

**AGENDA PACKET  
AC TRANSIT  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
REGULAR MEETING  
TUESDAY, MARCH 13, 2018  
1:00 P.M.**

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**INDEX OF ATTACHMENTS**

- 1. Minutes from February 13, 2018**
  - 2. March 2018 Sign-Up**
  - 3. Update on Regional Measure 3 (RM3)**
  - 4. AAC Member Etiquette**
  - 5. Lift/Ramp Road Call Report**
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**MEETING LOCATION**

**East Bay Paratransit Office  
1750 Broadway  
Oakland, CA 94612  
1:00 P.M.**

**Transit to AAC Meeting**

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.  
This site can also be reached via BART to the 19<sup>th</sup> Street Oakland station.**

**For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.**

**AGENDA  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
EAST BAY PARATRANSIT OFFICE  
1750 BROADWAY, OAKLAND, CA 94612  
1:00 P.M., TUESDAY, MARCH 13, 2018  
REGULAR MEETING**

**AAC MEMBERS:**

**JANET ABELSON**

**MARY CLUTTS**

**PAMELA FADEM**

**MAUREEN GILHOOLY**

**DON QUEEN**

**WILL SCOTT**

**BARBARA WILLIAMS**

**CHONITA CHEW**

**SHIRLEY CRESSEY**

**SALEEM SHĀKIR GILMORE**

**JIM GONSALVES**

**JAMES ROBSON, CHAIR**

**TANYA WASHINGTON**

**HALE ZUKAS**

1. Roll Call and Introduction of New Members and Guests
2. Order of Agenda
3. Approval of Minutes for February 13, 2018 [Attachment 1]
4. Completion of Conflict of Interest Form 700 (District Secretary Staff)
5. Review of March Service Changes (Michael Eshleman) [Attachment 2]
6. Update on Regional Measure 3 (RM3) (Estee Sepulveda) [Attachment 3]
7. Review of AAC Member Etiquette [Attachment 4]
8. Chair's Report
9. Board Liaison Report
10. Review of Lift/Ramp Road Call Report [Attachment 5]
11. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
12. ACTC PAPCO Report (Hale Zukas)
13. Public Comments
14. Member Communications and Announcements
15. Staff Communications and Announcements
16. Set Next Agenda & Meeting Date
17. Adjournment

**ATTACHMENTS:**

<b>Meeting Minutes: February 13, 2018</b>	<b>[Attachment 1]</b>
<b>March 2018 Sign-Up</b>	<b>[Attachment 2]</b>
<b>Update on Regional Measure 3 (RM3)</b>	<b>[Attachment 3]</b>
<b>AAC Member Etiquette</b>	<b>[Attachment 4]</b>
<b>Lift/Ramp Road Call Report</b>	<b>[Attachment 5]</b>

**Staff to the Accessibility Advisory Committee:**

<b>Mallory Nestor-Brush, Accessible Services Manager</b>	<b>(510) 891-7213</b>
<b>Kim Ridgeway, Accessible Services Specialist</b>	<b>(510) 891-7261</b>
<b>Tammy Kylo, Administrative Coordinator</b>	<b>(510) 891-7175</b>

**ALTERNATIVE FORMATS:** AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kylo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

**SIGN LANGUAGE INTERPRETER:** A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

**NO SCENTED PRODUCTS:** Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

**PUBLIC SPEAKERS:** Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1  
DRAFT MINUTES  
REGULAR MEETING OF THE AC TRANSIT  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
FEBRUARY 13, 2018**

The meeting was called to order at 1:08 p.m.

