

**AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, OCTOBER 11, 2016
1:00 P.M.**

INDEX OF ATTACHMENTS

1. **Minutes from September 13, 2016**
 2. **Measure C1 Frequently Asked Questions**
 3. **Lift/Ramp Road Call Report**
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MEETING LOCATION

**AC TRANSIT
1600 Franklin Street, 10th Floor Conference Room
Oakland, California 94612
1:00 P.M.**

Transit to AAC Meeting

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.**

For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.

AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
AC TRANSIT
1600 FRANKLIN STREET, OAKLAND, CA 94612
1:00 P.M., TUESDAY, OCTOBER 11, 2016
REGULAR MEETING

AAC MEMBERS:

JANET ABELSON

SHIRLEY CRESSEY

STEVE FORT

JIM GONSALVES

DON QUEEN

WILL SCOTT

HALE ZUKAS

CHONITA CHEW

PAMELA FADEM

SALEEM SHĀKIR GILMORE

YULI JACOBSON, VICE CHAIR

JAMES ROBSON, CHAIR

BARBARA WILLIAMS

1. Roll Call and Introduction of Guests
2. Order of Agenda
3. Approval of Minutes for September 13, 2016 [Attachment 1]
4. Review Measure C1 and Other Transit Initiatives (Beverly Greene) [Attachment 2]
5. Update on Flex Service (John Uργο)
6. Chair's Report
7. Board Liaison Report
8. Review of Lift/Ramp Road Call Report [Attachment 3]
9. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
10. ACTC PAPCO Report (Hale Zukas)
11. Public Comments
12. Member Communications and Announcements
13. Staff Communications and Announcements
14. Set Next Agenda & Meeting Date
15. Adjournment

ATTACHMENTS:

Meeting Minutes: September 13, 2016	[Attachment 1]
Measure C1 Frequently Asked Questions	[Attachment 2]
Lift/Ramp Road Call Report	[Attachment 3]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager	(510) 891-7213
Kim Ridgeway, Accessible Services Specialist	(510) 891-7261
Tammy Kylo, Administrative Coordinator	(510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Linda Nemeroff, District Secretary, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1
DRAFT MINUTES
REGULAR MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
SEPTEMBER 13, 2016**

The meeting came to order at 1:21 p.m.

1. Roll Call and Introduction of Guests

AAC members present:

Janet Abelson (arrived 1:34)	Chonita Chew (arrived 1:24)
Shirley Cressey	Pam Fadem
Steve Fort	Saleem Shākir Gilmore
Yuli Jacobson, Vice Chair	Don Queen
James Robson, Chair	Will Scott
Hale Zukas	

AAC members absent:

Jim Gonsalves (excused)	Barbara Williams (excused)
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Staff: Mallory Nestor-Brush, Accessible Services Manager
Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Accessible Services Specialist
Stuart Hoffman, Manager, Technical Services
Richard Barbe, Maintenance Technical Supervisor

Guests: H. E. Christian Peeples, Board President
Drennen Shelton, Metropolitan Transportation Commission (MTC)
Christine Maley-Grubl, Metropolitan Transportation Commission (MTC)
Trevere LeFeuvre, Alexander Dennis
Jason Steinbrunn, Alexander Dennis
Steven Walsh, Alexander Dennis
Catherine Callahan

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Abelson/Cressey approved the July 12, 2016 AAC meeting minutes. The motion carried by the following vote:

AYES – 8: Abelson, Chew, Cressey, Fadem, Jacobson, Queen, Robson, Zukas

ABSTENTIONS – 3: Fort, Gilmore, Scott

ABSENT – 2: Gonsalves, Williams

4. Approval of Minutes

MOTION: Abelson/Cressey approved the June 22, 2016 Joint Board AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Abelson, Cressey, Fadem, Fort, Queen, Robson, Zukas

ABSTENTIONS – 4: Chew, Gilmore, Jacobson, Scott

ABSENT – 2: Gonsalves, Williams

5. MTC-Human Services Transportation Plan Update, Brainstorming Session

Drennen Shelton, Metropolitan Transportation Commission (MTC), reported that MTC's Draft Coordinated Public Transit-Human Services Transportation Plan Update for the San Francisco Bay Area is available for public review and comment. The Plan is a federal requirement under the Fixing America's Surface Transportation Act (FAST Act) to establish the region's funding priorities and coordination strategies for the FTA Section 5310 Formula Grants for the Enhanced Mobility of Seniors and Individuals with Disabilities.

