

**AGENDA PACKET
AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
REGULAR MEETING
TUESDAY, SEPTEMBER 12, 2017
1:00 P.M.**

INDEX OF ATTACHMENTS

- 1. Minutes from June 13, 2017**
 - 2. Telegraph Boarding Islands**
 - 3. Lift/Ramp Road Call Report**
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MEETING LOCATION

**East Bay Paratransit Office
1750 Broadway
Oakland, CA 94612
1:00 P.M.**

Transit to AAC Meeting

**All AC Transit bus lines service downtown Oakland stops within walking distance of the meeting location.
This site can also be reached via BART to the 19th Street Oakland station.**

For additional information about the Accessibility Advisory Committee, contact Tammy Kylo, Secretary to the Committee, at 510-891-7175.

AGENDA
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
EAST BAY PARATRANST OFFICE
1750 BROADWAY, OAKLAND, CA 94612
1:00 P.M., TUESDAY, SEPTEMBER 12, 2017
REGULAR MEETING

AAC MEMBERS:

JANET ABELSON

MARY CLUTTS

PAMELA FADEM

JIM GONSALVES

DON QUEEN

WILL SCOTT

BARBARA WILLIAMS

CHONITA CHEW

SHIRLEY CRESSEY

SALEEM SHĀKIR GILMORE

SUSAN GONZALEZ

JAMES ROBSON, CHAIR

TANYA WASHINGTON

HALE ZUKAS

1. Roll Call and Introduction of Members and Guests
2. Order of Agenda
3. Approval of Minutes for June 13, 2017 [Attachment 1]
4. Review of Telegraph Boarding Islands (City of Oakland) [Attachment 2]
5. Presentation: Communicating with the Deaf Community (Susan Gonzalez)
6. Chair's Report
7. Board Liaison Report
8. Review of Lift/Ramp Road Call Report [Attachment 3]
9. Service Review Advisory Committee (SRAC) Report (Janet Abelson)
10. ACTC PAPCO Report (Hale Zukas)
11. Public Comments
12. Member Communications and Announcements
13. Staff Communications and Announcements
14. Set Next Agenda & Meeting Date
15. Adjournment

ATTACHMENTS:

Meeting Minutes: June 13, 2017	[Attachment 1]
Telegraph Boarding Islands	[Attachment 2]
Lift/Ramp Road Call Report	[Attachment 3]

Staff to the Accessibility Advisory Committee:

Mallory Nestor-Brush, Accessible Services Manager	(510) 891-7213
Kim Ridgeway, Accessible Services Specialist	(510) 891-7261
Tammy Kylo, Administrative Coordinator	(510) 891-7175

ALTERNATIVE FORMATS: AC Transit will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service to Tammy Kylo, Administrative Coordinator, AC Transit, 1600 Franklin Street, Oakland, CA 94612. Written requests will be honored for the calendar year in which the request was made, but must be renewed after January 1 for the next calendar year with the same information listed above.

SIGN LANGUAGE INTERPRETER: A sign language interpreter will gladly be provided for persons with a hearing impairment. If an interpreter is needed for a specific meeting, please call (510) 891-7175 at least **five days** prior to the meeting.

NO SCENTED PRODUCTS: Please refrain from wearing scented products at the meeting, as there may be persons present with environmental illnesses.

PUBLIC SPEAKERS: Speakers wishing to address subjects not listed on this agenda will be invited to address the committee under the “public comments” section of the agenda. Speakers who wish to address a specific agenda item will be invited to address the committee at the time the item is being considered. Time limitations: Individuals addressing the committee should limit their comments to three (3) minutes.

**ATTACHMENT 1
DRAFT MINUTES
SPECIAL MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
JUNE 13, 2017**

The meeting came to order at 1:01 p.m.

1. Roll Call and Introduction of New Members and Guests

AAC members present:

Janet Abelson	Chonita Chew
Mary Clutts	Shirley Cressey
Pam Fadem	Saleem Shākir Gilmore (1:07)
Susan Gonzalez	James Robson, Chair
Will Scott	Tanya Washington
Barbara Williams	Hale Zukas (1:13)

AAC members absent:

Jim Gonsalves (excused)	Don Queen (excused)
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Staff: Mallory Nestor-Brush, Accessible Services Manager
Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Accessible Services Specialist
Michael Eshleman, Service Planning Manager
Julia Kocs, Marketing Administrator

Guests: Chris Mullin

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Fadem/Scott approved the April 11, 2017 AAC meeting minutes. The motion carried by the following vote:

AYES – 9: Chew, Cressey, Fadem, Gonzalez, Robson, Scott, Washington, Williams, Zukas

ABSTENTIONS – 3: Abelson, Clutts, Gilmore

ABSENT – 2: Gonsalves, Queen

4. Review of June Service Changes

Michael Eshleman, Service Planning Manager, stated that the June service changes will be implemented on June 18, 2017. Eshleman reviewed the following changes with the committee:

- The June sign-up will include the implementation of the first stage of Bay Bridge Forward – an initiative sponsored by the Metropolitan Transportation Commission (MTC) that will improve and increase Transbay bus service in the short term (1-2 years). The first stage will include frequency improvements for the summer on lines F, FS, G, J, and H to account for the seasonal increase in demand, primarily generated by student interns commuting to San Francisco.
- Supplemental school service
 - Will be removed for all 600-series lines for the summer
 - Trips will be removed from Lines 39, 51A, 72M, 76, 94, 95, 97, and 217 for the summer
- Running time changes to improve on-time performance on Lines G, LA, NX2, O, P, S, SB, V, and 251
- Line 33 will have frequency and reliability improved through additional trips
- Line 29 will have two additional trips
- Line 45 will have one trip removed

5. C2 Public Engagement

No discussion.

