WELCOME • BIENVENIDOS •欢迎参加
AC Transit Realign Community Workshop
We will begin at 6:00 PM

Dedicated Spanish language phone line, call: (844) 854-2222, Access code 1213095 and for Dedicated Chinese language phone line, call: (844) 844-0414, Access Code: 598821
Help build our future transit service

Ayúdenos a construir nuestro futuro servicio de tránsito

携手共建未来的公共交通服务

Tuesday, August 15, 2023 | martes, 15 de agosto de 2023 | 2023 年 8 月 15 日 (星期二)
Presentation Overview

• AC Transit Overview
• AC Transit Realign
• Draft Guiding Principles
• Feedback on Guiding Principles
• Next Steps
AC Transit Overview

Who We Serve

Michael Hursh, General Manager
We are updating our bus network

Help build our future transit service

at actransit.org/realign
Why Realign?

• COVID-19 Pandemic
• Ridership continues to trend below pre-pandemic levels (65%)
• Less revenue from fare box and other revenue subsidy streams
• Bus Operator shortage
• Federal relief funds nearly exhausted
At-a-Glance

- California’s largest public bus-only system
- 3rd largest bus only transit agency in U.S.
- 364 sq. miles, 1.5 million people

Our riders...
- 65% low income
- 75% people of color
- 43% riders do not have access to a car
- 30,000 students every school day (pre-pandemic data)
AC Transit Realign
Project Overview
What is Realign?

It’s a review of AC Transit’s routes and schedules.

Where do routes go to and from?
How often do buses run along each route?
What times of day are routes running?
The East Bay has grown a little over the last decade.

From 2013 to 2021, the AC Transit service area grew modestly, from 1,522,000 to 1,589,000 people (4% growth), but from 2021 to 2023, estimates show declines.
People are traveling on and off the bus less, with a few exceptions in a few denser places.

Richmond, San Pablo, Int’l Corridor, South Hayward, Cherryland
People tend to stay pretty close to home.

86% of trips starting in the East Bay stay in the East Bay

When you divvy up the East Bay into quarters, ~60-70% of trips starting in those quarters stay inside.
Most of the week, people are traveling less.

But the middle of the day on weekdays looks most like how people used to travel before the pandemic.

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Change from Fall 2019 Pre-Pandemic Trip Levels (Weekday)</th>
<th>Change from Fall 2019 Pre-Pandemic Trip Levels (Weekend)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Fall 2021</td>
<td>Spring 2022</td>
</tr>
<tr>
<td>Early AM (12 – 6)</td>
<td>-18%</td>
<td>-15%</td>
</tr>
<tr>
<td>AM (6 – 10)</td>
<td>-8%</td>
<td>-12%</td>
</tr>
<tr>
<td>Midday (10 – 3)</td>
<td>-4%</td>
<td>-5%</td>
</tr>
<tr>
<td>PM (3 – 7)</td>
<td>-9%</td>
<td>-8%</td>
</tr>
<tr>
<td>Late PM (7 – 12)</td>
<td>-23%</td>
<td>-15%</td>
</tr>
<tr>
<td>Daily</td>
<td>-10%</td>
<td>-9%</td>
</tr>
</tbody>
</table>
Our communities are diverse but changing…

More seniors; fewer kids.

Displacement continues, with low-income and zero-vehicle household counts declining.
Future Changes?

- + 19% population growth forecast through 2035
- Growth programmed for places near transit

<table>
<thead>
<tr>
<th>Planning Area</th>
<th>Year 2021 Population</th>
<th>Year 2035 Population</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Contra Costa County</td>
<td>177,444</td>
<td>212,458</td>
<td>20%</td>
</tr>
<tr>
<td>Northern Alameda County</td>
<td>671,369</td>
<td>841,038</td>
<td>25%</td>
</tr>
<tr>
<td>Central Alameda County</td>
<td>395,787</td>
<td>419,908</td>
<td>6%</td>
</tr>
<tr>
<td>Southern Alameda County</td>
<td>344,006</td>
<td>424,753</td>
<td>23%</td>
</tr>
<tr>
<td>Service Area</td>
<td>1,588,606</td>
<td>1,898,157</td>
<td>19%</td>
</tr>
</tbody>
</table>
Transit works best in denser places.

