

**AGENDA PACKET  
AC TRANSIT  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
REGULAR MEETING  
TUESDAY, JANUARY 14, 2014  
1:00 P.M.**

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**INDEX OF ATTACHMENTS**

- 1. Minutes from December 10, 2013**
- 2. Draft 2014 Federal and State Advocacy Programs**
- 3. Quarterly ADA Complaints**
- 4. Outreach Events**
- 5. Lift/Ramp Road Call Report**
- 6. MCI Fleet Lift Report**
- 7. Wheelchair Lift Cycling Report – MCI (6000 Series)**
- 8. Transit Correspondence**

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**MEETING LOCATION  
AC TRANSIT  
1600 Franklin Street, 2nd Floor Board Room  
1:00 P.M.  
Oakland, California 94612**

**For additional information about the Accessibility Advisory Committee  
contact Tammy Kylo, Secretary to the Committee, at 510-891-7175**

**AGENDA**  
**ACCESSIBILITY ADVISORY COMMITTEE (AAC)**  
**AC TRANSIT**  
**1600 FRANKLIN STREET, OAKLAND, CA 94612**  
**1:00 P.M., TUESDAY, JANUARY 14, 2014**  
**REGULAR MEETING**

**AAC MEMBERS:**

<b>JANET ABELSON</b>	<b>SCOTT BLANKS, VICE CHAIR</b>
<b>SHIRLEY CRESSEY</b>	<b>PAMELA FADEM, CHAIR</b>
<b>STEVE FORT</b>	<b>JIM GONSALVES</b>
<b>YULI JACOBSON</b>	<b>DON QUEEN</b>
<b>JAMES ROBSON</b>	<b>WILL SCOTT</b>
<b>DEBORAH TAYLOR</b>	<b>HECTOR VARELA</b>
<b>MARINA VILLENA</b>	<b>HALE ZUKAS</b>

1. Roll Call and Introduction of Staff Members and Guests
2. Order of Agenda
3. Approval of Minutes for December 10, 2013 [Attachment 1]
4. Report on 2014 Federal and State Advocacy Programs (Beverly Green) [Attachment 2]
5. Outreach Sub-Committee Report (Pam Fadem) [Attachment 4]
6. Review of Quarterly ADA Complaints [Attachment 3]
7. Chair's Report
8. Board Liaison Report
9. Review of Lift/Ramp Road Call Report [Attachment 5]
10. Review of MCI Fleet Lift Report and Wheelchair Lift Cycling Report–MCI (6000 Series) [Attachments 6 & 7]
11. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
12. ACTC PAPCO Report (Hale Zukas)
13. Public Comments
14. Transit Correspondence [Attachment 8] (Informational Only)
15. Member Communications and Announcements
16. Staff Communications and Announcements
17. Set Next Agenda & Meeting Date
18. Adjournment

**ATTACHMENTS:**

<b>Meeting Minutes: December 10, 2013</b>	<b>[Attachment 1]</b>
<b>Draft 2014 Federal and State Advocacy Programs</b>	<b>[Attachment 2]</b>
<b>Quarterly ADA Complaints</b>	<b>[Attachment 3]</b>
<b>Outreach Events</b>	<b>[Attachment 4]</b>
<b>Lift/Ramp Road Call Report</b>	<b>[Attachment 5]</b>
<b>MCI Fleet Lift Report</b>	<b>[Attachment 6]</b>
<b>Wheelchair Lift Cycling Report</b>	<b>[Attachment 7]</b>
<b>Transit Correspondence</b>	<b>[Attachment 8]</b>

**Staff to the Accessibility Advisory Committee:**

<b>Mallory Nestor-Brush, Accessible Services Manager</b>	<b>(510) 891-7213</b>
<b>Kim Ridgeway, Accessible Services Specialist</b>	<b>(510) 891-7261</b>
<b>Tammy Kylo, Administrative Coordinator</b>	<b>(510) 891-7175</b>

**ALTERNATIVE FORMATS:** AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Linda Nemeroff, District Secretary, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

**SIGN LANGUAGE INTERPRETER:** A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

**NO SCENTED PRODUCTS:** Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

**PUBLIC SPEAKERS:** Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1  
DRAFT MINUTES  
REGULAR MEETING OF THE AC TRANSIT  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
DECEMBER 10, 2013**

The meeting came to order at 1:11 p.m.