6. Review of Fare Changes

Julia Kocs, Marketing Administrator, reviewed the fare changes that will be effective on July 1, 2017 (deferred from July 2016), which include a 7.1 percent increase for the Adult single ride; 4.8 percent increase for Youth/Senior/Disabled single ride; 8 percent increase for Adult local 31-Day passes; 7.1 percent increase on Transbay 31-Day Passes; and 32.5 percent increase on Youth 31-Day Pass and Senior/Disabled Monthly Pass. The Committee had the following comments:

- Youth/Senior/Disabled passes should be \$25.00 instead of \$26.50, to make it easier for people to make the adjustment
- The large increase in Youth/Senior/Disabled passes will cause a number of people to not be able to afford these passes, and won't be able to ride the bus.
- There has been no increase for many years to the Youth/Senior/Disabled pass; and the cost was the lowest in the country; and passes are still less than half of the applicable adult fare.
- Recommend another Clipper push
- There should be a Transbay Clipper pass for Youth/Senior/Disabled

7. Review of AAC Priorities

The AAC reviewed the Top Priorities from 2016. After a lengthy discussion, the Committee decided on the following:

MOTION: Scott/Abelson moved to accept the change to wording on all four bulleted items to read:

- Advocate for fair, affordable and accessible AC Transit service, and equipment that is accessible, and encourage AC Transit to be an industry leader in accessibility.
- Advocate for increasing State and Federal funding for public transit especially to maintain accessibility and affordability for our rider community.
- Support and participate in driver training to ensure drivers are proficient, sensitive to the needs of seniors and people with disabilities, and help create an atmosphere that is welcoming of all riders.
- Support and engage in activities to increase ridership of seniors, people with disabilities and young people on the fixed route transit system when appropriate. This includes general education to increase the public's knowledge and understanding of the needs of seniors, people with disabilities and young people and a commitment of removing barriers throughout the transit system.

The motion carried unanimously:

AYES – 9: Abelson, Chew, Clutts, Cressey, Fadem, Gilmore, Gonzalez, Robson, Scott, Washington, Williams, Zukas

ABSENT – 2: Gonsalves, Queen

8. Agenda Items for July 26, 2017 – Joint Meeting with the Board of Directors

The AAC requested the following items for the Joint Meeting with the Board:

- Priority Seating
- Update on Oakland Unified School District (OUSD)
- Review AAC Top Priorities for 2017

9. Chair Report

None.

10. Board Liaison Report

H. E. Christian Peeples, AC Transit Board of Directors, reported the following items:

- District Secretary's husband passed away
- AC Transit is working with MTC on the Regional Measure 3 Project Recommendations
- Security is increasing at the Transbay Terminal.

11. Review of Lift/Ramp Road Call Report

The Committee reviewed the report for the period of May 7, 2017 – June 2, 2017. Of the 8 lift/ramp road calls; 5 were chargeable.

12. Service Review Advisory Committee (SRAC) Report

Janet Abelson reported that the SRAC made some changes to their by-laws and they attended AB1234 training.

13. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

14. Public Comments

Chris Mullin stated that Clipper is beneficial in helping him travel train individuals.

15. Member Communications and Announcements

Chonita Chew invited everyone to attend the 14th Annual Healthy Living Festival, Thursday, September 21, 2017 from 8 a.m. - 2 p.m. at the Oakland Zoo - 9777 Golf Links Road, Oakland. Chew encouraged everyone to use Line 46 to access the event as parking will be limited.

16. Staff Communications and Announcements

Mallory Nestor-Brush reminded the Committee of the following:

- The Double-decker bus will be on preview at the General Offices on Wednesday, June 14th at 2:00 pm, prior to the AC Transit Board meeting.
- A Special Joint Meeting of the AC Transit Board of Directors and the AAC will be held on Wednesday, July 26, 2017 at 1:00 pm at East Bay Paratransit.
- The Warriors Parade is Thursday, June 15, 2017; plan for delays and detours into and out of downtown Oakland.

17. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, September 12, 2017 at the East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room. Agenda items will include Review of Telegraph Boarding Islands and a presentation on communicating with the deaf community.

18. Adjournment

The meeting adjourned at 3:25 p.m.