We carry more people per hour in places like Oakland and Berkeley and fewer people in places like Fremont and Newark and the hills.
Survey Takeaways

People told us:

• They’re riding for about the same reasons they did before

• They’re riding less, but still want buses to come more often.

• On weekdays, they’d want more midday service, and additional service during the day on Saturdays, then Sundays.
Guiding Principles

- Service Assessment
- Survey
- Public Feedback
- Origin-Destination Analysis
- Market Analysis
- Board Feedback

Key Project Elements (Phases 1 and 2)
Phase 1 – Spring 2023

OUTREACH AND ENGAGEMENT

149 Pop-Up Events

15,718 Survey Responses

Impressions:
- Twitter: 20,861
- Facebook: 7,481
- Instagram: 1,471
Realign Project Phasing

1. Develop Plans + Learn Rider Needs
   - Mar-Jun 2023

2. Aligning Guiding Principles with Community Assessment
   - Jul-Aug 2023

3. Develop Service Scenarios and Gather Feedback
   - Sep-Dec 2023

4. Draft Final Service Plan and Plan Adoption
   - Jan-Apr 2024

5. Develop Service Standards and Inform Riders about Service Changes
   - Apr-Sep 2024

On-going emphasis on equity and transparency in all project phases and communications
Guiding Principles

**Equity**
Provide a network that prioritizes services for communities who need it the most.

**Reliability**
Provide bus service that is reliable and predictable.

**Frequency**
Provide frequent service to the most people; frequency’s importance will vary by location and be balanced against geographic coverage and community needs.
Equity

Provide a network that prioritizes mobility for communities who need it the most.

Why?

• Cost of living, displacement, and gentrification
• Aging population
• Non-traditional work hours (weekend, early morning, late evening)

How and What?

• More service in with high concentrations of people of color, low incomes, limited English proficiency, seniors, households without cars, single parent families, people with disabilities, significant rent burdens.
• Less service outside of these communities, like possible reductions in Transbay service.
Reliability

*Provide bus service that is reliable and predictable.*

**Why?**

- Community feedback through survey and in-person events
- Shortage of bus operators

**How and What?**

- Add more buffer into schedules to better account for real world conditions (traffic, delays).
- Spending more on existing service means less for new or expanded services.
- Less service on paper, but more consistency in reality.
Why?

- Community feedback through survey
- High-ridership routes are in areas with high population density

How and What?

- More service in higher-density areas where more people ride.
- At least one corridor (every 15 minutes or better) in every sub-area of our service area
- We’ll look at alternatives to regular fixed bus service, like on-demand service in lower ridership areas.
What We’ve Heard So Far

• Reliability = Big Deal
• Be visionary, show what service could be
• Access to services and destinations important
• How do regional connections to BART and other services fit in?
Q + A
Preguntas + Respuestas
问答环节

Additional feedback on guiding principles can be sent to realign@actransit.org

Puede enviar comentarios adicionales sobre los principios rectores a realign@actransit.org

请将关于指导原则的其他反馈发送至 realign@actransit.org
Next Steps
What’s Next

1. Develop Plans + Learn Rider Needs
   - Mar-Jun 2023

2. Aligning Guiding Principles with Community Assessment
   - Jul-Aug 2023

3. Develop Service Scenarios and Gather Feedback
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On-going emphasis on equity and transparency in all project phases and communications
Thank You! Share your feedback on Guiding Principles

- **Visit:** actransit.org/realign
- **Email:** realign@actransit.org
- **Phone:**
  - (510) 267-5631 English
  - (510) 267-5632 Spanish
  - (510) 267-5633 Chinese
  - (510) 267-5634 Vietnamese
- **TDD:** Call 711 and specify (510) 891-4700
¡Gracias! Comparta sus comentarios sobre los Principios rectores

- **Visite:** actransit.org/realign  •  **Correo Electrónico:** realign@actransit.org
- **Teléfono:**
  - (510) 267-5631 Inglés
  - (510) 267-5632 Español
  - (510) 267-5633 Chino
  - (510) 267-5634 Vietnamita
- **TDD:** llame al 711 y especifique (510) 891-4700
感谢您的聆听！
请分享您对指导原则的看法和意见

• 访问：actransit.org/realign • 电子邮件：realign@actransit.org
• 电话：
  ○ (510) 267-5631 英语
  ○ (510) 267-5632 西班牙语
  ○ (510) 267-5633 中文
  ○ (510) 267-5634 越南语
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