**1. Roll Call and Introduction of Guests**

**AAC members present:**

Janet Abelson	Scott Blanks, Vice Chair
Shirley Cressey	Pam Fadem, Chair
Steve Fort	Yuli Jacobson
Don Queen	James Robson
Will Scott	Marina Villena
Hale Zukas	

**AAC members absent:**

Jim Gonsalves (excused)	Deborah Taylor
Hector Varela (excused)	

**Staff:** Mallory Nestor-Brush, Accessible Services Manager  
Tammy Kylo, Administrative Coordinator  
Kim Ridgeway, Accessible Services Specialist

**Guests:** Patrick J. Forte, Commission on Aging, City of Oakland  
Danielle Roundtree  
Sylvia Stadmire

**2. Order of Agenda**

The order of the agenda was approved.

**3. Approval of Minutes**

MOTION: Fort/Scott approved the November 12, 2013 AAC meeting minutes.  
11 Yeas. 1 Abstentions.

**4. Brainstorm Action Items for the 2013 AAC Tip Priorities**

- Advocate for the most equitable and accessible AC Transit service and equipment, and encourage AC Transit to be an industry leader in accessibility.
  - Study what's available; research available equipment.
  - Reach out to other transit agencies.
  - Outreach:
    - Attend outreach events.
    - Attend community meetings.
    - Talk to seniors, people with disabilities, and agencies that work with these groups (i.e. Regional Center, ILCs).

- Encourage members of the community to attend meetings and outreach events.
    - Identify a list of outreach events.
    - Identify a list of agencies/organizations.
  - Receive BRT Design Updates.
  - Hold Town Hall Meeting.
  - Establish an Outreach Subcommittee.
- Advocate for increasing State and Federal funding for public transit.
    - Outreach:
      - Attend outreach events.
      - Attend community meetings.
      - Talk to seniors, people with disabilities, and agencies that work with these groups about funding, including Measure B.
    - Review legislative information.
      - Understand the messaging: basic facts and figures; state and federal legislation.
    - Receive State and Federal Legislation information and updates.
      - Receive a presentation that includes AC Transit's legislative position.
    - Request bus for lobbying.
- Support and participate in driver training to ensure drivers are proficient, sensitive to the needs of seniors and people with disabilities, and help create an atmosphere that is welcoming to all riders.
    - Participate in driver training.
    - Review list of training videos.
- Support and engage in activities to increase ridership of seniors and people with disabilities on the fixed route transit system. This includes general education to increase the public's knowledge and understanding of the needs of seniors and people with disabilities and a commitment to removing barriers throughout the transit system.
    - Identify barriers to access.
    - Remove barriers:
      - Help to develop ways to help drivers understand and stick to policy and procedures.
    - Educate the public about the right to ride and the needs of seniors and people with disabilities.
    - Car Card Campaign:
      - Establish Car Card Campaign Subcommittee.
      - General education campaign.
      - Work with Accident Prevention Group/Committee.

**5. Staff Report on ADA Complaints**

Mallory Nestor-Brush, Accessible Services Manager, reported that the comparison between FY 2003-2004 and FY 2012-2013 are very similar.

**6. ACAC BRT Joint Sub-Committee Report**

Jim Robson reported that the ACAC BRT Joint Sub-Committee met on November 20, 2013. Robson commented that the Sub-Committee is frustrated regarding the lack of information they are receiving from AC Transit regarding the BRT project. Chair Fadem suggested that the AAC write a memo to the Board of Directors regarding the lack of communication from AC Transit's BRT staff.

**7. Chair's Report**

None.

**8. Board Liaison Report**

None.

**9. Review of Lift/Ramp Road Call Report**

The report for the period of October 27, 2013 – November 30, 2013, showed 12 lift/ramp road calls. Of these 12 roadcalls, 5 were chargeable, or had mechanical issues.

**10. Review of MCI Fleet Lift Report and Wheelchair Lift Cycling Report – MCI (6000 Series)**

Mallory Nestor Brush, Accessible Services Manager, reviewed the MCI Fleet Lift Report and Wheelchair Lift Cycling Report. Drivers are continuing to do a great job in cycling the lifts during the pre-trip with the average percentage of cycled lifts above 93% daily.