ATTACHMENT 2 TELEGRAPH BOARDING ISLANDS

INTRODUCTION

Bus boarding islands are dedicated waiting and boarding areas for passengers that streamline transit service and improve accessibility by enabling buses to stop in the travel lane, rather than pulling in to the curb. When bicycle facilities are present, boarding islands are separated from the sidewalk by a bike channel, eliminating conflicts between transit vehicles and bikes at stops.

BENEFITS

Boarding islands benefit transit performance by enabling in-lane stop and reducing transit vehicle dwell times. On busy streets, in-lane stops may reduce stop delay between 5 and 20 seconds per location. Delay reductions are amplified as traffic congestion increases.

Boarding islands also eliminate bus-bike “leapfrogging” conflict at stops. This occurs when buses merge across the bicycle travel path at stops, causing bicycles to merge into general traffic to pass the stopped bus, only to be passed again as the bus accelerates. At boarding islands, both buses and bicycles can move straight at the stop, in their own dedicated space.

Boarding islands also provide more space for transit passengers and amenities while maintaining a clear pedestrian path on the sidewalk. Bus operators are able to deploy ramps or bridge plates, as needed, onto the island without disrupting pedestrian flow.

Boarding islands also allow for buses to easily stop flush with the curb as opposed to potentially on an angle with a curb-side stop. This allows for easier and safer egress and ingress, and safer deployment of wheelchair ramps.

EXAMPLES

On Dexter Avenue in Seattle, an important corridor through a rapidly growing neighborhood, boarding islands have been crucial to maintaining bus travel times. Average transit trip time through 1.5 mile segment has increased 0.4 seconds in three years post-implementation, during which time traffic volume increased 19% from 11,800 to 14,100 ADT. Bicycle ridership also increased 39% over the same period.

More locally, there are isolated examples of bus boarding islands along Shoreline in Alameda, at San Pablo & Monroe in Albany and at Hopkins & The Alameda in North Berkeley.

IMPLEMENTING IN OAKLAND

This fall, the City of Oakland Department of Transportation will be constructing four bus boarding islands on Telegraph Avenue. The boarding islands will be located at the existing Line 6 and Line 800 bus stops at 24th Street and 27th Street. The islands will be 8 feet wide and 60 feet long. The islands will be sidewalk level and include a bridge across the bikeway to the sidewalk. The maximum cross slope of the islands will be 2%. These islands are unique to the Bay Area because they will be made from temporary recycled materials until The City of Oakland designs and constructs permanent concrete islands. If successful, the temporary islands can be used to improve conditions at other stop locations in the future.

For more information, please contact Mohamed Alaoui (balaloui@oaklandnet.com) or Sarah Fine (sfine@oaklandnet.com).

ATTACHMENT 3
 Lift /Ramp Road Call Report
 July 23, 2017 – August 26, 2017

Coach Series	Type	Date	Coach #	Line #	Operator Length of Service	Problem Reported	Problem Found <i>* Indicates Chargeable</i>	Pax Received Ride?
1000 (VH-Ricon)	Ramp	8/1/17	1088	54	60+ mos.	Drawer won't stay closed	CHG LATCH WCL DRAWER*	1303
1200 (VH-Ricon)	Ramp	8/8/17	1223	37	60+ mos.	Ramp will not deploy	Cleared by Shop RSV	1223
1500 (Lift U)	Ramp	7/31/17	1563	72	7-12 mos.	Ramp won't stow	Stow magnetic switch out of adjustment*	5102
2100 (VH-Ricon)	Ramp	8/3/17	2103	97	60+ mos.	Stuck lift	cleared by passengers	2103
2200 (New Flyer)	Ramp	7/27/17	2204	1	60+ mos.	Kneeler not working correctly	Replaced kneeler valve*	2208
2200 (New Flyer)	Ramp	7/31/17	2205	1	13-24 mos.	Ramp won't deploy	B.O. ramp.*	2205

Operator Length of Service Totals:

0-6 Mos: **0** Operator; 7-12 Mos: **1** Operators; 13-24 Mos: **1** Operators; 25-60 Mos: **0** Operators; 60+ Mos: **4** Operators
 (57) (108) (178) (237) (712)

Series	Year Added	Type	Qty
1000	2003	True Low Floor Standard (40 ft.)	80
1200	2008	True Low Floor Standard (40 ft.) <Van Hool>	27
1300	2012	Standard Low Floor (40 ft) Gillig	65
1400	2014	Standard Low Floor (40 ft) Gillig	68
1500	2016	Standard Low Floor (40 ft) Gillig	80
2000	2003	True Low Floor Articulated	29
2100	2006-2009	Suburban Articulated	33
2200	2013	Standard Low Floor (60 ft.) <New Flyer>	23
3500	2015	Eldorado Small Transit Vehicle	10
5000	2006	Low Floor Standard (30 ft.)	51
5100	2009	Low Floor Standard (30 ft.)	39
6000	2000-2003	Commuter Coaches <MCI>	46
6100	2013	Commuter Coaches (40 ft.) <Gillig>	54
FC	2010	Fuel Cell Standard (40 ft.)	13
<i>Total</i>			<i>618</i>