**1. Roll Call and Introduction of Members and Guests**

**AAC members present:**

Shirley Cressey	Pam Fadem
Jim Gonsalves (1:37)	Susan Gonzalez
Don Queen	James Robson, Chair
Will Scott	Tanya Washington (1:33)
Barbara Williams	Hale Zukas

**AAC members absent:**

Janet Abelson (excused)	Chonita Chew (excused)
Mary Clutts (excused)	Saleem Shākir Gilmore (excused)

**Staff:** Tammy Kylo, Administrative Coordinator  
Kim Ridgeway, Accessible Services Specialist  
Mallory Nestor-Brush, Accessible Services Manager  
John Urgo, Transportation Planner  
Linda Morris, Senior Transportation Planner  
Carissa Lee, Assistant Planner

**Guests:** H. E. Christian Peeples, Board President  
Chris Mullin  
Arnold Brillinger, Chair, Service Review Advisory Committee (SRAC)

**2. Order of Agenda**

The order of agenda was approved.

**3. Approval of Minutes**

MOTION: Fadem/Williams approved the December 12, 2017 AAC meeting minutes. The motion carried by the following vote:

AYES – 8: Cressey, Fadem, Gonzalez, Queen, Robson, Washington, Williams, Zukas

ABSTENTIONS – 2: Gonsalves, Scott

ABSENT – 4: Abelson, Chew, Clutts, Gilmore

#### **4. Update on Flex Service**

John Urgo, Transportation Planner, gave an overview of the Flex program which began as a pilot in July, 2016 with one route in Castro Valley and two routes in Newark. On December 13, 2017, the AC Transit Board of Directors approved the continuation of Flex service in Newark and Castro Valley beyond the pilot phase. Flex service allows customers to book fully accessible trips on-demand using any internet-enabled mobile or desktop device, or with the District's customer service call center, or in person at scheduled departure times at Union City and Castro Valley BART stations.

The service has proven to be a viable option for low-density, low-demand areas of the District, and a suitable mitigation for the elimination of Line 275, which at the time of suspension was the lowest performing route in the District (passenger/hour). The pilot served over 25,000 trips in its first year of operation - approximately 100 trips per day - and attracted over 700 individual users, over two-thirds of whom were return customers taking multiple trips.

The innovative Flex service pilot has generated significant attention and interest from the riding public, media, elected officials, and peer agencies, and its continuation will allow staff to finalize and implement a service plan leading to higher frequencies on major corridors in Fremont and Newark while improving coverage at all bus stops currently served by hourly or half-hourly routes in the South County service area.

Staff will release an RFP toward the end of 2018, which will be in place by March 2019, to have a provider run the service. The service will also expand to include more weekend and evening hours, and more bus stops.

#### **5. Update on Transbay Joint Powers Authority (TJPA)**

Linda Morris, Senior Transportation Planner, gave an update on the Transbay Joint Powers Authority:

- Construction of the Transbay Terminal has been delayed but is expected to open June 2018.
- Testing of the Bus Desk will take place next week, which will include ensuring all of the bus bays are accessible.
- The rooftop park is partially complete. However, there is further delay on the rooftop park and TJPA has pushed its completion date into May.
- Once the new Transbay Terminal is operational, the Temporary terminal will be turned over to developers.

#### **6. Establish Sub Committee for Priority Seating/Messaging**

Mallory Nestor-Brush, Accessible Services Manager asked for volunteers for a Subcommittee which will review priority seating and messaging. The Subcommittee volunteers are Pam Fadem, Will Scott, Hale Zukas, and Jim Gonsalves. Tammy will email

the subcommittee photos of priority seating signage used by other Bay Area agencies. The Subcommittee will chose a day to meet, likely an hour before a subsequent AAC meeting.

### **7. Chair's Report**

Jim Robson reported on the following:

- He has been donating low value BART tickets to a literacy program in Hayward. He encouraged anyone who has low value tickets, rather than throw them away, to bring them to an AAC meeting so that he can collect them and donate them.
- BART's priority seating has changed and you will now see yellow seats in those areas of the trains.