MTC staff is conducting outreach throughout the summer and fall of 2016 to solicit input on the current Plan. A second round of outreach is scheduled for late 2016 and early 2017. Members of the public can provide comments and recommendations via e-mail or the MTC website. A draft Plan update with public comments will be presented to MTC's Programming & Allocations Committee for adoption by the Commission in February 2017.

MTC is seeking input from stakeholder groups and the public, on two key components of the Plan Update effort:

1. Help update the draft documentation of transportation gaps
2. Review and provide input on a draft Solutions to Gaps

The AAC comments focused on the following items:

- Lack of space on buses, influx of strollers, mobility devices
- Impact of accessibility features on one group, when addressing another group
- Improvement of sidewalks/streets and crosswalks, (mobility, bike and pedestrians)
- Develop tool kit/incentives for Free Passes for students

AAC members are invited to contact Drennen Shelton, MTC, at 415.778.5309 or dshelton@mtc.ca.gov with additional comments or questions.

6. Discussion on Double-Decker Bus Review

Stuart Hoffman, Technical Services Manager, reported that The District has been working with Alexander Dennis on purchasing 10 commuter double-decker buses. Alexander Dennis manufactures the Enviro 500, a low-floor double-decker commuter bus (13' 6"). Steven Walsh, Alexander Dennis, shared some features with the group:

- All buses are accessible
- Two ADA compliant wheelchair securement locations: one forward facing; one rear facing available
- 1:6 Ricon ramp
- Passenger Capacity (Seated):
 - Upper: 49 reclining seats
 - Lower: 31 fixed seats (25 with two wheelchairs)
 - Including the three flip-up seats in both wheelchair compartments
- Bus Height 13' 6"
- Buses are current in use at: Las Vegas, Toronto, and Seattle

Committee members commented on the following items:

- Ramp and the interior slope with the use of the kneeler may be difficult for some mobility devices to make the forward progress up the ramp and the left hand turn past the wheel well
- Aisle width is tight (Boarding/securing 2 wheelchairs has the potential to block the aisle from Farebox to steps or second door)
- The use of flip seats and a staggered layout for wheelchair securement areas is a plus.

7. Chair's Report

Chair Robson reported that the new Flex pilot service has added some more stops and he is using the service weekly. Chair Robson requested that staff agendaize an update on Flex including ridership and outreach for a future AAC meeting.

8. Board Liaison Report

H. E. Christian Peeples, AC Transit Board President, reported on the following:

- August 10, 2016 Board Meeting – Approved contract award to Alexander Dennis for the purchase of ten double-decker buses with an option for the District to acquire ten additional buses.
- August 26, 2016 - Groundbreaking ceremony for the East Bay Bus Rapid Transit with U.S. Secretary of Transportation Anthony Foxx and U.S. Congresswoman Barbara Lee participated.

9. Review of Lift/Ramp Road Call Report

The report, for the period of July 31 – August 27, 2016, showed 6 lift/ramp road calls; all were chargeable.

10. Service Review Advisory Committee (SRAC) Report

Janet Abelson reported that the SRAC received a report on the Annual Customer Satisfaction Survey. The percentage of individuals who were satisfied or very satisfied with the service was 76% which is about the average over the past four years. One interesting

factor is that paratransit riders who own a cell phone jumped to 84% up from 74% just two years ago. The SRAC also received a report and was asked to brainstorm and give feedback on MTC's Coordinated Plan. Finally the SRAC was updated on broker office personnel updates including being reintroduced to the new Transdev General Manager, Jay Jeter who is the former the Assistant General Manager of Operations.

11. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

12. Public Comments

None.

13. Member Communications and Announcements

Chonita Chew reported that the United Seniors of Oakland and Alameda County (USOAC) will host the 13th annual Healthy Living Festival on Thursday, September 15, 2016 from 8 am to 2 pm at the Oakland Zoo, located at 9777 Golf Links Rd. This is a free event.

14. Staff Communications and Announcements

None.

15. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, October 11, 2016 at 1600 Franklin Street, Oakland, CA. Agenda items include Transit Bills on the ballot and an update on Flex pilot service.

16. Adjournment

The meeting adjourned at 3:03 p.m.

ATTACHMENT 2

Measure C1 Frequently Asked Questions

WHY IS AC TRANSIT IMPORTANT?

The Alameda-Contra Costa Transit District (AC Transit) serves an essential community need. The AC Transit District is the third-largest public bus system in California, serving 13 cities and adjacent unincorporated areas in Alameda and Contra Costa counties. AC Transit provides 178,851 rides per day and over 700,000 paratransit rides per year for seniors and people with a disability. AC Transit is important because it is a lifeline service for people who do not or cannot use cars as their primary source of transportation.

