

**AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, JUNE 14, 2016
1:00 P.M.**

INDEX OF ATTACHMENTS

1. **Minutes from May 10, 2016**
 2. **Transit Talks Presentation**
 3. **Memorandum**
 4. **Lift/Ramp Road Call Report**
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MEETING LOCATION

**East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.**

Transit to AAC Meeting

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.**

For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.

**AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
EAST BAY PARATRANST OFFICE
1750 BROADWAY, OAKLAND, CA 94612
1:00 P.M., TUESDAY, JUNE 14, 2016
REGULAR MEETING**

AAC MEMBERS:

JANET ABELSON

CHONITA CHEW

PAMELA FADEM

SALEEM SHĀKIR GILMORE

YULI JACOBSON, VICE CHAIR

JAMES ROBSON, CHAIR

BARBARA WILLIAMS

SCOTT BLANKS

SHIRLEY CRESSEY

STEVE FORT

JIM GONSALVES

DON QUEEN

WILL SCOTT

HALE ZUKAS

1. Roll Call and Introduction of Guests
2. Order of Agenda
3. Approval of Minutes for May 10, 2016 [Attachment 1]
4. Report on Onboard Automated Vehicle Announcements AVL System (Sandra Williams)
5. Transit Talks Presentation (Beverly Greene) [Attachment 2]
6. Discussion of Joint Meeting with the Board of Directors – Wednesday, June 22, 2016 [Attachment 3]
7. Chair’s Report
8. Board Liaison Report
9. Review of Lift/Ramp Road Call Report [Attachment 4]
10. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
11. ACTC PAPCO Report (Hale Zukas)
12. Public Comments
13. Member Communications and Announcements
14. Staff Communications and Announcements
15. Set Next Agenda & Meeting Date
16. Adjournment

ATTACHMENTS:

Meeting Minutes: May 10, 2016	[Attachment 1]
Transit Talks Presentation	[Attachment 2]
Memorandum	[Attachment 3]
Lift/Ramp Road Call Report	[Attachment 4]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager	(510) 891-7213
Kim Ridgeway, Accessible Services Specialist	(510) 891-7261
Tammy Kyllo, Administrative Coordinator	(510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Linda Nemeroff, District Secretary, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1
DRAFT MINUTES
REGULAR MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
May 10, 2016**

The meeting came to order at 1:05 p.m.

1. Roll Call and Introduction of Guests

AAC members present:

Chonita Chew	Shirley Cressey
Pam Fadem	Steve Fort
Saleem Gilmore (arrived 1:10)	Don Queen
James Robson, Chair	Will Scott (arrived 1:20)
Hale Zukas	

AAC members absent:

Janet Abelson (excused)	Scott Blanks (excused)
Jim Gonsalves (excused)	Yuli Jacobson, Vice Chair (excused)
Barbara Williams	

Staff: Mallory Nestor-Brush, Accessible Services Manager
Kim Ridgeway, Accessible Services Specialist
Tammy Kyllo, Administrative Coordinator

Guests: H. E. Christian Peeples, Board President
Robert del Rosario, Director of Service Development
Michael Hursh, General Manager
James Pachan, Chief Operating Officer
Stuart Hoffman, Manager, Technical Services
Richard Barbe, Maintenance Technical Supervisor

2. Order of Agenda

The order of agenda was approved after moving item #6 “General Manager Update” to the first item discussed.

3. Approval of Minutes

MOTION: Cressey/Fort approved the April 12, 2016 AAC meeting minutes. The motion carried by the following vote:

AYES – 8: Chew, Cressey, Fadem, Fort, Gilmore, Queen, Robson, Zukas

ABSTENTIONS – 1: Scott,

ABSENT – 5: Abelson, Blanks, Gonsalves, Jacobson, Williams

4. Update BRT Procurement

The AAC received an update on the BRT Bus Procurement from Stuart Hoffman, Technical Services Manager, who reviewed the following items:

- Two wheelchair securement areas, one forward facing
- Slim line flip-up seating in wheelchair securement area
- Stop request in wheelchair securement area chimes twice and displays on dashboard
- Total of 5 doors: 4 with bridge plates, 6:1 ramp at the front door
- Bus number in Braille at each door
- Floor mounted seats in priority seating areas and behind the wheel well
- Clipper Card readers outside the 2nd door; Ticket Value Machines (TMV) at every station
- Text messaging signs in four locations in the vehicle
- Rear step will be clearly marked; additional hand holds to be installed

The Committee was also presented with an option for changing the look of the International Symbol of Accessibility (ISA). The Committee decided to discuss further at a future meeting.

