliability fixes.



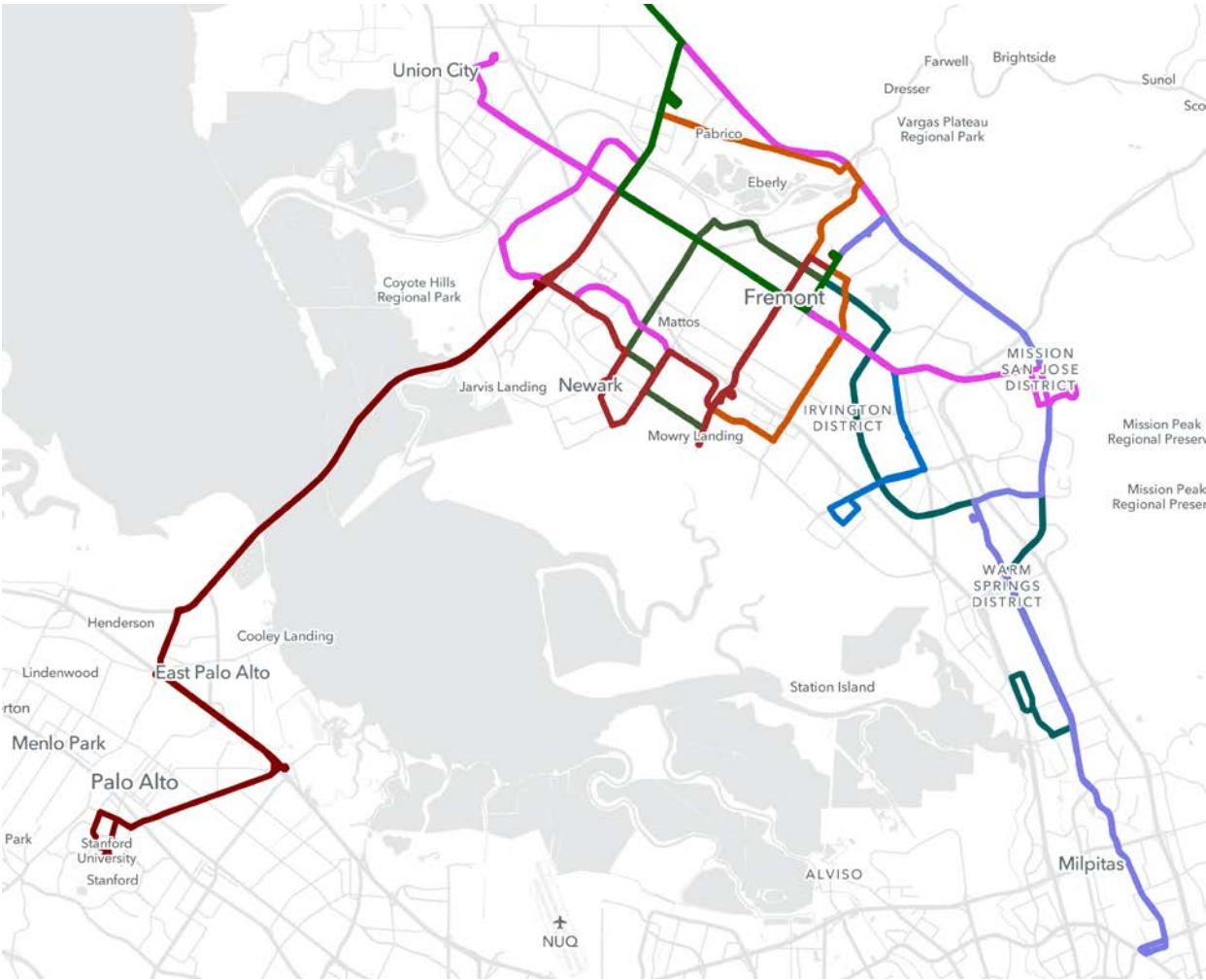
Continue to plan and adjust as financial projects, ridership patterns and hiring efforts are quantified.



Plan to engage in robust public outreach and planning effort that is informed by data and community input that will require Board approval.