WHAT'S GOING ON AT AC TRANSIT?

AC Transit is currently reviewing the service, infrastructure, and policies that keep the East Bay community moving. We have met with hundreds of community members (and counting!), in all 13 cities and unincorporated areas of our District. The top priorities are reliability, frequency, and speed. With continued investment in our services, we'll get there. Part of our process was engaging the community in the possibility renewing the 2008 measure, now Measure C1, which would continue to provide a stable source of local funding to maintain the transportation services our community cares about. Measure C1 would continue to fund trips to work and school, help keep fares reasonable, help maintain critical services for seniors and passengers with disabilities, and support clean energy & our local economy.

WHAT IS MEASURE C1?

Measure C1 is a parcel tax measure renewal to continue to raise \$30 million per year, critical to AC Transit's operations and maintenance. This measure was first approved in 2002, and renewed in 2004 and 2008. It expires on June 30, 2019.

WHY IS AC TRANSIT RENEWING THIS MEASURE?

Continued investment in AC Transit and the communities we serve makes sense. We must continue to maintain existing services and make them better. Measure C1 would protect reasonable fares for those who need it most, including youth, seniors, and people with disabilities; provide transportation options that allow for independence and mobility for seniors and persons with disabilities; support transportation to areas where people work and attend school; reduce greenhouse gas emissions and promote alternatives to driving; and help maintain bus service reliability and on-time performance. This Measure provides the funds needed to meet these goals, and would continue to fund a critical 7% of AC Transit's budget.

HOW WILL THE DECISION TO RENEW WITH MEASURE C1 BE MADE?

The locally elected AC Transit Board is the legal entity that has called for an election and has asked AC Transit staff to prepare Measure C1 for the November 2016 ballot. Ultimately, East Bay REGISTERED VOTERS will have the final say when they cast their ballots in November 2016.

WILL MEASURE C1 RAISE MY TAXES?

No. Measure C1 will not raise taxes. It would extend the current \$8 per month parcel tax at current levels for 20 years, with no increase in tax rate.

ARE THERE OTHER BENEFITS OF AC TRANSIT?

We are green. We are local. At AC Transit, we have an allegiance to environmental and local sustainability, and make that a part of our key decisions. Our fleet includes 187 local Gillig buses, made in Hayward, and we'll be receiving 80 more this year. In addition to keeping more cars off the road and helping riders get where they need to go, we have 13 hybrid-electric fuel cell buses. Driven by a desire to protect the health and the environment of the communities we serve, AC Transit has spent over a decade developing and implementing advanced zero emission transportation technology.

HOW CAN I FIND MORE INFORMATION?

AC Transit welcomes input and collaboration from community stakeholders. We are working hard to educate our community on what is at stake to ensure safe, reliable, transit service.

**For more information, visit www.actransit.org, or call
(510) 891-7296 (English);
(510) 891-7297(español);
(510) 891-7298 (中文)**

ATTACHMENT 3
 Lift /Ramp Road Call Report
 August 28, 2016 – September 24, 2016

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found <i>* Indicates Chargeable</i>	Pax Received Ride?
1000 (VH-Ricon)	Ramp	9/19/16	1024	72M	0-6 mos.	Drawer won't close	Drawer lock repaired	YES
1000 (VH-Ricon)	Ramp	9/14/16	1084	11	60+ mos.	Drawer won't stay closed	drawer lock adjustment*	YES
1000 (VH-Ricon)	Ramp	9/6/16	1014	72R	25-60 mos.	Electrical - no power Lift Controller	Changed lift controller*	YES
1000 (VH-Ricon)	Ramp	9/1/16	1027	20	13-24 mos.	WCL Drawer won't stay closed	Changed drawer lock*	YES
1400 (Lift U)	Ramp	8/30/16	1461	F	25-60 mos.	No power to lift front door would not close	Non mechanical - Cleared	YES
5000 (VH-Ricon)	Ramp	8/30/16	5008	12	7-12 mos.	Switch not working	Replaced proximity switch*	YES

Operator Length of Service Totals:

0-6 Mos: **1** Operator; 7-12 Mos: **1** Operators; 13-24 Mos: **1** Operators; 25-60 Mos: **2** Operators; 60+ Mos: **1** Operators
 (39) (27) (133) (267) (795)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	87
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2013	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
2000	2003	True Low Floor Articulated	29
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
4000	2000-2002	Standard Low Floor (40 ft.) <NABI>	39
3500	2015	Eldorado Small Transit Vehicle	2
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	12
<i>Total</i>			<i>575</i>
<i>* Please note the 7200's are classified as 4000 series buses.</i>			