



Welcome to AC Transit

AC Transit is committed to providing safe, reliable, and convenient bus service for everyone. This brochure highlights services AC Transit provides for seniors and persons with disabilities. It describes accessibility features that make it easier for you to ride AC Transit, and it explains how to use the service, how to plan a trip, fares and fare discounts, and how to get more information.

What is AC Transit?

AC Transit is a public transit service that transports people in Alameda and West Contra Costa counties and connects with other public transit systems in six Bay Area counties.

What does "Accessible" mean?

"Accessible" means that our buses have been specially built so that they are easier for seniors and persons with disabilities to ride. Passenger lifts, ramps, kneelers, and handrails make it easier to get on the bus for people who find it hard to climb stairs. Priority seating is available and clearly identified on every bus.

Accessibility also means that AC Transit has other programs and services, such as the Regional Transit Connection (RTC) Clipper Card program, and information available in many accessible formats to make it easier for you to use the bus.

When does AC Transit run?

AC Transit bus services vary in each area and change according to the hour of the day and the day of the week, depending upon local service needs. Some bus lines operate 24 hours a day, seven days a week. Others only run on weekdays or during commute hours, and others provide limited weekend, school, or shopping service. For more information about specific bus lines and/or schedules, call (510) 891-4777 or visit actransit.org.

How can I find out if AC Transit goes where I need to go?

You can find out where buses go, where bus stops are, how often buses run, and how much your trip will cost by using these travel aids:

- A free "System Overview Map" shows all the bus lines, where they go, and where a bus connects with other lines.
- Free pocket timetables give you more detailed information about each line.
- Call (510) 891-4777, option 2, to reach AC Transit's Customer Service between 6:00 a.m. and 7:00 p.m. on weekdays, and 9:00 a.m. and 5:00 p.m. on weekends.
- Visit actransit.org for route and schedule information, and for help in planning your trip to almost anywhere in the Bay Area.
- Download the AC Transit Official Mobile App for real-time arrival predictions, the location of approaching buses, a map of nearby bus stops, and direct access to customer service.
- When boarding a bus, the driver will be happy to give you information on where the bus is going, when to get off or where you need to transfer.

How much does it cost?

Seniors, certified persons with disabilities (and their certified personal care attendants when traveling with them), and individuals who have been issued a Medicare card, are eligible for reduced fares on AC Transit buses. You don't have to pay an extra charge if you bring mobility aids and/or service animals. Your fare will depend upon where you are going and how many buses you are taking.

Reduced fare for Seniors (65+), Persons with Disabilities, and Medicare Cardholders

LOCAL FARES (WITHIN THE EAST BAY)

Cash	\$ 1.25
Clipper	\$ 1.12
Cash Day Pass (pay at farebox)	\$ 2.75
Local Monthly Pass*	\$34.00

* Upload a Monthly Pass onto an RTC or Senior Clipper Card

TRANSBAY (TO SAN FRANCISCO AND THE PENINSULA)

Cash	\$3.00
With an RTC or Senior Clipper Card with an uploaded Monthly Pass	\$3.00

TRANSFERS

Local BART-to-Bus Transfer: \$0.25 cash discount to and from BART with paper transfer issued at BART. Applied as \$0.50 Clipper discount on bus trip away from BART only.

PROOF OF ELIGIBILITY

Seniors (65 & Older):

- Valid Regional Transit Connection Discount ID card
- Medicare card + photo ID
- Driver's license
- DMV ID card
- Senior ID card issued by another California transit system

Persons with Disabilities:

- Valid Regional Transit Connection Discount ID Card
- Medicare Card + Photo ID
- DMV parking placard ID card + photo ID
- Disabled license plate registration + photo ID
- Senior ID card issued by another California transit system

Medicare Cardholders

- Medicare card + photo ID

Payment Choices

You may pay with cash, a Clipper card, which is honored by more than 25 Bay Area transit agencies, or electronic passes. If you choose to pay with cash, be sure to have exact fare, as drivers cannot make change.

- **RTC CLIPPER:** The RTC Clipper Card is available for individuals with disabilities. An electronic monthly pass can be uploaded to this card for unlimited local rides on AC Transit during the calendar month. **Call (510) 891-4777 to find out how to get an RTC Clipper Card.**
- **SENIOR CLIPPER:** The Senior Clipper card is available for individuals age 65+. An electronic monthly pass can be uploaded to this card for unlimited local rides on AC Transit during the calendar month. **Call (510) 891-4777 to find out how to get a Senior Clipper Card.**

If you show a Medicare Card or a DMV Disabled Placard ID Card as proof of eligibility for the reduced fare, you must also show another photo ID.