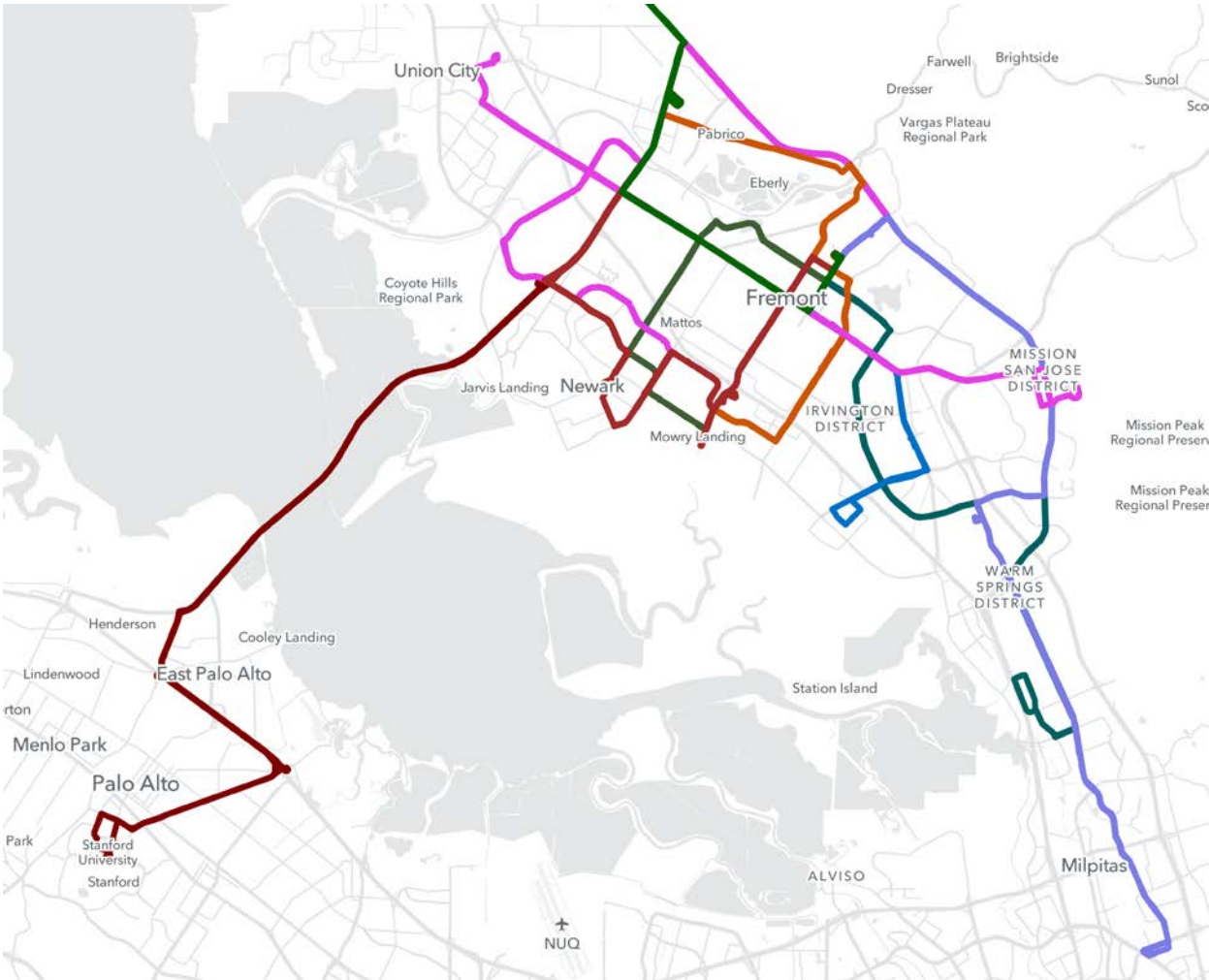
Lines in Fremont/Newark

Line	Interval	Status
99	20 mins	Active
200	20 mins	Service improvement – June 2021
210	30 mins	Active
212	60 mins	Active – Partial COVID Suspension
215	60 mins	Service restoration – June 2021



Lines in Fremont/Newark

Line	Interval	Status
216	60 mins	Active
217	30 mins	Active
232	60 mins	Active
239	30 mins	Active
251	60 mins	Active
U	Transbay	Active – Transbay to Stanford
SB	---	COVID Suspension – Transbay to SF



Service Recovery Timeline (Tentative)

ACTIVITY DATES	ACTIVITY
APR – MAY 2021	OUTREACH: AC TRANSIT COMMUNITY UPDATE MEETINGS “Transit Talks” (Virtual)
AUG 2021	SERVICE CHANGES that include reactivation of Supplementary (school) Service with minor adjustments based on budget, service needs, and operator availability.
SEP – NOV 2021	OUTREACH: Public Engagement & Communications – Surveys, Meetings, Public Input.
JAN 2022	BOARD SETS PUBLIC HEARING DATE and staff presents the proposed new Network
FEB – MAR 2022	OUTREACH: Public Engagement & Communications – Present a new Network Plan to the Community
MAR 2022	PUBLIC HEARING(S) and presentation of a new Network and input received during outreach sessions.
APR 2022	BOARD DECISION: A new Network and approval of Title VI Civil Rights Equity Analysis
JUL – AUG 2022	OUTREACH: Communications/Rider Ambassador Outreach and Education of new Network
AUG 2022	IMPLEMENT NEW NETWORK