5. Future Bus Procurement/Preplacement Schedule

James Pachan, Chief Operating Office reviewed the following bus procurement/replacement schedule for FY 17 – FY21:

- FY 17: Retire 39 MCI Coaches. 29 – 60’ articulated buses and 10 double decker buses added to fleet.
- FY 18: Retire 51- 30’ Van Hools and 24 – 60’ Van Hools. 40’ and 60’ buses added to the fleet.
- FY 19: No eligible replacements.
- FY 20: Retire 27 – 40’ Van Hools. 40’ buses added to fleet.
- FY 21: Retire 39 – 30’ Van Hools. Buses added to the fleet to be determined based on service requirements.

The replacement schedule is subject to change based upon service levels and funds available. If the District expands service beyond current projections, the number of replacement buses may increase.

6. Michael Hursh, General Manager, reported on the following:

- The City of Oakland Public Works Committee approved the BRT project. The project also includes more curb cuts and the elimination of abandoned driveways.
- The District is on schedule and on budget to reopen D3 (Richmond) by end of 2016.
- AC Go (formally the Service Expansion Plan [SEP]) will begin rolling out June 26, 2016.

- The District is currently in contract negotiations with its largest Union (ATU).
- The District hired a new Capital Planning Director who will oversee several upcoming projects.

7. Chair's Report

None.

8. Board Liaison Report

H. E. Christian Peoples, AC Transit Board President, reported on the following:

- Staff has been meeting with Contra Costa Transit Authority (CCTA) regarding an extension/renewal of Measure J.
- The Board will hear a report on the City of Berkeley Transportation Plan; Title VI, Fuel Cell Buses vs. Battery Buses, and the re-authorization of the Broadway Shuttle.
- The Board Room at 1600 Franklin Street will be renovated and unavailable for use from June – August 2016. Board meetings will be held in other locations throughout the AC Transit service area during this time.

9. Development of Special Subcommittee to review Operations User Guide (OUG) and update annual Bus Operator ADA training

Chair Robson asked for volunteers for a Subcommittee which would review the ADA section of the OUG and make recommendations on items that should be added or updated for the next printing of the manual. The Subcommittee will also develop a list of topics to be involved in the bus operator's required annual training. The Subcommittee, Will Scott, Steve Fort, Don Queen and Hale Zukas, will meet at 11:00 a.m. on June 14th and report back to the AAC in July or September.

10. Review of Lift/Ramp Road Call Report

The report, for the period of March 27 – April 24, 2016, showed 9 lift/ramp road calls; 7 of which were chargeable. Fadem asked staff to follow up with the maintenance department regarding the preventative maintenance schedule due to a concern for the number of mechanical issues.

11. Service Review Advisory Committee (SRAC) Report

Don Queen reported that the SRAC received a report on and approved the Measure B/BB funding claim for FY 16/17. The Committee also reviewed the East Bay Paratransit (EBP) Emergency Preparedness Guide, which gives an overview of what to expect from EBP in the event of an emergency and information about personal preparedness.

12. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

13. Public Comments

None.

14. Member Communications and Announcements

Fadem shared that she would not be at the June 2016 meeting because she is going to New York for her nephew's high school graduation.

15. Staff Communications and Announcements

None.

16. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, June 14, 2016 at 1750 Broadway, Oakland, CA. Agenda items will be Report on the CAD/AVL System, a Discussion of the Joint Board of Directors/AAC meeting items scheduled for June 22, 2016.

17. Adjournment

The meeting adjourned at 3:29 p.m.