### **8. Board Liaison Report**

H. E. Christian Peeples, AC Transit Board of Directors, reported on the following items:

- The California Air Resources Board (CARB) is focusing on a proposal to require all buses to be zero emission by 2040.
- APTA, CTA, AC Transit and several other agencies are going back to Washington D.C., in late March to participate in the APTA legislative conference. One of the points of interest will be the President's Infrastructure proposal.

The Committee suggested drafting a letter from the AAC stating the concern of and support for the sustainability, expansion and continued transportation funding, including service to seniors and people with disabilities.

### **9. Review of Lift/Ramp Road Call Report**

The Committee reviewed the report for the period of December 31 – February, 2018. Of the 4 lift/ramp road calls; 1 was chargeable.

### **10. Service Review Advisory Committee (SRAC) Report**

The January 2<sup>nd</sup> SRAC meeting was cancelled due to lack of quorum. The next SRAC meeting will be held March 6, 2018 at 12:30 pm at East Bay Paratransit, 1750 Broadway, Oakland.

### **11. Alameda County Transportation Commission (ACTC) PAPCO Report**

None.

### **12. Public Comments**

None.

### **13. Member Communications and Announcements**

None.

**14. Staff Communications and Announcements**

Mallory thanked Janet Abelson, Barbara Williams and Mary Clutts for volunteering to review and select BRT Wayfinding sidewalk samples.

**15. Set Next Agenda & Meeting Date**

The next AAC Meeting will be held Tuesday, March 13, 2018 at the East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room. Agenda items will include an Update on March Sign-ups, and the RM3 Expenditure Plan.

**16. Adjournment**

The meeting adjourned at 2:24 p.m.

**ATTACHMENT 2  
MARCH SERVICE CHANGES**

AC Transit conducts four sign-ups each year as required by the Collective Bargaining Agreement (CBA). These occur in March, June, August, and December. The District will implement the upcoming sign-up on March 18, 2018.

The March sign-up is generally reserved for making minor adjustments to service based on feedback received after the August and December sign-ups. This sign-up has several small adjustments to running times and schedules to improve reliability. The following changes will take place in the March sign-up:

- Schedule changes to lines 29 and 72R
- Line 12 northern terminal changed to Harrison and 5<sup>th</sup> with the final in-service stop at Gilman and 6<sup>th</sup>.
- Line 57 terminal will be temporarily moved to La Coste and 65<sup>th</sup> in Emeryville to accommodate construction activities at Emeryville Public Market.



**ATTACHMENT 3  
UPDATE ON REGIONAL MEASURE 3 (RM3)**

**AC Transit Funding**

- **Regional Express Bus**

\$20 million in operating funds are available. Language in the project description for “Regional Express Service” specifies that these funds will be allocated in proportion to Transbay bus ridership.

- **Core Capacity Transit Improvements**

\$140 million will be distributed. Language in the project description for “Core Capacity Transit Improvements” states that funds are for AC Transit Tier 1 and Tier 2 projects, which includes new buses, a new bus facility, and other priority improvements required to expand Transbay service.

- **AC Transit - Rapid Bus Improvements**

\$100 million funding commitment for AC Transit - Rapid Bus Improvements to make transformative improvements for ridership levels and congestion relief.

**Poll Results**

**On December 20, MTC hosted a Bay Area Toll Authority (BATA) Workshop where poll results were presented on Regional Measure 3.**

- 60% of people still drive alone on their commute to work.
- 20% of residents in Alameda County and 30% of residents in San Francisco use public transportation. The next highest is 13% of residents in Contra Costa County.
- For each of those groups surveyed, there is support of more than 50% for a regional transportation measure like RM 3.
- Alameda County voters have the highest level of support for RM 3 even before they are given any information regarding the projects that receive funding.
- **Negative messages were not tested as part of this poll.**
- There is very little difference in the percent of support for a \$1, \$2, or \$3 toll increase.
- Contra Costa and Solano Counties have the lowest level of support for RM 3 and are under 50%.
- Frequent and rare toll payers support RM 3 at the same rate regardless if it is a \$1, \$2, or \$3 toll increase.