**11. Service Review Advisory Committee (SRAC) Report**

Next meeting will be on January 7, 2014.

**12. ACTC PAPCO Report**

Hale Zukas reported that the ACTC PAPCO sub-committee reviewed a Gap Grant Cycle 5 program report from Bay Area Outreach and Recreation Program (BORP).

**13. Public Comments**

None.

**14. Transit Correspondence**

This is an informational item for the committee.

**15. Member Communications and Announcements**

Scott Blanks announced that on Wednesday, December 11, 2013, Enhanced Vision, which manufactures video magnifying devices for people with visual impairments or who are

blind, will give a presentation from 11:00 to 1:00 at the Lions Blind Center, located at 211 Broadway, Oakland CA.

**16. Staff Communications and Announcements**

None.

**17. Set Next Agenda & Meeting Date**

The next AAC Meeting will be held Tuesday, January 14, 2014 at 1:00 pm in the 2<sup>nd</sup> Floor Board Room of 1600 Franklin Street, Oakland. Agenda items include Report on 2014 Federal and State Advocacy Programs and Review of ADA Quarterly Complaints.

**18. Adjournment**

The meeting adjourned at 3:07 pm.

**ATTACHMENT 2**  
Draft 2014 Federal and State Advocacy Program

**Draft 2014 Federal Advocacy Program**

**Funding**

- FY 2014 Grant Opportunities- Secure federal funds for key capital projects and support funding for 2014 Project Priorities for:
  - East Bay BRT Improvements within the Small Starts Program and other programs
  - AC Transit's Intelligent Transportation and Communication System upgrades
  - Bus lifting equipment program
  - Rehabilitation of aging facilities
- Advocate for supplemental funding through the Federal Transit Administration to offset rising operating costs without jeopardizing total funding available for capital projects.
- Support funding for the Transbay Terminal.
- Support/seek additional funding for lifeline services including, but not limited to services for access to work, school or medical facilities.
- Support efforts to rescind the planned across-the-board cuts to all federal programs, called "Sequestration," as enacted under the Budget Control Act of 2011. Such cuts would reduce funding for the Small Starts Program, which could impact the East Bay BRT project schedule.

**Transportation Authorization Principles**

- Support efforts to increase the gas tax or to increase other revenues to replenish and sustain long-term growth of the Highway Trust Fund/Mass Transit Account.
- Support transportation authorization reform that emphasizes greater funding levels to urban mass transit systems, and oppose efforts to reduce spending on transit formula programs.
- Support FTA and Congressional efforts to make State of Good Repair for transit bus systems a strategic priority.
- Support broad funding eligibility for BRT projects in federal transit programs, including New Starts and Small Starts programs,
- Seek revisions to the Metropolitan Planning Organization (MPO) grandfather clause that supports the direct representation of transit properties on local transportation policy boards.



### **Other Advocacy**

- Advocate for transit-supportive legislation that mitigates global warming and/or calls for environmental stewardship and related funding.
- Support funding and coordination between Health and Human Service (HHS) agencies and other transportation agencies to provide services to HHS clients.
- Support modal parity in the commute tax benefits.
- Support legislation that relieves the fiscal burden of mandatory regulations.

### **Draft 2014 State Advocacy Program**

#### **Funding**

- Support efforts to implement the Moving Ahead for Progress in the 21st Century Act (MAP-21) and future transportation authorizations that at least maintains funding level for mass transit projects and programs for bus operators in the Bay Area.
- Support the development and implementation of an expenditure plan for AB 32 cap and trade revenue that provides an equitable investment in mass transit capital improvements, operations, and infill/transit oriented development.
- Support efforts that create new sources of operating funds with equitable distribution to reflect urban transit needs.
- Support efforts to sustain existing transit revenues.
- Support efforts that would exempt public transit providers from state sales tax.
- Support efforts to provide funding for lifeline services including, but not limited to, services for access to work, school or medical facilities.
- Support local ability to increase fees and gas taxes to be used for local mass transit purposes.
- Support legislation and programs that would provide funding for global warming initiatives, clean air and clean fuels and that support implementation of AC Transit's Climate Action Plan.
- Seek funding for East Bay Bus Rapid Transit.
- Support congestion pricing strategies and legislation that provide an equitable multi-modal distribution of generated revenues.
- Support legislative or administrative action to remove State barriers so that Medicaid transportation funds can be used for public transit services, including ADA paratransit services.