ATTACHMENT 2
Transit Talks Presentation

AC Transit's Role in the Region

- Critical Role in the East Bay
- Mission Statement - Connecting our Communities with safe, reliable, sustainable service... We'll get you there!
- Regional Transit Service
 - The Alameda-Contra Costa Transit District is the third-largest public bus system in California, serving 13 cities and adjacent unincorporated areas in Alameda and Contra Costa counties. AC Transit has been serving the East Bay since 1960, taking over from the Key System and its predecessors, which carried passengers via buses, horse-drawn rail, electric streetcars, and ferries over the previous 100 years.
- AC Transit at a Glance – The East Bay's Largest Public Transit Provider
 - Ridership
 - Daily (weekday) 178,851, includes 13,233 Transbay commuters.
 - Annual 54,987,132
 - Paratransit (annual) 727,653 - AC Transit and BART contribute to a consortium created to provide paratransit services mandated by the Americans with Disabilities Act.
 - Service
 - Bus lines 151, includes 68 local lines within the East Bay, 31 Transbay lines to San Francisco and the Peninsula, and 5 All Nighter lines.
 - Bus stops Approximately 5,500
 - Annual service miles 18.4 million
 - Daily service hours 5,800 (weekday)
 - AC Transit buses connect with 16 other public and private bus systems, 25 BART stations, 6 Amtrak stations, and 3 ferry terminals.
- Our Buses Carry the Workforce - 178,851 Daily Rides
 - 81% of weekday trips are to work or school
 - 95% of riders walk to the bus – reducing auto emissions and congestion
 - 87% of trips are to or from riders' homes
 - 58% of riders use Clipper cards
 - Over 13,000 daily Transbay riders

Delivering on Our Promises

- Listening to Customers
 - Mobility for those who need it most.
 - Seniors, students, people with disabilities.

- Reasonable fares.
 - Getting people to their destination at a reasonable cost.
- More Frequent Service.
 - Increase frequency, especially midday, evenings, and weekends.
Goal: Increase by 14% by 2017!
- Get you where you're going.
 - Extend lines to major destinations.
- Improve performance.
 - Adjust routes to reduce delay.
- New Transit Investments Bus Rapid Transit "BRT"
 - Buses every five to seven minutes
 - Buses aren't stuck in traffic
 - New stations and landscaping
 - Bike lanes
- Zero Emissions - Largest hydrogen fuel cell fleet in the nation
- Clean Energy - Saving the earth and saving money
 - Renewable energy - Includes Solar power
 - Save over \$3M in energy costs over 10 years and Reduce greenhouse gas emissions by more than 1,500 tons/year

Maintaining Services and Making Improvements

- Prioritizing Accessibility for Seniors and People with Disabilities
- Providing Services to the Places People Work
 - 43% of trips are to or from work
- Improving Bus Service
- Buses Built in the East Bay
 - Quarter of fleet built in Hayward
 - Buy America policy for all purchases

Funding for Our East Bay Transit Needs

- FY15/16 Adopted Revenue Budget
 - 21% Property Taxes
 - 16% Transportation Develop Act
 - 14% Farebox
 - 10% AB 1107
 - 8% Measure BB
 - 7% Measure B
 - 7% Measure AA/BB/VV
 - 4% Other Operating Revenue
 - 4% RM2 subsidies, DB local assistance
 - 3% Total ADA related Subsidies

- 3% Other Subsidies
- 2% State Transit Assistance
- 1% Measure J

What do you think?

