

**AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
SPECIAL MEETING
TUESDAY, FEBRUARY 28, 2017
1:00 P.M.**

INDEX OF ATTACHMENTS

1. Minutes from December 13, 2016
2. March Service Changes
3. Lift/Ramp Road Call Report

Note: Committee members, the public and staff are invited to preview a MCI Low Floor Bus Prototype. The bus will be staged on Broadway in front of 1750 Broadway and be available from 12:00 pm to 1:00 pm prior to the special meeting of the AAC.

MEETING LOCATION

**East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.**

Transit to AAC Meeting

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.**

For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.

AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
EAST BAY PARATRANST OFFICE
1750 BROADWAY, OAKLAND, CA 94612
1:00 P.M., TUESDAY, FEBRUARY 28, 2017
SPECIAL MEETING

AAC MEMBERS:

JANET ABELSON

SHIRLEY CRESSEY

STEVE FORT

JIM GONSALVES

DON QUEEN

WILL SCOTT

HALE ZUKAS

CHONITA CHEW

PAMELA FADEM

SALEEM SHĀKIR GILMORE

YULI JACOBSON, VICE CHAIR

JAMES ROBSON, CHAIR

BARBARA WILLIAMS

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1. Roll Call and Introduction of Guests
2. Order of Agenda
3. Approval of Minutes for December 13, 2016 [Attachment 1]
4. Review March Service Changes (Michael Eshleman) [Attachment 2]
5. Discussion/comments of MCI Low Floor Bus Prototype
6. Chair's Report
7. Board Liaison Report
8. Review of Lift/Ramp Road Call Report [Attachment 3]
9. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
10. ACTC PAPCO Report (Hale Zukas)
11. Public Comments
12. Member Communications and Announcements
13. Staff Communications and Announcements
14. Set Next Agenda & Meeting Date
15. Adjournment

ATTACHMENTS:

Meeting Minutes: December 13, 2016	[Attachment 1]
March Service Changes	[Attachment 2]
Lift/Ramp Road Call Report	[Attachment 3]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager	(510) 891-7213
Kim Ridgeway, Accessible Services Specialist	(510) 891-7261
Tammy Kylo, Administrative Coordinator	(510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kylo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1
DRAFT MINUTES
REGULAR MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
DECEMBER 13, 2016**

The meeting came to order at 1:04 p.m.

1. Roll Call and Introduction of Guests

AAC members present:

Janet Abelson	Chonita Chew
Shirley Cressey	Pam Fadem (arrived 1:19)
Don Queen	James Robson, Chair
Will Scott	Barbara Williams
Hale Zukas	

AAC members absent:

Steve Fort (excused)	Saleem Shākir Gilmore
Jim Gonsalves (excused)	Yuli Jacobson (excused)

Staff: Mallory Nestor-Brush, Accessible Services Manager
Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Accessible Services Specialist
Beverly Greene, Director of Legislative Affairs & Community Relations
Estee Sepulveda, Legislative Affairs & Community Relations
Michael Eshleman, Service Planning Manager

Guests: Arnold Brillinger

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Abelson/Scott approved the September 13, 2016 AAC meeting minutes. The motion carried by the following vote:

AYES – 9: Abelson, Chew, Cressey, Fadem, Jacobson, Queen, Robson, Scott, Zukas

ABSTENTIONS – 1: Williams

ABSENT – 3: Fort, Gilmore, Gonsalves

4. Development of 2017 Federal and State Advocacy Program

Estee Sepulveda, External Affairs Representative, and Beverly Greene, Director of Legislative Affairs & Community Relations, presented the draft 2017 Advocacy programs

to the Committee and asked for their feedback. The 2017 Federal/State Advocacy Program will go to the Board on January 25, 2017. The AAC members gave the following feedback:

- Highly favorable of the “Support/seek additional funding for essential services including, but not limited to services for access to work, school or medical facilities”.
- Would like to add an item to support/seek additional funding to keep fares at a low level for seniors and people with disabilities.
- Support efforts on priority seating, where drivers have additional resources to keep priority seating available to seniors and people with disabilities.