- Support funding and coordination between Health and Human Service (HHS) agencies and other transportation agencies to provide services to HHS clients.
- Support legislation and programs that would provide funding for employee benefits programs.
- Support funding initiatives that relieve the fiscal burden of mandatory regulations.

### **Equipment and Operations**

- Support legislation or administrative action that would direct Caltrans to establish and maintain HOV lanes on state highway routes and to improve existing HOV lane management to maximize throughput.
- Support incentives to provide bus contra flow lanes on the San Francisco-Oakland Bay Bridge to/from the Transbay Terminal.
- Support legislation to exempt public transit vehicles from state and local truck route ordinances.
- Support legislation or administrative action that would direct Caltrans to permit permanent use of freeway shoulders by public transit buses.

### **Transit Incentives**

- Support legislation to provide incentives for employees and employers to use public transportation to commute to work, including tax credits for purchasing transit passes.
- Support Clean Air Initiatives that encourage increased public transit use.
- Support incentives that would give auto insurance credits to heavy transit users.
- Support common fare programs between Bay Area systems.
- Support legislation to provide incentives for local governments and developers to incorporate transit passes into the cost of housing.

### **Environment and Transit Supportive Land Use**

- Support efforts that provide a new form of tax increment financing that promotes economic investment through transit oriented development, and requires the approval of all affected taxing entities.
- Advocate for transit-supportive legislation that addresses climate change, healthy communities and environments.
- Foster transit supportive land use initiatives that require coordination with transit providers in the initial stages of local planning or project development that impacts transit, including density level decisions or transit oriented developments (TODs); and advocate for the required use of:

- Transit streets agreements, and
- Complete streets plans in which local transportation plans anticipate use of all modes.
- Support legislation that requires reporting of Vehicle Miles Traveled (VMT) annually through DMV renewal.

**Policy Interests**

- Support simple majority vote for local transportation ballot tax initiatives.
- Support legislation to allow District to ban persons for specified offenses from entering district property.
- Seek revisions to the Metropolitan Planning Organization (MPO) grandfather clause that supports direct representation of transit properties on local transportation policy boards.
- Redefine agency as Rapid Transit District.
- Support legislation for STA formula reform that includes federal operating funding as eligible revenue.
- Support efforts that maintain existing Workers' Compensation regulation.

**ATTACHMENT 3**  
**2nd Quarter (October 1 – December 31) FY 12/13 and FY 13/14**  
**Customer Relations ADA Complaints Comparison**

Complaint	2nd Qtr. FY 2012-2013	2nd Qtr. FY 2013-2014
<a href="#">80 ADA-KNEELER</a>	0	0
<a href="#">81 ADA-SECUREMENT ISSUE</a>	3	4
<a href="#">82 ADA-CALL STOP ISSUE</a>	3	1
<a href="#">83 ADA-PRIORITY SEATING ISSUE</a>	9	5
<a href="#">84 ADA-CONDUCT/DISOURTESY</a>	28	44
<a href="#">85 ADA-LIFT/RAMP ISSUE</a>	6	7
<a href="#">86 ADA-DISCOUNT FARE DISPUTE/SHOW ID</a>	6	3
<a href="#">87 ADA-PASS UP</a>	35	26
<a href="#">88 ADA-REFUSED ACCESS</a>	17	29
<a href="#">89 ADA-GUIDE/SERVICE ANIMALS</a>	4	5
<a href="#">90 ADA-CARRIED BEYOND STOP</a>	4	3
<a href="#">91 ADA-BOARDING AND ALIGHTING ISSUE</a>	2	5
<a href="#">92 ADA-HAZARDOUS OPERATION</a>	1	6
<a href="#">93 ADA-RELATED EQUIPMENT OR SIGNAGE</a>	2	0
<a href="#">94 ADA-PARATRANSIT POLICY CONCERN</a>	0	0
<a href="#">95 ADA-OTHER</a>	1	2
<b>Totals</b>	<b>121</b>	<b>140</b>

\*\*\* Note that total complaints does not equal total tickets. Tickets can have multiple codes. So the total number of complaints will always be higher than the total number of tickets.