- The higher your income, the more likely you are to support RM 3.
- Support for RM 3 increased after voters learned more about the projects that will be funded.

### **What's Next**

- November 2017 – BATA Oversight Committee item on timeline/background.
- December 2017 – RM 3 BATA/Commission workshop to discuss toll rate, phasing and other options.
- January 2018 – BATA action item on toll rate amount, phasing and adoption of ballot question and measure language.
- Late January / Early February 2018 – Submit ballot title, question and measure summary to county registrars for notice and ballot preparation, impartial analysis, translations, etc.
- March 2018 – Deadline for Board of Supervisors in each of the nine counties to adopt resolution placing RM 3 on ballot measure on June ballot by March 9 (88 days prior to election pursuant to state law).
- March 2018 – Deadline for arguments to be submitted
- March 2018 – Deadline for rebuttals to be submitted
- June 2018 – Election Day

On January 10, 2018 the BATA Oversight Committee unanimously approved a resolution to place RM 3 on the June 2018 ballot with a \$1 increase every two years starting January 1 in 2019, 2022, and 2025. The full BATA Committee approved the resolution on January 24. Now all nine Bay Area counties will need to vote to place this on the ballot by March 9. Alameda County is expected to consider this measure on February 27, 2018.

**ATTACHMENT 4  
AAC MEMBER ETIQUETTE**

- Please arrive promptly at 1:00 pm for monthly AAC Meetings.
- To the extent possible, please stay through the entire meeting. Meetings usually run until approximately 3:30 pm.
- If you are unable to attend a meeting, please contact Tammy Kylo, Secretary to the Committee, at [tkyllo@actransit.org](mailto:tkyllo@actransit.org) or 510-891-7175 by **4:00 pm** the **DAY BEFORE** the scheduled meeting.
- Please refrain from wearing scented products at the meeting, as there may be persons present with environmental sensitivities.
- During meetings, if you would like to speak on an item, raise your hand so that the Chair recognizes you and gives you the floor. Please state your name so that members who have a visual impairment, know who is speaking.
- Allow other members to finish speaking. Do not interrupt.
- Please refrain from engaging in side conversations during the meeting. Personal discussions are disruptive and are amplified by the Community Room sound system.
- To the extent possible, please direct your comments to the current topic. Additional comments regarding non-agenda items shall be reserved for “Member Communications and Announcements”.
- Please silence your cell phones (either turn them off or to vibrate). If you must take a call, do not answer inside the meeting room. Please step out and return the call to avoid disruptions.

**ATTACHMENT 5**  
 Lift /Ramp Road Call Report  
 February 4, 2018 – March 3, 2018

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found <i>* Indicates Chargeable</i>	Pax Received Ride?
3500 (ELD-Ricon)	Lift	2/8/18	3507	Flex	60+ mos.	Lift not working	Cleared by shop	3507
1000 (VH-Ricon)	Ramp	2/14/18	1016	72R	60+ mos.	Ramp will not seat flush	Cleaned track	1016
1200 (VH-Ricon)	Ramp	2/21/18	1225	10	25-60 mos.	Stuck lift	Cleaned debris from under lift platform	1225
5000 (VH-Ricon)	Ramp	3/1/18	5037	60	60+ mos.	Ramp won't close	Cleared by shop RSV	5037

**Operator Length of Service Totals:**

0-6 Mos: **0** Operator; 7-12 Mos: **0** Operators; 13-24 Mos: **0** Operators; 25-60 Mos: **1** Operators; 60+ Mos: **3** Operators  
 (57)                                      (108)                                      (178)                                      (237)                                      (712)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	91
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2012	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
1500	2016-2017	Standard Low Floor (40 ft) Gillig	82
2000	2003	True Low Floor Articulated	28
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
3500	2015	Eldorado Small Transit Vehicle	10
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	13
<i>Total</i>			<b>630</b>