Dumbarton Corridor Improvement Project Overview

PURPOSE

Improve reliability and reduce travel time for transit service

PROJECT ELEMENTS

- Installation of Transit Signal Priority (TSP) Technology
- Bus Queue-Jump Signals (“head-start” traffic technology)
- Bus Stop Improvements



LIVE POLL

Question #3



BEYOND THE PANDEMIC

Michael Hursh, General Manager



Zero Emission Program

- AC Transit Zero Emission Program began in 2000
- 26 active Zero Emission Buses (ZEB)
 - Scheduled to receive 43 more ZEBs
- ZEB Rollout Plan is a roadmap to transitioning the entire AC Transit fleet to zero emission by 2040
- 5X5 Technology Assessment
- Initial rollout focused on lines serving 11 Disadvantaged Communities representing over 60 square miles of our service area



Corridor Projects and Transit Signal Priority

Rapid Corridors Project

- Aims to enhance transit operations and improve service quality
- Projects are currently underway for the following Rapid Corridors:
 - San Pablo Avenue
 - Grand/West Grand Avenue
 - Telegraph Avenue
 - Dumbarton Corridor

Proposed Improvements	Benefits of Proposed Improvements		
	Reduce Travel Time	Enhance Transit Reliability	Improve Access to/from the Bus
Move stop for better access	✓	✓	✓
Extend red curb for better bus access	✓	✓	✓
Optimize bus stop spacing	✓	✓	
Improve traffic signals	✓	✓	
Repair some sidewalks			✓

AC Transit: Looking Ahead

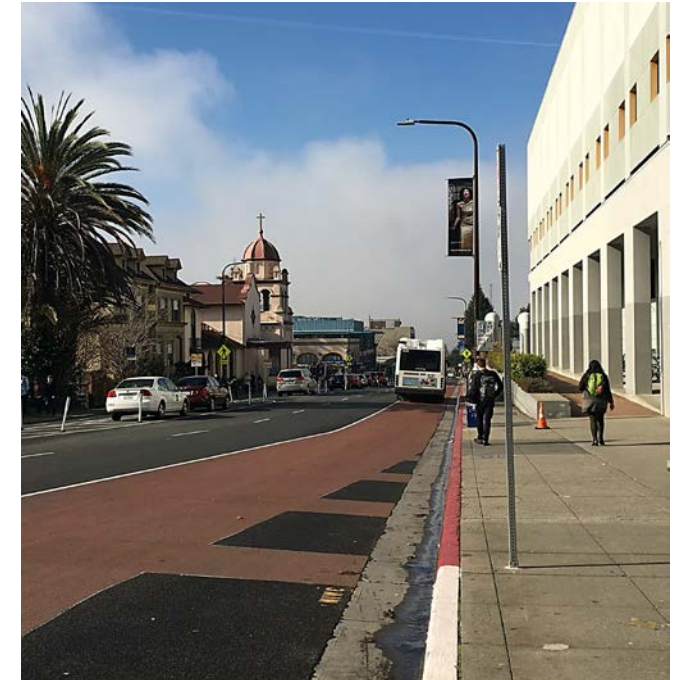
Transit Priority Improvements

- Bay Bridge Forward
- Quick-build Projects



Regional Coordination

- Improved Connectivity
- Coordinated Fares
- Regional Wayfinding



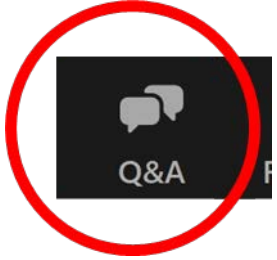
100% Zero Emission Fleet by 2040



QUESTIONS & ANSWERS



How to Ask Questions and Comment



- For Zoom participants, please type your questions or comments using the Q&A Feature



- For English speaking participants only dialing-in on the phone
 - Dial *9 to raise your hand and *6 to unmute yourself.



- For participants dialing in on the Spanish or Chinese phone lines
 - Dial *61 to request to ask a question.

ONE MINUTE BREAK For Interpreter Transition



Thank you!

- **Visit:** actransit.org/talks
- **Email:** talks@actransit.org
- **Phone:**
 - (510) 891-7205 English
 - (510) 891-7286 Chinese
 - (510) 891-7210 Spanish
- **TDD:** Call 711 and specify (510) 891-4700
- **Mail:** AC Transit Legislative Affairs & Community Relations Department,
1600 Franklin Street, Oakland, CA 94612

@rideact



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Thank You For Joining Us