5. Review December Service Changes

Michael Eshleman, Service Planning Manager, reported the following changes as part of second phase of ACGo, which will be implemented on December 18, 2016:

- New Lines:
 - Line 19 – will operate between Fruitvale and Downtown Oakland via Buena Vista in Alameda. Service will operate every 20 minutes during peak hours and 30 minutes during off-peak and on weekends.
 - Line 617 – will serve Skyline high school from Seminary/E. 14th.
- Alignment Changes:
 - Line 14 – adjusted to extend along 14th Street to West Oakland BART via Wood Street; it will no longer terminate at Lafayette Square (11th and Jefferson). Frequency during peak hours will remain 15 minutes with off-peak and weekend frequency improved to every 20 minutes (from 30).
 - Line 47 – to accommodate the new Line 19 in Fruitvale BART, Line 47 will be extended south to Broadway and Blanding in Alameda. This change adds about 10 minutes to the total round-trip cycle and thus would require an additional bus to operate. In adding the second bus, frequency on the line can be improved.
 - Line 800 - Slight change on weekends to accommodate service to a stop at Market/Van Ness.

Eshleman also reported that D3 will be opening on February 6, 2017. The four lines that will be operating out of Richmond are Lines 70, 71, 74 and 76. The AAC members were happy to hear about increased frequency and the new lines. Committee thanked Michael Eshleman for the update and invited him back for quarterly updates.

6. Chair’s Report

Chair Robson reviewed housekeeping guidelines with the committee:

- Raise hand to be called on to speak, state your name
- Stay on topic
- Read agenda packet prior to meeting

- Committee is made up from diversity of backgrounds and individual needs, not all will agree on specific topics or solutions, compromise, as needed, to better serve our community
- All questions are welcomed
- Respect for all members, guests and staff

7. Board Liaison Report

None.

8. Review of Lift/Ramp Road Call Report

The report, for the period of October 16 – December 3, 2016, showed 5 lift/ramp road calls; 3 were chargeable. The Committee asked if the Flex buses were cycled daily and it was confirmed that they are.

9. Service Review Advisory Committee (SRAC) Report

None.

10. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

11. Public Comments

Arnold Brillinger commented that since he started using a wheelchair, he has always rode Paratransit. He tried to ride s fixed route bus once and it didn't go well. About 6 months ago he tried again and it was a much different experience. The new drivers have improved the culture, are very helpful and respectful, and he feels good about riding the bus.

12. Member Communications and Announcements

None.

13. Staff Communications and Announcements

None.

14. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, January 10, 2017 at East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room.

15. Adjournment

The meeting adjourned at 3:00 p.m.

ATTACHMENT 2 MARCH SERVICE CHANGES

AC Transit conducts four sign-ups each year as required by the Collective Bargaining Agreement (CBA). These occur in March, June, August, and December. This upcoming sign-up will take place March 26, 2017.

The March sign-up is generally reserved for making minor adjustments to service based on feedback received after the December sign-up. However, given the phased approach for implementation of AC Go (approved by the Board in 2016) and the opening of Division 3, the March sign-up will include significant service expansion and changes to routes serving Alameda, Albany, Berkeley, El Cerrito, Emeryville, and Oakland as well as some shifting of lines between divisions to balance the fleet. All of these lines underwent CEQA review as part of the Service Expansion Plan effort.

The primary focus on the route adjustments and realignments is to create a more reliable network by breaking up loop routes and matching different segments to demand. Many routes will be shorter and more direct, leading to improved reliability and a system that is more manageable from an operations perspective. A good example is Line 18, which will be shortened to terminate at Lake Merritt instead of traveling up to Montclair. This change, in particular, was made to trim the line so it could operate reliably. In total, the changes will make our service much clearer and easier to use for our customers. The adjustments for the March sign-up include the following:

- New route numbering for all significant service additions and adjustments
- Extending Line 12 to 4th/Harrison in West Berkeley to serve the growing Gilman District.
- Eliminating the Park segment of Line 18 to Montclair (to be replaced by Line 33) and extending Line 18 south to Lake Merritt BART for a simplified route structure.
- Introduce new Line 29 to replace portions of lines 26 and 31. This new line will operate from Emeryville Public Market, through Emeryville along Hollis, through West Oakland on Peralta, through downtown Oakland along 11th/12th, then up to Lakeshore/ Walavista to better match existing ridership patterns and simplify the existing service along this alignment.
- Introducing new Line 33 to replace portions of existing Lines 11 and 18. The line will operate between the Estates area in Piedmont, down Oakland Avenue into downtown Oakland, then around to Lake Merritt up to Montclair via Park. This change will ensure there are the appropriate headways and vehicle assignments to match existing and projected demand along these segments.
- Introducing Line 36, which will replace portions of Lines 25, 26, and 31 with service along Dwight in Berkeley, Shellmound in Emeryville, and Adeline in West Oakland.