**ATTACHMENT 4  
Outreach Events**

<b>Event Date</b>	<b>Event Name</b>	<b>Type</b>	<b>Sponsor/Organization</b>	<b>Meeting Location</b>
3/16/2013	Annual Transition Faire	Public Outreach	Alameda County Developmental Disabilities Council	555 Ralph Appezato Memorial Pkwy, Alameda
3/26/2013	Tether Strap Installations	Presentation	CRIL	439 A Street, Hayward
5/15/2013	Senior Information and Health Faire	Public Outreach	City of Richmond	403 Civic Center Plaza, Richmond
5/30/2013	Accessibility Presentation	Presentation	W. Oakland Medical Therapy Presentation	19501 Hesperian Blvd., Hayward
6/7/2013	2013 Four Seasons of Health Expo	Public Outreach	City of Fremont Human Services Department	40086 Paseo Padre Parkway, Fremont
6/21/2013	FCSN Accessibility Overview/Training	Outreach	Friends of Children with Special Needs	2190 Peralta Blvd, Fremont
7/18/2013	Healthy Living Festival	Public Outreach	USOAC	Oakland Zoo, Oakland
8/6/2013	Accessibility Presentation/Senior Clipper Card Sign Up	Presentation	Allen Temple Gardens	10121 International Blvd, Oakland
8/29/2013	East Bay Paratransit Certification Department Bus Accessibility Overview	Presentation	AC Transit (TED)	20234 Mack Street, Hayward
9/13/2013	City of San Leandro Senior Resource Fair	Public Outreach	San Leandro Senior Community Center	13909 East 14th Street, San Leandro

<b>Event Date</b>	<b>Event Name</b>	<b>Type</b>	<b>Sponsor/Organization</b>	<b>Meeting Location</b>
10/4/2013	Newark Healthy Lifestyle and Fitness Faire	Public Outreach	City of Newark Senior Center	35501 Cedar Blvd., Newark
10/7/2013	10th Annual Alameda CTC Senior and Disabled Mobility Workshop	Public Outreach	Alameda CTC	Ed Roberts Campus, Berkeley
10/10/2013	St. Regis Retirement Center Annual Senior Health Fair*	Public Outreach	St. Regis Retirement Center	23950 Mission Blvd., Hayward
10/11/2013	Accessibility Presentation/Senior Clipper Card Sign Up	Presentation	E.E. Cleveland Manor	2611 Alvingroom Court, Oakland
10/21/2013	Accessibility Presentation/Senior Clipper Card Sign Up	Presentation	Allen Temple Gardens	10121 International Blvd, Oakland
11/21/2013	Accessibility Presentation/Senior Clipper Card Sign Up	Presentation	Lake Merritt Senior Living Complex	1800 Madison Street, Oakland
1/9/2014	Senior Clipper Card Sign Up	Presentation	USOAC	609 Oak Street, Oakland, CA
2/25/2014	Accessibility Presentation/Senior Clipper Card Sign Up	Presentation	The Altnheim	1720 MacArthur Blvd, Oakland
3/15/2014	Annual Transition Faire	Public Outreach	Alameda County Developmental Disabilities Council	555 Ralph Appezzato Memorial Pkwy, Alameda
3/25/2014	Tether Strap Installations	Presentation	CRIL	439 A Street, Hayward
May 2014	Senior Information and Health Faire	Public Outreach	City of Richmond	403 Civic Center Plaza, Richmond
5/13/2014	Transit Accessibility Workshop	Public Outreach	San Leandro Senior Community Center	13909 East 14th Street, San Leandro
5/22/2014	Transit Accessibility Workshop	Public Outreach	San Leandro Senior Community Center	13909 East 14th Street, San Leandro

<b>Event Date</b>	<b>Event Name</b>	<b>Type</b>	<b>Sponsor/Organization</b>	<b>Meeting Location</b>
June 2014	2014 Four Seasons of Health Expo	Public Outreach	City of Fremont Human Services Department	40086 Paseo Padre Parkway, Fremont
July 2014	Healthy Living Festival	Public Outreach	USOAC	Oakland Zoo, Oakland
July 2014	11th Annual Alameda CTC Senior and Disabled Mobility Workshop	Public Outreach	Alameda CTC	Ed Roberts Campus, Berkeley
September 2014	City of San Leandro Senior Resource Fair	Public Outreach	San Leandro Senior Community Center	13909 East 14th Street, San Leandro
October 2014	Newark Healthy Lifestyle and Fitness Faire	Public Outreach	City of Newark Senior Center	35501 Cedar Blvd., Newark