ATTACHMENT 3**MEMORANDUM**

To: Accessibility Advisory Committee (AAC)
From: Mallory Nestor-Brush, Accessible Services Manager
Date: June 14, 2016
Re: Joint Meeting with the Board of Directors – June 22, 2016

Development of a Priority Seating Policy (SB 413)

- Current practice requires Operators to ask abled body passengers sitting in priority seats to yield those seats to disabled and elderly passengers.
- Giving up priority seats is currently strictly voluntary.
- SB 413 allows a public transportation agency to hold a hearing to enact an ordinance to make it an infraction for failing to yield a priority seat to a disabled or elderly passenger.
- The ordinance may impose and allow for the enforcement of civil administrative penalties.
- Enforcement of penalties will mirror process for other infractions that are under review.
- Current practice for transit system citations is as follows:
 - Sheriff issues a citation
 - Courts processes
 - Penalties are imposed
 - Warrant issued for non-payment of fines
 - No funds from citation are received by the District
- If ordinance is enacted, the District will need to launch a public awareness campaign to alert the public of new mandate to yield priority seats to disabled and elderly passengers.
- If ordinance is enacted, all signs, manuals, and related materials will need to be updated.

Discussion of Passive Restraint Policy on Bus Rapid Transit

- The Accessibility Advisory Committee (AAC) requested that staff initiate a discussion regarding securement policies on Bus Rapid Transit (BRT).

- The Americans with Disabilities Act (ADA) requires that public transit operators provide a minimum of two wheelchair securement locations on each vehicle, with at least one securement area providing forward facing securement.
- Staff has proposed that the twenty-seven (27) BRT vehicles be equipped with one rear-facing, passive restraint securement system (a surfboard and arm restraint) and one forward facing 3-point Q-pod system.
- Staff is interested in feedback on the possibility of adding an additional rear facing system in the forward facing securement position, which will allow the wheelchair passenger to choose either the rear facing or forward facing securement in this securement location.
- The availability of two rear-facing securement areas with a passive restraint system will speed up boarding, since in most cases, operators will not be required to leave their seat.
- The quicker boarding on the BRT is expected to result in less bus bunching and less travel time to passenger destinations.
- Staff is obtaining information from the following transit systems on the type of wheelchair securement offered on their BRT systems and whether their BRT systems operates in a dedicated lane or in mixed traffic. The list provided below is not exhaustive:
 - Community Transit, Everett, WA
 - Las Vegas, NV
 - San Bernardino, CA
 - SFmta (Muni), CA
 - Lane Transit, Eugene, OR
- The information provided by other transportation systems along with feedback provided by the AAC and Board will allow staff to explore the implications of passive restraint securement systems for rear facing securement locations and full securement upon request for passengers utilizing forward facing securement.

ATTACHMENT 4
 Lift /Ramp Road Call Report
 April 24, 2016 – June 4, 2016

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found <i>* Indicates Chargeable</i>	Pax Received Ride?
1000 (VH-Ricon)	Ramp	6/1/16	1011	72R	25-60 mos.	BO lift operation	Shop cleared coach	YES
1000 (VH-Ricon)	Ramp	5/31/16	1022	72	7-12 mos.	BO Lift, Operator could not deploy lift	Replaced hydraulic pump assembly*	YES
1000 (VH-Ricon)	Ramp	6/2/16	1040	72	25-60 mos.	DRAWER WON'T CLOSE	RSV repaired on the road*	YES
1000 (VH-Ricon)	Ramp	6/3/16	1040	18	13-24 mos.	WC drawer problem	Repaired W/C lift problem*	YES
1300 (Lift U)	Ramp	5/1/16	1349	18	13-24 mos.	Ramp not working	replaced pull ring assembly*	YES
2200 (New Flyer)	Ramp	5/4/16	2202	1	13-24 mos.	W/C Stop Request Broken	w/c stop request switch BO*	YES
5000 (VH-Ricon)	Ramp	5/16/16	5010	26	25-60 mos.	Lift would not stow	removed object from lift track	YES

Operator Length of Service Totals:

0-6 Mos: **0** Operator; 7-12 Mos: **0** Operators; 13-24 Mos: **3** Operators; 25-60 Mos: **2** Operators; 60+ Mos: **4** Operators
 (39) (27) (133) (267) (795)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	87
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2013	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
2000	2003	True Low Floor Articulated	29
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
4000	2000-2002	Standard Low Floor (40 ft.) <NABI>	39
3500	2015	Eldorado Small Transit Vehicle	2
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	12
<i>Total</i>			<i>575</i>
<i>* Please note the 7200's are classified as 4000 series buses.</i>			