- This service breaks up the confusing loop routes in Berkeley and will allow for a more consistent service structure along Dwight and through Emeryville and West Oakland.
- Truncating all Line 51B trips at Berkeley Amtrak. Trips to Berkeley Marina will be covered by new Line 81. The new Line 81 will run every 30 minutes, eliminating the need for alternating Line 51B trips with different trip patterns and headsigs.
- Introducing Line 79 between El Cerrito Plaza BART and Rockridge BART and replacing portions of Lines 25 and 49. This will operate along Fairmount, Colusa, The Alameda, MLK, Bancroft, Claremont, and College. This route will also break Berkeley's loop routes and create a unified line along the eastern edges of these communities, forming a spine linking key nodes and BART stations.
- Introducing Line 80 from Russell/Claremont to El Cerrito Plaza BART, replacing portions of Lines 49 and 25. The line will operate primarily along Ashby and in West Berkeley, Albany, and El Cerrito and will create 20-minute service along Ashby (with Line 81) and a consistent spine of service along surface streets in the western portions of these communities.
- Introducing Line 81 from Russell/Claremont to the Berkeley Marina, replacing portions of Line 49 and 51B. The line will operate primarily along Ashby and in West Berkeley and will create 20-minute service along Ashby (with Line 80) as well as serve the Berkeley Marina.
- Introducing Line 96, replacing portions of Lines 11 and 31. The line will operate from Montana/Fruitvale, along 14th, into downtown Oakland, then into western Alameda and extending service to the Main Street Ferry Terminal. This adjustment will allow for the headways and vehicle assignments on these corridors to better match demand as well as serve new retail destinations in western Alameda.
- Lines 11, 25, 26, 31, and 49 will be eliminated, though all segments currently covered will have the same level of service or better after the March changes.
- Line 611 will be introduced to cover supplementary service currently used by students on Line 11.
- The terminal for Line 19 will be moved from 14th/Broadway to Lafayette Square to improve service to Old Oakland.
- Line 217 will have peak service levels reduced given smaller enrollment at Northwestern Polytechnic Institute.
- Running time Adjustments have been made to Line LA to improve reliability.
- Schedule adjustments have been made to Line G to better match actual congestion conditions.

- Line 275 in Newark will be temporarily eliminated as part of the Flex Pilot program.

The Line 275 elimination is a one-year pilot elimination to allow the Newark Flex service to operate without the underlying service, which diverts riders away from Flex. Staff will actively evaluate the impacts of the service on customers and Flex ridership. Before the end of the Pilot in March 2018, staff will use the information collected during the evaluation period to provide the Board with a recommendation to reinstate Line 275, eliminate it, or implement adjustments.

ATTACHMENT 3
Lift /Ramp Road Call Report
January 15, 2017 – February 18, 2016

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found * Indicates Chargeable	Pax Received Ride?
6000 (MCI-Ricon)	Lift	2/7/17	6056	H	60+ mos.	Lift will not stow	Repaired harness @ logic box*	Yes
1000 (VH-Ricon)	Ramp	1/30/17	1052	18	60+ mos.	Drawer cannot lock due to missing metal part	Lift Drawer Upper Lock Tab B/O *	Yes
1000 (VH-Ricon)	Ramp	2/14/17	1073	73	60+ mos.	Drawer stuck shut	Jammed locking motor, replaced. *	Yes
1300 (Lift U)	Ramp	1/25/17	1314	57	25-60 mos.	BO lift operation shop cleared coach	Pull ring and ramp bent. Repaired	Yes
1300 (Lift U)	Ramp	2/16/17	1301	6	60+ mos.	Cable not working	Repaired short, and replaced interlocks cable adapter.*	Yes
1500 (Lift U)	Ramp	2/2/17	1501	22	60+ mos.	Bad relay	Replaced bad relay.*	Yes
1500 (Lift U)	Ramp	2/8/17	1504	71	60+ mos.	Kneeler not working	Changed kneeler switch*	Yes
1500 (Lift U)	Ramp	2/14/17	1542	14	7-12 mos.	Lift Stuck	Cleared debris from under ramp	Yes
2100 (VH-Ricon)	Ramp	1/27/17	2108	1	60+ mos.	Center doors won't close after dropping off a wheelchair	On book for recheck doors & lift.	Yes

Operator Length of Service Totals:

0-6 Mos: **0** Operator; 7-12 Mos: **1** Operators; 13-24 Mos: **0** Operators; 25-60 Mos: **1** Operators; 60+ Mos: **7** Operators
 (58) (23) (118) (242) (768)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	80
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2012	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
1500	2016	Standard Low Floor (40 ft) Gillig	80
2000	2003	True Low Floor Articulated	29
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
3500	2015	Eldorado Small Transit Vehicle	10
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	13
<i>Total</i>			<i>618</i>