\*Events Attended by Alameda CTC only

**ATTACHMENT 5**  
Lift /Ramp Road Call Report  
December 1, 2013 – December 21, 2013

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found <i>* Indicates Chargeable</i>
4000 (NABI)	Lift	12/16/13	4021	22	60+ mos.	BELT MOUNT BROKEN	VANDALISM
6000 (MCI-Ricon)	Lift	12/16/13	6078	M	60+ mos.	STUCK LIFT	DRIVER ERROR
1000 (VH-Ricon)	Ramp	12/11/13	1030	51A	12-24 mos.	LIFT/RAMP B.O.	NO PROBLEM FOUND
1000 (VH-Ricon)	Ramp	12/2/13	1099	51B	60+ mos.	DOOR DOESN'T CLOSE WITH LIFT OUT	OPERATOR ERROR
1100 (VH-Ricon)	Ramp	12/13/13	1101	51B	25-60 mos.	DRAWER WON'T OPEN (NO POWER)	BRAKE PRESSURE SWITCH B.O.
2000 (VH-Ricon)	Ramp	12/4/13	2016	1	60+ mos.	RAMP WON'T LAY FLAT	DEBRIS UNDER RAMP
2000 (VH-Ricon)	Ramp	12/10/13	2027	1R	60+ mos.	RAMP WON'T STOW	<b>HYDRAULIC LEAK*</b>
2100 (VH-Ricon)	Ramp	12/20/13	2110	1	0-6 mos.	DRAWER STUCK	DRIVER ERROR
2200 (Ricon)	Ramp	12/17/13	2216	57	25-60 mos.	INTERLOCKS WON'T RELEASE-BO KNLR	KNEELER OK
2200 (Ricon)	Ramp	12/18/13	2218	40	60+ mos.	NO POWER TO DOORS, RAMP, & KNLR	BUS CONTROLS SYSTEMS
5000 (VH-Ricon)	Ramp	12/16/13	5038	95	60+ mos.	KNEELER NOT WORKING	R/REAR LEVELING VALVE B.O.-KNLR OK

**Operator Length of Service Totals:**

0-6 Mos: **1** Operator; 7-12 Mos: **0** Operators; 12-24 Mos: **1** Operators; 25-60 Mos: **2** Operators; 60+ Mos: **7** Operators  
(47) (38) (27) (163) (987)



Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	102
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2013	Standard Low Floor (40 ft) Gillig	65
<del>1900</del>	<del>1996</del>	<del>Standard High Floor Articulated (60 ft.) - Retired</del>	<del>6</del>
2000	2003	True Low Floor Articulated	56
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
<del>3000</del>	<del>1998</del>	<del>Standard High Floor (40 ft.) - Retired</del>	<del>46</del>
<del>3100</del>	<del>1998</del>	<del>Standard High Floor (40 ft.) - Retired</del>	<del>52</del>
4000	2000-2002	Standard Low Floor (40 ft.) <NABI>	68
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	77
6100	2013	Commuter Coaches (40 ft.) <Gillig>	16
FC	2010	Fuel Cell Standard (40 ft.)	12
<i>Total</i>			<i>569</i>
<i>* Please note the 7200's are classified as 4000 series buses.</i>			

**ATTACHMENT 6****MCI FLEET LIFT REPORT – DECEMBER 21, 2013**

Listed below is the weekly report of the MCI wheelchair lift status at All Divisions.

Total All Divisions Lifts	<u>77</u>
Working Lifts	<u>77</u>
B.O. Lifts waiting repair	<u>0</u>
P.M. inspections remaining	<u>0</u>
P.M. inspections complete	<u>1</u>
Roadcalls	<u>0</u>

**B.O. by Division**

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Emeryville	E. Oakland	Hayward
0	0	0

**Repaired by Division**

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Emeryville	E. Oakland	Hayward
2	2	3

**P.M. Inspections Due by Division**

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Emeryville	E. Oakland	Hayward
0	0	0

**P.M. Inspections Completed by Division**

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Emeryville	E. Oakland	Hayward
0	1	0

**ATTACHMENT 7**  
**Wheelchair Lift Cycling Report**  
**December 1, 2013 – December 21, 2013**

<b>Date</b>	<b>Number of Lifts Cycled</b>	<b>Percentage of Fleet</b>
12/2/13	146	95%
12/3/13	141	92%
12/4/13	143	93%
12/5/13	146	95%
12/6/13	137	89%
12/9/13	135	88%
12/10/13	146	95%
12/11/13	149	97%
12/12/13	139	90%
12/13/13	141	92%
12/16/13	144	94%
12/17/13	146	95%
12/18/13	148	96%
12/19/13	143	93%
12/20/13	140	91%

Note:

- This report is for the MCI fleet only (77 active vehicles).
- Coaches are put into service twice a day.
- This report is only for vehicles in service on dates listed.
- MCI's Operate only Monday – Friday.

**ATTACHMENT 8**  
**Transit Correspondence**

**Bus Stops in Tallahassee, FL Start Getting Braille Identifiers**

StarMetro, the transit agency in Tallahassee, FL, began to install small plates on bus stop poles with information in braille written horizontally but mounted vertically. It was decided to generate the braille as if it were written the normal way, left to right, then rotated 90 degrees clockwise. The information on the plate is the unique 7-digit identifier for the bus stop. By texting the identifier to Tallahassee's "Next by Text" address, riders will receive a reply text of times to expect the next bus for each route the bus stop serves. A rider with a vision disability can listen to the reply on a speech-enabled smartphone. Lynda Jones, one of the community members involved in the project, said the braille in this format is "written correctly" and easier to read. Each plate has raised lettering, followed by braille. The raised letters are stacked vertically: one character beneath the other. The braille follows, turned on its side. Per Brian Waterman, the identifiers were ordered in blue acrylic with white letters, which was chosen by persons with low vision. Identifier plates have been installed at about 150 bus stops out of a total of approximately 920. Waterman stated that installations would be completed over the next several months.

**DOT Still Reported Weighing 'Modification' Rule for Transit**

A "reasonable modification" provision is reported to remain under consideration for federal transportation regulations. The DOT has been mulling over such a provision for surface transportation since it was proposed in 2006. According to a published regulatory schedule, it was due to go to the Office of Management and Budget for review by October 16, 2013, which turned out to be the final day of a 16- day government shutdown. The submission has been delayed, but not dropped. Language that would apply to public transportation entities, as proposed on February 27, 2006, is as follows:

**Public entities providing designated public transportation services shall make reasonable modifications in policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability or to provide program accessibility to its services, unless the public entity can demonstrate that making the modifications would fundamentally alter the nature of the service, program, or activity, or would result in undue administrative or financial burdens.**

The proposed DOT provision would parallel a DOJ rule that states:

**A public entity shall make reasonable modifications in policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability, unless the public entity can demonstrate that making the modifications would fundamentally alter the nature of the service, program, or activity.**

Addition of a "reasonable modification" rule in the DOT's ADA regs is generally supported by disability rights advocates, however transit industry, beset by rising costs and declining subsidies, has generally expressed opposition to a "reasonable modification" exception to it "mass transportation".

### **Videos Taken on Denver Buses Show Strollers, Etc., in the Way**

A series of videos posted on YouTube shows strollers, groceries, and luggage occupying wheelchair securement spaces on transit buses in Denver. The videos were shot and narrated by Douglas Howey, one of the participants in a federal lawsuit charging violations of the ADA. In *Colorado Cross-Disability Coalition (CCDC) v. Regional Transportation District (RTD)*, the complainant includes descriptions of encounters that Mr. Howey, a wheelchair user, reports he has had with strollers and other obstacles on RTD buses. The CCDC states that there are situations in which wheelchair users cannot board the bus because it is either full or both securement areas are occupied or that RTD "rarely if ever" provides alternative transportation. The RTD stroller policy states, "Strollers that are not being occupied by children must be collapsed and stowed. If a bus or train is full, all strollers must be collapsed and stowed." The CCDC v. RTD lawsuit states that RTD fails to enforce its own policies on the accommodation of large objects by nondisabled riders. The YouTube videos can be found by entering "Douglas Howey RTD-Denver needs to find its way back to ADA" into a search engine.